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Steril-Aire

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Steril-Aire Debuts Conditional Lifetime Warranty on Ballasts

BURBANK, CA – March 1, 2020 – Steril-Aire has launched a conditional lifetime warranty for all its 120-277VAC Power Supplies (Ballasts), the company announced today. The guarantee covers against all manufacturing or material defects for the life of the product.

The new policy is effective immediately and allows customers to return the product back to Steril-Aire directly for repair or replacement with a return authorization.

"Though many may find a lifetime warranty surprising—especially in this industry—we feel that it is an essential service for our customers," commented President and CEO, Robert Scheir, Ph.D. "It is truly our belief at Steril-Aire that our customers' UVC solution is critical to their business. Therefore, we need to take as much of a stake in their business as they do to ensure their ongoing safety and success. By extending them a lifetime warranty, they can now concentrate on far more important aspects of their business, knowing we are there to support them in this way."

Any product requiring warranty replacement requires proof of purchase. Warranty for power supplies will be void if Emitterstm are not replaced every year or if Emitters are not replaced with factory supplied Steril-Aire Emitters. The lifetime warranty does not cover products damaged from wear and tear, alterations made by the owner, accidents or uses other than intended.

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Steril-Aire, ISO Certified in both 9001:2015 & 14001:2015, launched UVC for HVAC industry in 1994 and remains the leader today. Steril-Aire remains the unrivaled leader in development of high performance UVC solutions for air and surface decontamination.