### Office: (704) 873-4004



Email: [bustlehvac@bellsouth.net](mailto:bustlehvac@bellsouth.net)

Web: <www.bustlehvac.com>

**2019 Preferred Customer Service Agreement**

Name: Phone:

Address:

**Maintenance Agreements**

**(Please select type of system and # of additional systems)**

Heating System Only $96.08/year\* # A/C System Only $96.08/year\* # Heating & A/C System $160.13/year\* #

Additional Heating Only System(s) $58.71/year\* Additional A/C Only System(s) $58.71/year\* Additional Heating & A/C System(s) $105.68/year\*

### \* Includes Sales Tax Total Systems Covered \_ Total $ \_\_\_\_\_\_\_

We agree to provide you with a complete ultimate annual tune-up as described below for your heating and/or air-conditioning system(s) during the indicated term.

***Benefits Include:***

* Extended life of equipment Agreement is transferrable
* Fewer repairs Peace of mind
* Improved capacity Priority customer
* Lower energy costs 15% discount on parts

***Conditions of Maintenance Agreement***

* Agreement is to be pre-paid in full
* Agreement will go into effect during the season stated
* Routine maintenance will be performed during normal business hours
* Schedule may vary during extreme weather conditions
* Repairs needed to correct defects at time of maintenance will be billed at a 15% discount

***Inspections Include:***

* Clean & adjust burner and ignition assembly
* Inspect & clean heat exchanger
* Electronic carbon monoxide testing
* Adjust operating pressures
* Tighten electrical connections  Check refrigerant charge  Replace or clean filters
* Calibrate thermostat  Test safety controls  Clean & adjust blower components
* Check evaporator coils (advise cleaning if necessary)
* Check vent pipe & drain
* Lubricate all moving parts
* Clean condenser coil
* Check voltage/amps on motors
* Measure temperature difference  Overall check of cycle

### Customer/Company Representative Signature: Date: