

TERMS & CONDITIONS:

Welcome to The ACTIVE Specialist. We are a health consulting and coaching service that provides education and guidance to help you achieve your health and wellness goals. Our team includes an Occupational Therapist and personal trainer. By using our services, you agree to the following terms and conditions:

1. **Health Consulting and Coaching:** Our services are intended to provide guidance and education on health and wellness topics. Our Occupational Therapist is an accredited professional, but our services should not be considered medical advice. Always consult with your physician before making any changes to your health routine.
2. **Personal Training:** Our services provide guidance and instruction on exercise and fitness. However, we take no responsibility for any injuries or accidents that may occur during or as a result of your use of our services.
3. **Education:** Our services are for educational purposes only. We do not guarantee any specific results from using our services, as individual results may vary based on factors beyond our control.
4. **No Refunds:** We do not offer refunds for any of our services. Once payment has been made, it is non-refundable.
5. **Payment:** Payment can be made using a credit card or PayPal. By providing your payment information, you authorize us to charge the full amount of your selected service unless you have accepted a payment plan.
6. **By accepting a payment plan, you agree to pay the total cost of the service in full by the end of the payment plan period.** Failure to make timely payments may result in the termination of our services. We reserve the right to modify the terms of the payment plan at any time, and any modifications will be effective immediately upon notification to you. Additionally, we reserve the right to require payment in full at any time if we believe that you are not in compliance with the payment plan agreement. If payment is not made in full by the end of the payment plan period, we reserve the right to take legal action to recover any unpaid balances.
7. **Payment in Full:** Payment for our services must be made in full prior to the start of any sessions or appointments.
8. **Confidentiality:** We respect your privacy and will keep all information shared during our sessions confidential, except as required by law.
9. **Termination:** We reserve the right to terminate our services at any time, for any reason. If we terminate our services, we will provide a prorated refund for any unused services.
10. **Liability:** We are not liable for any damages or injuries resulting from the use of our services. You assume all risks associated with using our services.
11. **Modifications:** We reserve the right to modify these terms and conditions at any time. Any modifications will be effective immediately upon posting on our website.

By using our services, you agree to these terms and conditions. If you do not agree to these terms and conditions, please do not use our services.

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