



# Padgate Academy

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Principal: Mrs M Barclay BSc (Hons) NPQH

Wednesday, 02 March 2022

Dear Parent or Carer

## Important information – update on replacement of Pay360 with iPay

As you may remember, I wrote to you recently advising of changes to the way you make payments to school for items such as school meals, trips etc.

Working with our catering software provider, we planned for the new system to be up and running for Friday 4<sup>th</sup> March 2022.

Unfortunately, the software provider has reported to us that they are not quite ready to roll this out to parents and need a little more time to get everything up and running. We are very much hoping that this will be within the next couple of weeks.

I will contact you again shortly to let you know when the new date for the switch over will be to the new iPay system, however for the moment, all parents should continue to use Pay360 as normal to make payments.

For more information regarding iPay, how it works and how you will make payments when it's live, please visit <https://padgateacademy.co.uk/ipayimpact-payments>.

Thank you for your patience and continued support whilst we work to get this new system online as quickly as possible.

Yours sincerely

Mr. Stephen Lears  
IT & Facilities Manager