

Text Messaging Terms and Conditions

Sasquatch Farm RV Park LLC
2895 Browns Trace Road
South Pittsburg, TN 37380

Effective Date: February 27, 2026

Program Overview

Sasquatch Farm RV Park LLC ("Sasquatch Farm," "we," "us," or "our") offers an SMS text messaging program to enhance communication with our guests and provide timely information about reservations, park updates, special offers, and important announcements. By opting in to receive text messages from Sasquatch Farm RV Park, you agree to the terms and conditions outlined in this policy.

Consent and Opt-In

By providing your mobile phone number and opting in to our text messaging program, you expressly consent to receive recurring automated marketing, informational, and transactional text messages (SMS and MMS) from Sasquatch Farm RV Park. Messages may be sent using an automatic telephone dialing system to the mobile number you provided when making a reservation, submitting an online form, filling out a paper form, or verbally during a conversation with our staff.

Consent is not a condition of purchase. You are not required to agree to receive marketing text messages as a condition of making a reservation or purchasing any goods or services from Sasquatch Farm RV Park.

Methods of Opt-In:

- Submitting your phone number through our website contact or reservation forms
- Texting a keyword (such as START or JOIN) to our designated number
- Providing verbal consent during phone conversations with our staff
- Completing a paper form with your mobile number and consent checkbox

Types of Messages

If you opt in to receive text messages from Sasquatch Farm RV Park, you may receive messages related to:

- **Reservation confirmations** and booking details
- **Check-in and check-out reminders** and instructions
- **Payment confirmations** and receipts
- **Park updates** and important announcements
- **Weather alerts** and emergency notifications
- **Special promotions** and seasonal offers
- **Event notifications** about activities and entertainment at the park
- **Customer service** responses and support
- **Account status** updates and communications

Message Frequency

Message frequency will vary depending on your interaction with us and the type of communication. You may receive:

- **Reservation-related messages:** 2-4 messages per reservation (confirmation, pre-arrival reminders, check-in instructions, and follow-up)
- **Marketing and promotional messages:** Up to 4 messages per month
- **Emergency or urgent notifications:** As needed for safety or critical park operations

Sasquatch Farm RV Park reserves the right to alter the frequency of messages sent at any time to increase or decrease the total number of

messages based on operational needs and guest preferences.

Message and Data Rates

Standard message and data rates may apply as determined by your mobile carrier. You are responsible for all charges and fees associated with text messaging imposed by your wireless carrier. Please contact your mobile service provider for pricing plans and details regarding text messaging charges.

Opt-Out and Cancellation

You may opt out of receiving text messages from Sasquatch Farm RV Park at any time. There is no penalty for opting out.

To opt out:

- Reply **STOP, END, CANCEL, UNSUBSCRIBE, or QUIT** to any text message you receive from us
- Contact us directly at our office by phone or email to request removal from our messaging list
- Submit a written opt-out request via our website contact form

After you send an opt-out message, you will receive one final confirmation message acknowledging that you have been unsubscribed. You will no longer receive text messages from Sasquatch Farm RV Park unless you opt in again through one of our available methods.

Note: Opting out of marketing messages does not opt you out of transactional messages related to active reservations, such as confirmation and check-in information for bookings you have already made.

Help and Support

For assistance with our text messaging program, reply **HELP** to any message, or contact us directly:

- **Phone:** Contact our office during business hours
- **Email:** Contact us through our website

- **Address:** 2895 Browns Trace Road, South Pittsburg, TN 37380

Privacy and Data Protection

We respect your privacy and are committed to protecting your personal information. By participating in our SMS program, you acknowledge and agree that:

- Your mobile phone number and related information will be used solely for the purposes outlined in this policy
- We will not sell, rent, or share your mobile phone number with third parties for their independent marketing purposes without your express consent
- Your information will be handled in accordance with our Privacy Policy
- We employ industry-standard security measures to protect your data from unauthorized access

The information collected as part of the SMS consent process, including phone numbers and message content, will be stored securely and used only for communicating with you about Sasquatch Farm RV Park services, reservations, and related matters.

Carrier and Device Requirements

To participate in our text messaging program, you must:

- Have a wireless device capable of two-way text messaging
- Be using a participating wireless carrier
- Be a wireless service subscriber with active text messaging service
- Have a mobile number based in the United States

Supported Carriers: Our text messaging program is compatible with major U.S. wireless carriers, including AT&T, Verizon, T-Mobile, Sprint, and others. However, not all carriers may be supported, and we may add or remove carriers without notice. If your mobile operator is not supported, you may not receive messages or be able to participate in the program.

