

Islebrook at Meadow Woods

May 2024 Newsletter

DWD Management Office Closed on Monday, May 27, 2024

The offices for DWD Professional Management will be closed on **Monday, May 27, 2024** in observance of the Memorial Day holiday. We wish everyone a happy and safe Memorial Day weekend.



Hurricane Season

Hurricane season will begin on Saturday, June 1st and will continue through the end of November. The National

Oceanic and Atmospheric Administration is predicting <mark>an</mark> above-normal season this year with between 17-25 total named storms (winds 39 mph or higher)

of which 8-13 may become hurricanes (winds 74 mph or higher) including 4 to 7 major hurricanes (category 3, 4, or 5; with winds of 111 mph or higher). You may review the full announcement from NOAA by clicking on the following link:

https://www.noaa.gov/newsrelease/noaa-predicts-abovenormal-2024-atlantic-hurricaneseason

Please take the time now to prepare your home and your family for hurricane season. Please see the pages below for additional information about hurricane preparedness provided by HIG Insurance. The Federal Alliance for Safe Homes (FLASH) also issued a brochure for the hurricane season. Please use the Please direct all concerns to the management company. For ARB requests, please go to the Association's website, <u>www.islebrookatmeadowwoods.com</u>. Click on "Resident Services" then "Online Forms." Fill out and submit the form prior to making any exterior modifications to your home.

COMMUNITY MANAGERS

William Carey Webb, LCAM Marjorie C. Webb, LCAM DWD Professional Management, LLC <u>info@dwdpm.com</u>

407.251.2200 phone 800.759.1820 fax 9419 Tradeport Drive Orlando, FL 32827

Board of Directors

President: Melissa Postigo Treasurer/Secretary: Adam Earle following link to access this information:

https://hurricanestrong.org/wp-content/uploads/2024/05/5-3-24-HurricaneStrong-Family-Guide.pdf

Atlantic Tropic	al Cyclone Nam	ies 2024	3 Jan
Alberto	Gordon	Milton	Tony
Beryl	Helene	Nadine	Valerie
Chris	Isaac	Oscar	William
Debby	Joyce	Patty	
Ernesto	Kirk	Rafael	
Francine	Leslie	Sara	

Quarterly Assessment Reminder

<mark>Islebrook at Meadow Woods HOA currently has a quarterly assessment of \$132.25 for the 2024 Budget</mark> Year. Payments are due on the 1st of January, April, July, and October.

Payments received after the 10th of the month will be assessed a \$10.00 late fee (Jan.-Dec.). Also, if there is a balance on the last day of the month, the account will accrue interest (Jan.-Dec.).

If you have any questions or concerns regarding your account balance, please contact the management office.



Tax Information

The accounting firm, Cole & Associates, recently completed the Association's taxes for 2023, and a copy is available for your review. The Statement of Cash Flow for 2023 is also available at this time. If you would like to review these documents, please contact our management office by phone at 407-251-2200 or by email at info@dwdpm.com to make your request.

No Parking on the Grass or Easement

It has come to the Board's attention that there are residents parking nightly on the easement and the yards of homes. **Please be aware that parking on the grass and the easement is NOT permitted**. All cars must be parked in garages and on driveways. Thank you for your cooperation in this matter.

SLEBROOK AT MEADOW WOODS HOA

Reporting Street Light Outages

If you notice a street light out on your street, please call Duke Energy at 407-629-1010 to report the street name or section where the light is located. You may also visit the following website to report the outage: https://www.duke-energy.com/customer-service/request-light-repair. Please contact the management office if you need assistance or if you have any questions.



Please Drive Safely

It has been observed that some of the residents and many visitors are driving way too fast in the community. Please follow the posted speed limits within the community. Please be aware that residents have expressed their concern for the speeding because many children play outside in the neighborhood. We are all concerned about the safety of the children and the residents of our community. Thank you for your understanding concerning these issues and please drive safely.



Road Parking and Issues

Parking violation of the County ordinances can be parking over sidewalks, parking in the wrong direction, parking too close to stop signs or intersections. Please be aware that the off-duty Orange County Sheriff's Deputy who patrols the neighborhood has issued and will continue to issue traffic citations to anyone in violation of County ordinances.

