



New York & Lake Erie Railroad • P.O. Box 309, Gowanda, NY 14070 • (716) 532-5242
Fax (716) 532-9128

Dear Guest,

New York & Lake Erie Railroad is starting to organize due to the long unfortunate delay because of the Corona Virus. We are excited to announce our re-opening transportation of passengers from Gowanda, to South Dayton. The Railroad will furnish Sanitizer and Face Mask (for those who do not have them) as well as instituting the following procedures.

Before you ride with us please read the following procedures that have been created for a safe train ride. If you have any question feel free to call us.

Guests who have been exposed to the Covid-19 virus recently or have symptoms of the virus (fever of 100.4°F or higher, cough, or shortness of breath) will not be able to ride.

Guest who have underlying health conditions and are concerned about contracting the virus should not ride the train.

The railroad has a maximum of 200 seats for passengers, under our distancing plan the seating capacity will be reduced to 77 passengers. Reservations will be the primary ticket contact in order not exceed seating capacity. Passengers will be advised to:

1. Limit close contact with others, keeping a 6 feet separation.
2. Face coverings will be worn at all times except for those under two years of age or underlying health issues that do not allow the use of a mask.
3. Gloves will be furnished for use on any surface where body fluids may exist (in restrooms, etc.)
4. Wash hands regularly with soap and water for at least 20 seconds. If that is not possible use an alcohol-based hand sanitizer or wipes.
5. Staff will designate closed seats or tables by tape or some other readily observable way.
6. Family groups will be seated together when possible.
7. Staff will assign seating so distancing may be maintained.
8. Wipes and disinfectant/sanitizer will be made available.

Routine cleaning and disinfecting will be done frequently on all non-porous surfaces at the station and rail cars on a daily basis. The rail cars will be cleaned before and after every trip. This includes counters, benches, handrails, door handles, bathrooms or any surface that visitors/passengers may have touched. If the surfaces are dirty, they will be cleaned prior to sanitizing them.

The recent challenges have been difficult and the challenges could never have been anticipated. We at the New York & Lake Erie Railroad are happy to see our riders return. With your cooperation along with our staff we are ecstatic to start passenger season for this year.

Sincerely,

The New York & Lake Erie Railroad