

Good evening everyone we hope this newsletter finds you well. We've had an amazing year so far and to top it off we've recently been awarded five star rating by Amber Valley Borough Council. Our promise to you is we will continue giving your dogs the best fun days and holidays possible, we're over the moon and we can't thank you all enough for your continued support.

We recently had our drive and yard tarmaced which is so much better for you all and no more gravel for the dogs. We want to say a big thank you to Haneys Driveways for the amazing work. As I said a while back we have dogs with permanent broken ankles and we want to do the best we can for them. No more gravel makes a smoother walk for them.

We've also added another outdoor astro play area in preparation for the winter months and some new toy storage holders. Over the coming weeks we will be preparing to celebrate Halloween and we have some goodies in store with a competition.





New drive means no more pot holes



Were so proud of our 5 stars



Left: Different play areas

Above: tarmac yard

## How lovely is our latest reviews

## Kelly Melbourne-Boarding

Maria and the entire team at Reservoir Doggy Resort & Spa are truly amazing. Their deep knowledge, genuine care, and love for dogs is evident in everything they do. We used to feel anxious leaving our dog, Biff, at other boarding facilities—but that completely changed once we found RDR&S. Now, we have total peace of mind knowing he's in the best hands.

We especially love receiving regular photo updates—it's clear from every picture that Biff is having the time of his life! He gets so excited every time we pull onto the driveway, crying and borking with excitement before we've even parked. It's such a relief to know he's always so well cared for. Thank you for everything!

## Sheena and Eddie Carlin

Reservoir Doggy Resort & Spa is our fur babies second home. It's a holiday for the doggies too and are truly looked after, (we call it a 'Doggy Center Parcs')! Both our dogs are happy when we collect and take them home. We always receive a lovely welcome when we arrive and collect our doggies. We feel relaxed when leaving them with Team Reservoir, who work extremely hard as this is definitely not a 9-5 job. Thank you all Sheena and Eddie x