Also, please be advised that the Association cannot enforce parking laws. The streets within the community belong to the County and only the County can issue citations or tow vehicles from the streets within the community.

Street parking violations can be reported to Orange County Code Enforcement by calling (407) 836-3111 or 311. Or by reporting it to the Parking Enforcement by calling (407) 836-0800

If you have any questions or concerns regarding this issue, please contact the management company.

ISLEBROOK AT MEADOW WOODS HOA

No Parking Zones Update

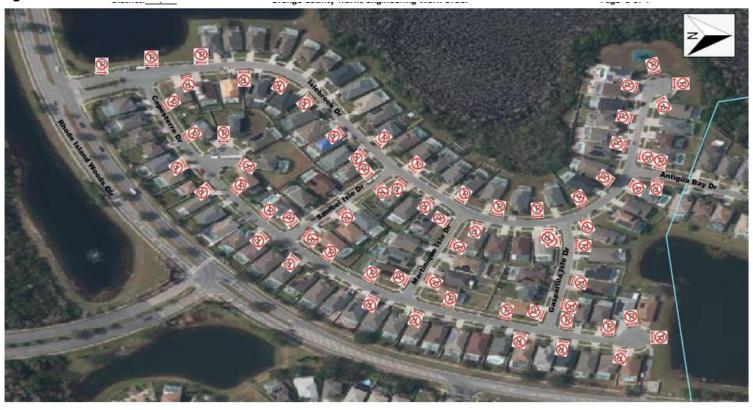
The County recently completed a road study and determined that No Parking signs are needed throughout the community in several locations to allow the safe passage of vehicles (including emergency vehicles). The County has installed the No Parking Signs throughout the neighborhood. Please be advised that the signs are being installed by the County at no cost to the Association. The roads in the community belong to the County, and only the County may enforce the parking ordinances. Therefore, they are responsible for these No Parking signs. Please be advised that you will no longer be able to park in these locations. The County may issue citations and tow vehicles parked in the No Parking zones.

Please review the maps provided below for the exact locations of these signs.



Full Map

Sign Locations



Sign Locations



2024 Budget Information

If you are interested in obtaining the 2024 Budget for your community, please feel free to review the document on the owner's portal. The link to the new portal is as follows: <u>Portal - Login (goenumerate.com)</u>



Payment Plan Options

If you are experiencing financial difficulties or job loss, please contact our office to set-up a payment plan. It is very important that you contact us to discuss this matter. We cannot set-up a payment plan if we are not aware of your financial situation. If you have any other questions or concerns regarding your account balance, please feel free to contact the management office at 407-251-2200 or at info@dwdpm.com.

New Upgraded Owner Access Platform - Enumerate

We are pleased to announce that the owner online platform has been upgraded and we will be sending you a new registration email to the email address on file with our office by the end of next week. This new platform will replace the previous online portal and will provide you with additional features and information. With your Internet-enabled device, you will be able to view your current account balance, check your payment history, view your open records (violations, work orders, and service requests), view announcements and alerts for the community, link multiple properties under the same login, and more!

To ensure your privacy, only homeowners whose email address is on file have received a registration email. If you have not provided your email, please send your information to info@dwdpm.com and include your community's name and property address within the community. Once your email address has been opted into the system, you will receive an email to register. For security purposes, a return email will be sent to confirm you are the owner of that email account. The link to the new portal is as follows:

Portal - Login (goenumerate.com)

Please check your SPAM folder as it may be filtered automatically. After you click the link in the confirmation email you can create your password and your account will be registered. You will then be able to log into your account using your email address and the password you created when you registered. Please make sure to use Google Chrome which is the preferred web browser for the platform.

We encourage everyone to utilize the new on-line access platform in order to review your property account and obtain community information.

Garbage Cans / Curbside Collection

Please be aware that if your garbage cans are broken and you need a replacement, you need to contact the Orange County Solid Waste Department. You may reach them by email at <u>Solid.Waste@ocfl.net</u> or by phone at 407-836-6601.

