



SAFE GUARD  
AQUATICS

TANGLEWOOD FOREST

## RESERVATION POLICIES, PRICING & PROCEDURES

In an effort to meet strict social distancing requirements and capacity limits, and to mitigate the spread of COVID-19 throughout our community, the Tanglewood Forest pool will be open by **RESERVATION ONLY**.

**Warning: Coronavirus/COVID-19 may be present. Use at your own risk!**

*All persons entering the facility agree to abide by these Policies and Procedures*

### Reservation Terms & Policies

- All reservations are 2.5 hours in duration.
- All persons attending **must** be listed on the reservation and must reside in the same household.
- All persons attending **must** fill out a Participant Waiver prior to each and every reservation.
- Every adult must fill out their own waiver. Persons/children under 18 years of age **must be added** to an adult's waiver.
- Entry **will not be permitted** without a reservation **AND** signed waiver listing all attendees.
- Patrons may not enter the facility if they are sick or experiencing symptoms of COVID-19.
- Reservation slots open 72 hours in advance.
- Each household is limited to one reservation per day.
- Patrons may arrive **no earlier than 5 minutes prior** to the reservation start time.
- Patrons **must** follow social distance guidelines while waiting to be checked in.
- All Patrons **must** exit facility at the end of their reservation time, regardless of arrival time.
- The facility will be closed for 30 minutes between reservations to sanitize/disinfect.
- Patrons should observe social distancing by keeping at least a 6-foot distance from those not residing in the same household.
- Per Health Authority Rules, all patrons aged 10 and older **must** wear facial coverings when not in the water.
- Restrooms are limited to one person at a time.
- In the event of severe weather, contamination, or mechanical issues, the pool may be closed. There will not be "make-up" reservations for pool closures.
- There will be no lost and found system at the pool. All personal items left behind after the reservation end time will be discarded. We are not responsible for lost items.

## **Reservation Pricing**

Reservation pricing is comprised of a Base Booking Fee plus an Admission Fee per person. Payment must be made, in full, *online* when making the reservation. Attendees will not be granted entry without prior online payment.

- Base Booking Fee\*                      **\$6** per household reservation

\*For In-District Residents, this base fee is paid only once and is waived for all future reservations. To qualify for the waived Base Booking Fee, you must enter your District address when making your first reservation of the summer.

- Admission Fee (charged per person)
  - General Admission      **\$4**  
Ages 13 to 64
  - Youth Admission        **\$2**  
Ages 5 to 12
  - Child Admission        **No Charge**  
Ages 4 and under
  - Senior Admission       **\$3**  
Ages 65 and over

## **Reservation Booking Procedures**

1. Visit [www.safeguardaquatics.com/TWF](http://www.safeguardaquatics.com/TWF)
2. Review all Reservation Terms & Policies.
3. Scroll down to view available reservation dates and times.
  - a. Reservation slots open 72 hours in advance.
4. Create a new client account or sign-in to your existing account.
5. Select the number of Admission Passes you need for each age group.
  - a. You must add all attendees, regardless of age.
6. Scroll down and answer all questions and enter the names of all attendees.
7. Scroll down to review your total and click “Confirm Booking”.
8. Click “Confirm” and enter your credit card information and click “Pay” to secure your reservation.
9. You will receive a confirmation email containing details of your reservation, including instructions on how to cancel.
10. Scroll to the top of the page and click the link to fill out a Participant Waiver for each adult attending. All minors under age 18 must be added to an adult’s Participant Waiver. A link to the waiver will be in your confirmation email and can also be found here: [www.safeguardaquatics.com/TWFwaiver](http://www.safeguardaquatics.com/TWFwaiver)
11. Arrive at the facility no earlier than 5 minutes prior to your reservation start time.