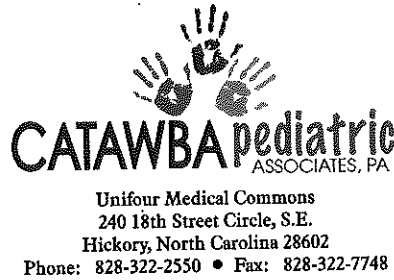


Jerry K. Froedge, M.D., FA.A.P.
Kelly B. Bridgeman, M.D., FA.A.P.
Kiran C. Harrill, M.D., FA.A.P.
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W. Mark Barrett, M.D., FA.A.P.
Alyssa K. Henson, DO, FA.A.P.
Debbie Cashion, FACMPE

MISSED APPOINTMENT POLICY

We are committed to accommodate our patients, within reasonable limits, by providing appointment times that suite individual needs and schedules. Our providers schedule to see as many patients as possible each day to ensure each patient receives the best possible care in a timely manner.

Our appointments are limited and we ask that you make every attempt to keep your scheduled appointment. We do understand that appointments may need to be cancelled or rescheduled. If you are unable to keep your child's appointment, we do ask that you call our office in advance to let us know. This will allow our office staff to schedule a child who needs to be seen in the available time. Please be respectful of other patients by following these guidelines.

If your child misses an appointment, the miss will be documented in the account. Depending on the individual circumstances, your missed appointments may be forgiven. If you child misses 4 appointments during a calendar year, your family could be dismissed from our practice.

The following is an outline of our policy:

- 1st missed appointment: no correspondence
- 2nd missed appointment: no correspondence
- 3rd missed appointment: warning letter
- 4th missed appointment: patient dismissal from Catawba Pediatrics

By signing below, I am acknowledging that I have read and fully understand the policy.

Parent/Guardian Signature

Date

Patient's Name

DOB (MM/DD/YYYY)