Under the Orange County Curbside Collection program, garbage, recycling, yard waste, and bulk items are each picked up **only one time per week**. The schedule for your community is as follows:

Garbage collection – Tuesday

Yard Waste, Recycling, and Bulk Items – Wednesday

Per the documents of your community, we are asking that

you please do not place your items outside your home in view from the street on days when you do not have a <u>scheduled pick-up</u>. Please keep them inside your garage, behind your fence, or behind your home.

The Board asks that all residents place their garbage containers out on the <u>road no earlier than 6 PM the night</u> <u>before collection, and they must be returned to their proper storage areas by 6 PM the day of collection</u>. Thank you for your understanding and cooperation with this matter.

Off-Duty Sheriff's Deputy Patrols and Suspicious Activity

Your community is now being patrolled each week by an off-duty Orange County Sheriff's Deputy. The deputy is on patrol to spot suspicious activity, to help enforce traffic laws, and to help the residents in the Meadow Woods area. If you see the deputy on patrol, and if you have noticed any suspicious activity, please stop the deputy and talk with him regarding your concerns. You should also call the Orange County Sheriff's Department at (407) 836-4357 to report suspicious or criminal activities.

If you notice anyone suspicious within the community, it is important that you call and report the issue. The Sheriff's Department is the only organization charged with the protection of your property, and they are the only organization with the authority to approach and stop these people and their activities.

Please be aware that the deputy is only able to enforce state law and county ordinances. If you see a community violation (i.e., parking on the grass), please call DWD Professional Management to address these concerns. Thank you.



Please Pick-up After Your Pets and Keep Pets on a Leash at All Times

We understand that many of the residents in our community are pet owners. Owning a pet is a wonderful experience for the "parent" and it brings many joys to you as well. However, having a 4-legged addition to your family also brings many responsibilities.

If your new bundle of joy happens to be a dog, then one of the responsibilities is picking up after your pet. When you live in a community, you cannot just let your dog out and then close the door. Your pet must be on a leash at all times, and any pet waste MUST be picked up and disposed of in a waste receptacle. This is not only a community rule; it is an Orange County ordinance as well. Dog waste is a hazardous substance and causes damage to grass and may spread illnesses to others.

If you see a dog unattended within the community, please notify **Orange County Animal Control** at the following number: 407-836-3111. Thank you for your understanding and cooperation in this matter.



Architectural Review Change Procedures

It has come to our attention that some homeowners are not familiar with the steps of the Architectural Review process. That is quite understandable. We would like to take this opportunity to help anyone in our community better understand this process.

If you are going to make any changes to the exterior of your property, then you will need to fill out the Architectural Review Board (ARB) application. An application must be completed and approved by the Board of Directors before any project may begin.

These applications will always be available on your community's website and they are included in this monthly newsletter (please see below). Please follow the instructions on the form and submit all of the required documents for your requested change. When you are submitting an application to the ARB remember to include the following:

1. Two (2) copies of the property survey that show the location of the proposed changed, alteration, renovation or addition.

- 2. Two (2) drawings of your plan(s).
- 3. Two (2) copies of color samples, if applicable.

Please note that applications submitted without two (2) copies of the survey, drawing, or color sample will be considered incomplete. If an application is incomplete, it will not be processed and will be returned to you.

May 2024

If you have any questions, please call us at 407-251-2200, and we will be happy to assist you. Also note that management does NOT approve or deny any of these requests. We collect the applications and then submit them to the community's Architectural Review Board (ARB). The ARB is a group of volunteer homeowners who review the applications and approve or deny the applications based on your community's written criteria. Per Florida Statutes, this process may take up to 30 days.

As soon as the Board makes a decision, we will mail you a letter of approval or denial. Please make sure you do not proceed with any improvements until you receive your letter of approval. I hope this helps everyone understand the Architectural Review process a little better. If this still leaves you with any questions, please feel free to contact our office.

