



City of Austin | Austin Water

P.O. Box 1088 Austin, TX 78767

AustinWater.org

April 11, 2025

Dear Austin Water Customer,

Renewing Austin is a city-wide project to strengthen our water infrastructure as we prepare for the needs of the future, and improvements are coming to your neighborhood with the Ivanhoe Trail Pipeline Renewal Project. Construction is scheduled to begin next month and take about 22 months to complete.

Through this project, Austin Water will fortify and upgrade your water system by replacing approximately 4,800 linear feet of 6-inch diameter water mains with 8-inch diameter PVC pipes. These new pipes will be installed on several streets, south of West Slaughter Lane: Rochelle Drive, Ivanhoe and Jubilee Trails, Foxton and Larson Coves, and Wadsworth Way.

Please join us April 30 for an online public meeting to meet the project team, ask questions, and learn what to expect during construction.

Ivanhoe Trail Pipeline Renewal Project Online Public Meeting

Wednesday, April 30, 6 p.m., via Zoom

To join online, please go to: austintexas.gov/ivanhoe-pipeline

To join by phone, please dial: +1 346 248 7799 US; Webinar ID: 989 0004 6441;

Passcode: 771638



To learn more, visit austintexas.gov/ivanhoe-pipeline or scan the QR code. **Don't forget to register for email notices on the webpage: scroll to "Communications" and sign up today!** Please share this information with your neighbors, and feel free to reach out with questions or concerns.

Sincerely,

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The City of Austin is committed to compliance with the Americans with Disabilities Act (ADA). Reasonable modifications and equal access to communications will be provided upon request.

BACKGROUND

The Ivanhoe Trail Pipeline Renewal Project is part of **Renewing Austin**, an Austin Water program to strengthen our water infrastructure as we prepare for the demands of the future.

In your neighborhood, Austin Water will replace about 4,800 linear feet of 6-inch diameter water mains with new 8-inch diameter PVC pipes. Breaks and leaks are well documented in this area, and we are glad to fortify the infrastructure in this area.

The contractor anticipates construction will take approximately 22 months to complete.

OVERVIEW

- The contractor will use “trench-cutting” for this project: crews will cut through street pavement to dig trenches for the new lines. Existing lines will remain in service while the new lines are being installed.
- Once the new lines are in place and tested, the contractor will need to connect the new lines to homes. Your water may be turned off for a few hours one day while the project team makes these connections. The Construction Inspector will notify residents 48 hours in advance of a planned water outage.
- As part of this project, old fire hydrants will be removed and new ones installed, some in new locations to meet updated code requirements.
- Once the contractor has completed construction for the entire project, they will replace affected vegetation in the city’s right-of-way, restore curbs and gutters impacted by this project, and repave streets disturbed during project work.

IMPACTS

Service Outages

- At some point during the project, residences will be connected to the new lines. Making this connection requires a temporary water outage. The Construction Inspector will notify residents by placing flyers on front doors, 48-hours in advance of the temporary outage. It typically takes a few hours for crews to complete these connections and restore service.
- Because of the age and condition of the existing water infrastructure, existing pipes may break, creating an emergency water outage. Emergency breaks will be repaired as quickly as possible.

Traffic

- The contractor does not anticipate having to close streets; however, traffic lanes may be blocked off at different times. You will always have access to your home. If your driveway is blocked and you need to get in or out of your drive, please let crews know, and they will help.

Frequently Asked Questions

Q: Will you be closing streets?

A: We will be closing lanes of traffic, but not entire streets, and you will always have access to your home. For brief periods, access to your driveway may be blocked, but crews will always make sure people can get in and out of their drives.

Q: Workdays and hours?

A: Generally speaking, workdays are Monday through Friday, 7 a.m. to 7 p.m. Some weekend may be required. Crews from the project may be in front of your house multiple times, as there are many stages to the project.

Q: How loud will it be?

A: During work hours you will hear construction sounds, such as the noise made by heavy equipment digging into pavement. The City's noise ordinance applies after 10 p.m.

Q: Will my water be turned off?

A: At some point your water may be turned off, but most likely just for a few hours on a single day. The Construction Inspector will leave flyers on front doors at least 48 hours in advance of any planned outages. (There is the possibility of a "test shut off" at some point, but that is such a quick process it is typically not noticed.) In rare cases, an emergency may require water to be turned off without notice. The contractor works hard to avoid emergency outages, but due to the condition of the pipes, emergency breaks are possible.

Q: Will you dig up my lawn?

A: Most of our work will be in the City's right-of-way. The City's ROW typically includes the area between the street and sidewalk, or 10 to 15 feet behind the curb. We realize you may consider that area to be part of your lawn and may have irrigation system pipes, landscaping, or other personal features in that space.

Any non-City items in the ROW need to be moved in advance of construction. If items are left in the right of way and damaged by construction, responsibility for repair and repair costs fall to the homeowner.

Q: Why are you trimming my trees?

City ordinance requires that vegetation cannot hang lower than 14 feet over streets or lower than eight feet over sidewalks. The project contractor will trim as needed so trees and vegetation are not damaged by the large construction equipment that will come through. Trimming decisions are made in consultation with the city arborist. You can learn more at austintexas.gov/page/tree-reviews-and-permitting.

Q: What are the plans for repaving streets?

A: During construction, the contractor will dig trenches for the new lines. These trenches will be temporarily repaired along the way.

When construction for the entire project is completed, the contractor will schedule a repaving for streets disturbed by construction during this project. The new paving will involve a "mill and overlay" process, first grinding up old asphalt then laying down new pavement.

Q. How can I get notifications and updates about the project?

We will send project updates with information about ongoing project activities and impacts such as planned outages. You can register for updates at austintexas.gov/ivanhoe-pipeline. Please share this information and encourage neighbors to register today!

Q: Who are the contacts for this project?

Austin Water partners with the City's Capital Delivery Services ("CDS") department on large projects like this. Lisa Whitworth with CDS project management staff will serve as Project Manager for the Ivanhoe work.

Jason Martinez, also with CDS, will serve as Construction Inspector and be on site many days a week.

Lisa Whitworth, Project Manager

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Item:

Project Location: 2231.380 - Ivanhoe Trail Water Pipeline Renewal