Delivery Limitations: Not all mobile devices or handsets may be supported, and messages may not be deliverable in all areas. Factors beyond our control, including wireless carrier network issues, coverage limitations, and device compatibility, may affect message delivery.

Disclaimer of Warranties and Limitation of Liability

The text messaging program is offered on an "**as-is**" basis without warranties of any kind, express or implied. Sasquatch Farm RV Park makes no guarantees regarding:

- Timely delivery of text messages
- Accuracy or completeness of message content
- Availability of the service in all areas or at all times
- Compatibility with all devices or wireless carriers

We are not liable for:

- Delayed, failed, or undelivered text messages
- Messages affected by wireless carrier transmission issues or network outages
- Changes made by your wireless carrier affecting service availability
- Any direct, indirect, incidental, or consequential damages arising from participation in the SMS program

Delivery of mobile messages is subject to effective transmission from your wireless service provider and is outside of our control. Wireless carriers are not liable for delayed or undelivered messages.

Your Responsibilities

By participating in our text messaging program, you agree to:

- Provide accurate and current mobile phone number information
- **Notify us immediately if you change or discontinue your mobile phone number** by contacting our office or updating your account information

- Accept responsibility for all costs and liabilities if you fail to notify us of a phone number change, including any claims brought by individuals later assigned your former number
- Comply with all applicable laws and regulations regarding mobile device usage
- Not use the service for any unlawful or unauthorized purpose

Change of Phone Number: If you discontinue use of your mobile telephone number, you agree to notify us immediately. You understand that your agreement to notify us of such changes is a material part of these terms and conditions. **Failure to notify us of a phone number change may result in messages being sent to the new owner of that number.** You agree to indemnify, defend, and hold harmless Sasquatch Farm RV Park from any claims or liability resulting from your failure to update your contact information, including claims under the Telephone Consumer Protection Act (TCPA) and related regulations.

Compliance with Laws

Sasquatch Farm RV Park complies with applicable federal and state regulations governing text messaging, including:

- **Telephone Consumer Protection Act (TCPA)** and related FCC regulations
- **Cellular Telecommunications Industry Association (CTIA)** guidelines
- **CAN-SPAM Act** requirements for commercial electronic messages
- State-specific consumer protection and privacy laws

We do not send messages containing prohibited content, including phishing attempts, illegal content, or SHAFT content (sex, hate, alcohol, firearms, tobacco).

Quiet Hours: We will not send marketing or promotional text messages before 8:00 AM or after 9:00 PM in the recipient's local time zone, in accordance with TCPA requirements, except for emergency notifications or urgent transactional messages related to active reservations.

Modifications to Terms

Sasquatch Farm RV Park reserves the right to modify, suspend, or terminate the text messaging program or these Terms and Conditions at any time, with or without notice. Changes to these terms will be effective immediately upon posting to our website. Your continued participation in the program after changes are posted constitutes your acceptance of the modified terms.

We may also change the phone number or short code from which messages are sent without prior notice.

Dispute Resolution and Governing Law

These SMS Terms and Conditions, and any disputes arising from or related to the text messaging program, shall be governed by the laws of the State of Tennessee, without regard to its conflict of law provisions.

Any dispute, claim, or controversy arising out of or relating to these terms shall be resolved through good faith negotiation. If a resolution cannot be reached, disputes shall be subject to the exclusive jurisdiction of the state and federal courts located in Marion County, Tennessee.

Entire Agreement

These SMS Terms and Conditions, together with our Privacy Policy and general Terms of Service, constitute the entire agreement between you and Sasquatch Farm RV Park regarding the text messaging program and supersede any prior agreements or understandings.

Contact Information

If you have questions, concerns, or requests regarding our text messaging program or these Terms and Conditions, please contact us:

Sasquatch Farm RV Park LLC
2895 Browns Trace Road

South Pittsburg, TN 37380

Office Hours: [Insert your office hours]

Website: [Insert your website URL]

By opting in to receive text messages from Sasquatch Farm RV Park, you acknowledge that you have read, understood, and agree to be bound by these SMS Terms and Conditions.

Last Updated: February 27, 2026

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Office Hours: [Insert your office hours]

Website: [Insert your website URL]

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