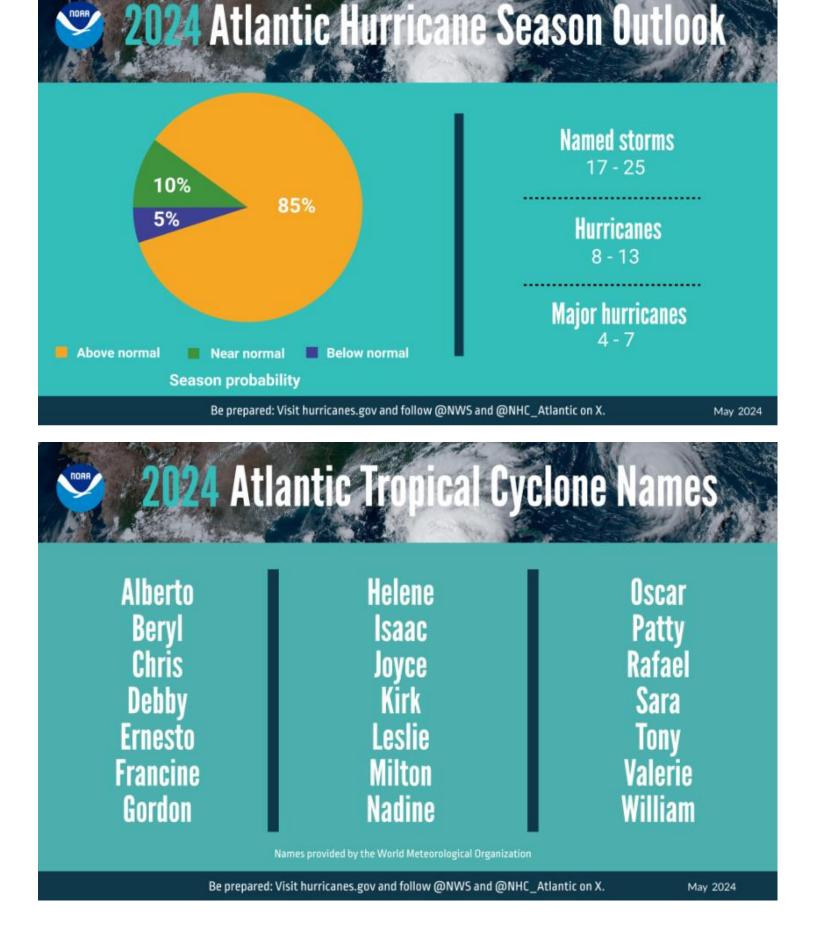
Inspections and Notifications

The community management company is tasked by the Board of Directors each month to complete an inspection of all properties within the community. Below is a partial list of some of the violations that they will be on the look-out for during these inspections:

- 1) Lawns that need maintenance or full replacement (weeds, dead spots, irrigation issues, etc.)
- 2) Houses that may need pressure washing or painting. Please be aware if the paint looks faded over 50% of the visible structure, if the concrete blocks are showing through the paint over 10% of the visible structure, or if there are settling cracks throughout the home that require caulking, then we will ask for the homeowner to re-paint the house
- 3) Fences in need of cleaning and/or repair
- 4) Driveways that may need repairs or pressure washing
- 5) Weeds and grass in flower beds and missing mulch or stones in flower bed area
- 6) Garbage cans visible from the streets
- 7) Roofs with mold or broken/missing shingles
- 8) Parking on the grass
- 9) Commercial vehicles, recreational vehicles, or trailers in driveways

The community management company's staff members will inspect each property from the road in a vehicle, and they will take pictures of any violations. They will not go onto your property to complete their inspection. Please be kind to the inspectors when they are completing their monthly inspections. The staff members will always identify themselves when approached if you have questions. However, please do not approach them in a hostile or negative manner. They are there to complete a job as directed by the Board of Directors and to help the community.

If the inspectors find any problems with the exterior of your home, the management company will send you a letter notifying you of the violation. If you receive a violation letter, please feel free to contact the management company via email or by phone if you have any questions or if you need more time to correct the area of concern. The management company will work with you to make the needed improvements. Communication is very important so we can work together to maintain and improve our property values. Thank you for your cooperation regarding these matters.



