

A Heart for Restoration

Dear Hospital Leadership & Patient Care Teams,

I am Suzanne Chapman, the leading specialist for extremely matted hair detangling and restoration. I have dedicated my career to a level of care that is rarely available in traditional salons. With over 30 years of hands-on experience and specialized expertise in all multicultural hair textures, I don't just offer a service; I provide a pathway back to a patient's identity.



I understand the delicate nature of hospital situations and the vulnerability of people who have survived immense challenges. This is why safeguarding the safety and privacy of every client is my foundational promise. I have designed a strictly private, compassionate, and welcoming environment where your patients are safe to focus purely on their **Mental Health Healing**.

Severely matted hair is more than an inconvenience; it can be a significant barrier to wellness and a physical burden for a healing body. Patients in hospital beds for weeks at a time, or those battling profound depression and grief, often feel trapped. Traditional salons are frequently overwhelmed by these complex situations, leaving patients feeling hopeless.

When your patients come to me, they find no judgment, no lectures, and absolutely no shame. They find immense patience, meticulous technique, and a genuine heart dedicated to preserving their natural hair. I see the survivor, not just the hair damage. I help them find the light at the end of what feels like a painful tunnel.

I am introducing my services to you today to become a trusted, specialized resource for your discharge planners, social workers, and mental health teams. I would be honored to partner with you to support the complete, holistic healing of your patients, ensuring they can return to their lives feeling restored inside and out.

With great compassion and skill,

Suzanne Chapman

mattedhairdetangling.com



The Detangling Specialist

Subject: Highly Specialized Detangling & Restoration Services

To the Patient Care & Social Work Teams,

Where Damaged Hair Becomes Luxurious Again.

Severely matted hair is often a symptom of extreme life challenges—like extended hospital stays, the fog of depression, or intense grief. When the focus is on survival, hair care feels impossible. We understand. This is where specialized, compassionate detangling steps in to provide a light at the end of the tunnel.

We provide highly specific, judgment-free solutions designed to preserve natural hair and restore self-dignity during your journey of **Mental Health Healing**.

OUR SPECIALIZED EXPERT SOLUTIONS

- **MENTAL HEALTH HEALING**
 - Expertise in matting related to severe depression, anxiety, PTSD, extreme grief, or physical crisis. We focus on healing the person, not just the hair.
- **POST-HOSPITALIZATION CARE & BEDREST MATTING**
 - Specialized, gentle detangling techniques for patients suffering from weeks of immobility following a coma, long-term illness, or extended bedrest.
- **PRESERVING NATURAL HAIR & TEXTURE EXPERTISE**
 - Utilizing over 30 years of multicultural hair expertise, advanced reconstruction products, and meticulous techniques to save your natural hair foundation and restore its luxurious health.
- **A STRICTLY JUDGMENT-FREE SANCTUARY**
 - Absolutely no lectures, shaming, or embarrassment. Our patience and skill are dedicated only to your restoration. Your comfort is our priority.

CLIENT PERSPECTIVE

"After six months of hiding my head after months in a coma, I thought I had no hope. Other salons turned me away. This service was the light at the end of my tunnel and saved my hair. I got my identity back."

Suzanne Chapman *The Detangling Specialist*

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Location: Inside REGENERATION (The Hair Source Salon) 253 Peterson Road, Libertyville, IL

Expertise. Compassion. A Judgement-Free Sanctuary.