

# Rebecca Redwood, LCSW

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## Office Guidelines

Phone (512) 879-7366

Fax (512) 345-8083

*Your doctor will go over each guideline carefully with you during your first meeting.  
If you have any questions, please feel free to ask.*

**Fees.** The basic fee for therapy is \$125.00 per 45-50 minute session. The initial session is \$150.00. Fees for other services such as psychological testing, reports, talking with other professionals, extended telephone conversations are billed at an hourly rate.

**Payments Due.** Your payment or co-payment is expected at each session. You may pay with cash or check. Visa, MasterCard, Discover, and American Express cards can also be used for payment.

Any amounts left unpaid by your insurance such as deductibles or end-of-benefits will be your responsibility. It is also your responsibility to be familiar with your insurance's benefits and procedures; and any changes that may occur in them. If you have any questions about insurance billing, your balance or payments, please address them with your doctor.

**Cancelled appointments.** Please remember that without a *full 24 hours notice*, you will be responsible for full payment of your missed session. *A missed session cannot be billed to insurance.* You may leave a message 24 hours a day at 345-6781, extension 6.

**Emergencies.** In the event of an emergency, the most appropriate number to call is 911. Messages can be left for your doctor 24 hours a day at 345-6781, extension 6. Other 24-hour emergency services are also available.

24-Hour Help Hotline (only at nights)	512-472-4357
Shoal Creek Hospital	512-452-0361
Seton Emergency Room	512-323-1010
Brackenridge Emergency Room	512-476-6461

**I have read and understand the information on this sheet.**

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Signature

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Date