ISLEBROOK AT MEADOW WOODS HOA



Water

- One gallon of drinking water per person per day for at least three to seven days
- One gallon of water for each person per day for cooking and personal hygiene
- Don't forget water for your pets!

Ice

- Freeze water in zip-type freezer bags and two-liter soda jugs
- Fill coolers with ice. Ice can be used to preserve food once the power goes out

Food

- Non-perishable packaged or canned food to last at least three to seven days
- Ready-to-eat canned meats, fruits and vegetables:
 - Canned or boxed juice
 - Canned or boxed milk
 - Cereal
 - Soup
 - Peanut butter and jelly, granola bars, trail mix
 - Instant coffee or tea
 - Dried fruits and nuts
 - Bread, crackers and cookies
 - Raw Vegetables
 - Fresh fruit
 - Special food for babies and the elderly

For The Home

- Cooler for ice and food storage
- Flashlights with extra batteries or hand-crank flashlights
- Battery or solar powered lanterns
- Battery powered NOAA
- Weather radio with extra batteries or hand-crank radio
- □ Car charger for mobile phone
- Battery operated digital TV with car charger adapter
- Grill with extra propane, charcoal, or sterno (Outdoor Use Only)
- Matches in waterproof container or butane starter for grill
- Paper plates/bowls/cups, plastic eating utensils, napkins, paper towels, moist towelettes
- Manual can opener and bottle opener
- □ Cleaning supplies
- Non-scented liquid household chlorine bleach or water purification tablets
- □ Work gloves
- 🗆 Duct tape
- Heavy-duty outdoor extension cords
- □ Waterproof tarps
- □ Plastic sheeting
- □ Rope
- Basic tool kit
- Corded phone

- Smoke detectors
- Carbon-monoxide detectors
- Two-way radio if power, terrestrial telephone and cell towers fail
- Fire extinguisher
- Waterproof container or resealable plastic bag to store important papers like insurance, medical, bank, or Social Security documents/ numbers
- Cash (without power, credit cards are unusable)
- 🗆 First Aid Kit
- Two weeks supply of prescription drugs
- □ Two weeks supply of vitamins
- □ Over the counter pain reliever
- Antibacterial hand soap
- Toilet paper
- Plastic garbage bags
- Mosquito repellent
- Sunscreen
- □ Toiletries/Hygiene items

Health Essentials

- Documentation, license
- □ Non-perishable food
- Medications

🗆 Water 🖕



May 2024





Your First Aid Kit

A first aid kit should be kept in the home and each automobile and should include:

- □ Sterile adhesive bandages
- □ Sterile gauze pads
- Hypoallergenic adhesive tape
- Triangular bandages (3)
- Sterile roller bandages, antibiotic ointment, scissors, tweezers, needle, moistened towelettes, antiseptic, thermometer, tongue blades (2)
- □ Tube of petroleum jelly or other lubricant
- □ Assorted sizes of safety pins
- □ Cleansing agent/soap
- □ Latex gloves (2 pairs)
- □ Sunscreen
- □ Bug repellent
- Aspirin or non-aspirin pain reliever, anti-diarrhea medication, antacid
- Bottled water and other fluids







Hurricane Family Preparedness

- □ Hold a family meeting
- Discuss the hazards of hurricanes. Encourage children to talk about their fears and explain some of the things you'll be doing to keep everyone safe. Start a written list of things you'll need to take care of and encourage everyone in the family to contribute their ideas.
- Discuss whether you'll need to evacuate
- Determine whether you live in an evacuation zone and, if so, where you will go if an evacuation order is given. Going to a family or friend's house or hotel outside the evacuation area is your best choice. If you choose to go out of town, do so well in advance of the storm. Since shelters provide for only basic needs, this should be your choice of last resort.
- Ensure your assets are protected
- Inventory your home possessions and videotape or photograph items of value. Review your insurance policies to ensure you have adequate coverage.
- Assess your home for vulnerable areas
- Do a walk-through of your home and property to evaluate your roof, windows, garage door, landscaping, etc. and determine what actions you will take.
- □ Make a plan to protect your vehicles
- Decide where you will store or park your vehicle, boat or RV. Check your vehicle insurance policy and keep it in the same safe place as your homeowner's policy.
- □ Secure your home
- Decide what actions you will need to take to protect your home and your property (shutters, generator, trim trees), and to keep as comfortable as possible during recovery.
- Discuss whether anyone in your home is elderly or has special needs and, if so, make arrangements in advance to accommodate those needs.

