



ARM/QF/MGM/5.0/03

Quality Policy

At ARM Fasteners Private Limited, our core mission is to ensure that every product we deliver exemplifies excellence. As a leading manufacturer in the fasteners industry, we are unwavering in our commitment to superior quality and customer satisfaction.

Our Commitment to Quality

1. Uncompromising Standards

- We adhere to rigorous quality standards at every stage of the manufacturing process. From the selection of raw materials to final product inspection, we ensure precision and reliability.

2. Targeted Performance

- We are proud to set a high bar with our targeted Parts Per Million (PPM) average rate in single digit number. This ambitious goal reflects our dedication to minimising defects and maximising product reliability.

3. Continuous Improvement

- We embrace a culture of continuous improvement through regular audits, employee training, and technological advancements. Our goal is to consistently enhance our processes and products.

4. Customer-Centric Approach

- Our customers' needs are central to our operations. We engage actively with our clients to understand their requirements and deliver tailored solutions that exceed expectations.

5. Team Empowerment

- Quality is a collective effort. We invest in our employees through ongoing training and empowerment, fostering an environment where quality is everyone's responsibility.

6. Compliance and Integrity

- We comply with industry standards and regulations, ensuring that our practices uphold the highest ethical and quality benchmarks.

Our Slogan: Delivering Excellence

We committed to "Delivering Excellence," through mind set of First Time Right, Every Time Right, Customer Delight.

Dilavar A. Shekhani

CEO

