



CELEBRATING
27 years
IN BUSINESS

CAPABILITY STATEMENT

 www.go-bti.com

ABOUT OUR COMPANY

Business Technology Integrators (BTI), formerly known as 1 Source Consulting, Inc. has **27 years in business** providing Information Technology Services to our clients. We are proud to be an ISO 9001, ISO 27001, ISO 20000-1, ISO 22301, CMMC Level 2, and CMMI Level 3 appraised for Service Management and Development, SAM registered, SBA and VA certified Service Disabled Veteran Owned Small Business (SDVOSB).

CORE COMPETENCIES

IT Service Management & End User Support

- ITIL 4 Service Desk & Help Desk Operations (25/7/365)
- Contact Center Modernization & Consolidation
- Incident, Problem, Change, & Release Management
- Asset & Configuration Management
- Customer Relationship Management (CRM)
- Knowledge Management & Documentation

Cybersecurity, Privacy, & Zero Trust

- Security Operations Center (SOC) & Threat Detection
- Zero Trust Architecture & Identity Access Management (IAM)
- Assessment & Authorization (FISMA/FedRAMP/ATO)
- Privacy Impact Assessments & Privacy Program
- Vulnerability Management & Continuous Monitoring
- Incident Response & Digital Forensics

Cloud & Infrastructure Solutions

- Infrastructure as Code & Container Orchestration
- Cloud Security & FedRAMP Compliance
- Data Center Operations & Co-Location Support
- Multi-Cloud Architecture & Migration
- Network Design & Software-Defined Networking
- Disaster Recovery & Continuity of Operations (COOP/DR)

Digital Transformation & Software Engineering

- App Modernization & Legacy System Migration
- Software Development Lifecycle & Agile/DevSecOps
- Enterprise Architecture & Technical Reference Models
- Requirements Development & Use Case Analysis
- API Development & Microservices Architecture
- Test & Evaluation (T&E)/Independent Verification & Validation (IV&V)

Program Management & Governance

- IT Program & Project Management
- Earned Value Management (EVM) & Risk Mitigation
- Quality Assurance (ISO 9001, CMMI Level 3)
- Policy, Standards, & Process Development
- Strategic Planning & Enterprise Architecture Governance

PROFILE

UEI Number: EXEYN7TNGWH7

Cage Code: 1TDN6

Socio-economic Status: SDVOSB, MBE

Primary NAICS: 541519

Accolades: ISO 9001, ISO 27001, ISO 20000-1, ISO 22301, CMMC Level 2, CMMI Level 3 for Service Mgmt & Dev

GSA MAS: [SIN 54151s] 47QTCA19D00AQ

TOP SECRET FACILITY CLEARANCE



OUR MISSION

At Business Technology Integrators (BTI), human capital is our most important asset. We are committed to provision of a progressive environment where innovative, modernized solutions are created by the best and brightest in our industry. Our team focuses on customer engagement by ensuring we deliver quality-assured results.

YOUR BTI POC

William R. Teel Jr.

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