ISLEBROOK AT MEADOW WOODS HOA

HURRICANE PREPAREDNESS PLAN

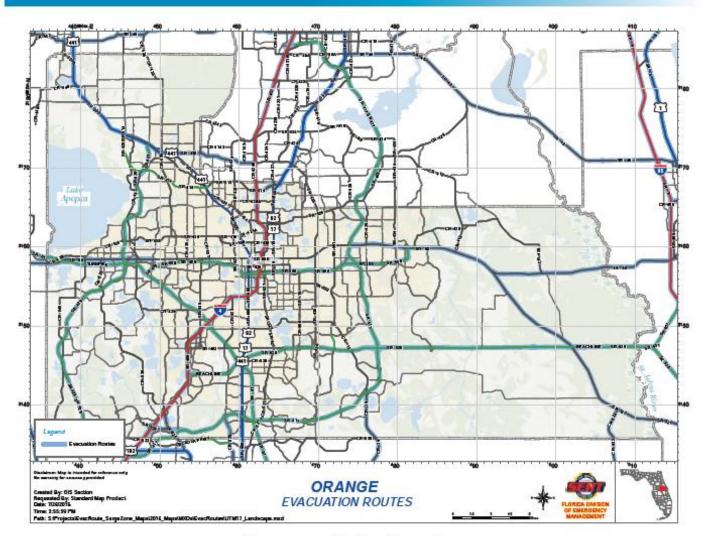


Hurricane Family Preparedness

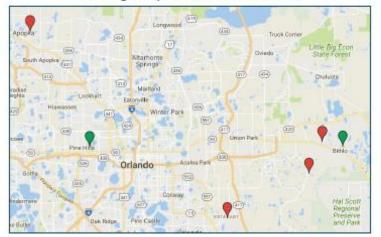
- Determine how you will address your pet's needs and make a plan for your pet in case you have to evacuate. If appropriate, plan for large animals such as horses
- □ Gather your supplies
- Determine your family's food, water and medical needs and assemble your hurricane kit according to those needs (see sidebar for essential items to include)
- Notify others of your plan
- Let family or friends know what your hurricane plan is so they can check on you in the aftermath of the storm. Establish an out-of-town contact
- Plan ahead for the possibility of becoming separated from your family and friends, whether it is a personal emergency or a larger-scale disaster
- Start by designating a single, out-of-town contact that your family or household members can call, e-mail or text message should a disaster occur. If local phone service is overwhelmed, it may be easier to call outside the area. Your contact should be aware that they are your family's designated contact
- □ All of your loved ones should agree to call the out-of town contact to report their whereabouts and welfare
- Regular contact with your designated person will help to keep everyone informed. After initial contact and depending on the circumstances, you might set a specific check-in time
- □ When telephone lines are busy, e-mails or text messages may go through when calls cannot
- Create an emergency contact list; include phone numbers and e-mail addresses for your designated out-of-town contact, loved ones, neighbors and other emergency numbers such as police, fire and your physician
- Make copies of the list for every family member and print a copy to keep by the phone and with your emergency supplies
- Make sure to secure outside structures and get all outside items and bring everything inside including patio chairs, grills potted plants and balcony items



Orange County Evacuation Zones



Emergency Shelter Locations



Community Services Phone Numbers

Emergency:

Fire, Police, Medical Emergency:	911

Law Enforcement:

Orange County Sheriff's Dept. (Non- Emergency):	407-836-4357

Utilities:

Orange County Utilities:	407-836-5515		

Chamber of Commerce:

Orlando Chamber of Commerce:	407-425-1234

Miscellaneous:

Orange County Public Schools:	407-317-3200
Orange County Office of Emergency Management:	407-836-9140
Orange County Health Department:	407-858-1400
Florida Poison Information Center:	800-222-1222
Orange County Public Library:	407-836-7390
Social Security Administration:	800-772-1213
Orange County Voters' Registration Office:	407-836-2070
Orange County Animal Services:	407-836-3111

ISLEBROOK AT MEADOW WOODS HOA, INC.

MAIL OR EMAIL FORM TO: 9419 Tradeport Drive, Orlando, FL 32827 PHONE: 407-251-2200 FAX: 800-759-1820 EMAIL: info@dwdpm.com

ARCHITECTURAL REVIEW BOARD (ARB) APPLICATION

	Name:Tenant Name:
	/ Address:
Mailing	Address:
) Home: E-mail:
must co I hereby	dance with the Declaration of Covenants, Conditions and Restrictions and the Association's Rule and Regulations, Installation nform to this approval and the Association's guidelines. request consent to make the following changes, alteration, renovations and /or additions to my property. () Swimming Pool () Lawn Ornament () Screen Enclosure () Landscaping
	b () Exterior Color () Lawn Replacement () Other
	tion:
Descrip	
additio	two (2) copies of the property survey that shows the locations of the proposed change, alteration, renovation or n. two (2) drawings of your plan(s). Attach two (2) color samples, if applicable.
incom	Applications submitted by fax or without two (2) copies of the survey, drawing, or color sample will be considered lete. If an application is incomplete, it will not be processed and will be returned to you. y understand and agree to the following conditions.
	No work will begin until written approval is received from the Association. You have 60 days from the approval date
1.	to complete the work. If not, then you must reapply for ARB approval.
2.	All work will be done expeditiously once commenced and will be done in a professional manner by a licensed contractor or myself.
3.	All work will be performed timely and in a manner that will minimize interference and inconvenience to other residents.
4.	I assume all liability and will be responsible for any and all damages to other lots and/or common area, which may result from performance of this work.

- 5. I will be responsible for the conduct of all persons, agents, contractors, subcontractors and employees who are connected with this work.
- 6. I am responsible for complying with all applicable federal, state and local laws, codes, regulations and requirements in connection with this work. I will obtain any necessary governmental permits and approval for the work.
- Upon receipt DWD Professional Management, LLC will forward the ARB Application to the Association. A decision by the Association may take up to 30 days. I will be notified in writing when the application is either approved or denied.

ALL HOMEOWNERS ARE RESPONSIBLE FOR FOLLOWING THE RULES AND GUIDELINES OF THEIR ASSOCIATION WHEN MAKING ANY EXTERIOR MODIFICATIONS.

			Date		
	DO	Not Write Below This Line			
This Application is hereby:	() Approved	() Denied			
Date:		Signature:			
Commenter					
Date Received	Mailed to A	Assoc.	Mailed to Owner		

May and June 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Мау			1 Recyclables/ Yard Waste/Bulk Items Pick-Up	2	3	4
5 CINCO MAYO	6	7 Trash Pick-Up	8 Recyclables/ Yard Waste/Bulk Items Pick-Up	9	10	11
12 Wellers	13	14 Trash Pick-Up	15 Recyclables/ Yard Waste/Bulk Items Pick-Up	16	17	18 Armed Forces Day
19	20	21 Trash Pick-Up	22 Recyclables/ Yard Waste/Bulk Items Pick-Up	23	24	25
26	27 MEMORIAL DAY DWD Office Closed	28 Trash Pick-Up	29 Recyclables/ Yard Waste/Bulk Items Pick-Up	30	31	
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
June						1
2	3	4 Trash Pick-Up	5 Recyclables/ Yard Waste/Bulk Items Pick-Up	6	7	8
9	10	11 Trash Pick-Up	12 Recyclables/ Yard Waste/Bulk Items Pick-Up	13	14 Flag Day	15
16 Happy Father's Day	17	18 Trash Pick-Up	19 Recyclables/ Yard Waste/Bulk Items Pick-Up Juneteenth	20 First Day of Summer	21	22
23	24	25 Trash Pick-Up	26 Recyclables/ Yard Waste/Bulk Items Pick-Up	27	28	29
30						