

Welcome To NeoBodyRx

Welcome your Telemedicine experience where you will see an actual Licensed Board Certified Physician! This email contains important instructions on how to make your appointment go smoothly.

What you need to know

Who can be seen:

Due to licensing restrictions, we can only see patients who are physically within the state of Oklahoma. You do not have to be a resident of Oklahoma. Because pediatric patients present challenges in the effective exchange of vital information necessary for a successful Telemedicine appointment, we only see adult patients (18 years and over).

Before your appointment

If this is your first appointment with NeoBodyRx, there will possibly be additional documents that will need your signature such as HIPAA and Release of Liability. This can be accomplished with electronic signature, and the doctor or office staff will walk you through that process. This may be completed before your appointment or during your appointment.

Information is vital for a successful Telemedicine encounter. If you have any home monitoring equipment such as blood pressure, pulse oximeter, or blood glucose monitoring, thermometer; please write down your blood pressure, pulse and/or your oxygen saturation and temperature prior to your appointment to share with the doctor during your visit.

Please have all prescription medications available and be prepared to share the details of each medication.

You will receive email and/or text notification of your appointment and a link to follow (click on) that will take you to the virtual waiting room. Please check in to your virtual appointment at least 10 minutes before your scheduled time. If you have difficulty connecting to the virtual waiting room, the doctor will call you at 1 minute after your scheduled time and will complete your appointment by phone.

During your appointment

Please ensure a private and quiet location for your appointment. If you are taking your appointment at home or on other available Wi-Fi, position yourself as close as possible to your router to get the strongest connection. Similarly, if you are taking your appointment on your cellular device, try to locate yourself where you have the strongest cellular signal.

If there are any outstanding documents that still need your signature, the doctor may present those for electronic signature during your appointment.

The doctor will address your medical issue and communicate to you the plan of care. If your condition requires you to be seen in person, you will be advised to go to your Primary Care Physician (PCP), Urgent Care, or Emergency Department.

After your appointment

When indicated, the doctor will prescribe medication with your preferred pharmacy for you to pick up. It is recommended to call the pharmacy before you go to pick up your prescription to ensure that it is ready.

Most medical issues will require follow up. If you have a primary care physician (PCP), it is strongly encouraged to follow up with your PCP. If you do not have a PCP, a follow up visit can be arranged at a fee of \$30.00.

Missed Appointments (No Shows)

Cancellations must be made within 24 hours of your scheduled appointment time by calling our office at 918-640-6937. Preferably your appointment will be rescheduled with no additional fee. If the appointment is cancelled without rescheduling and a refund is issued, the refund will be the amount of consideration minus the financial transaction fee we are assessed for the refund.

Repetitive No Shows: If there are repetitive No Shows and no extenuating circumstances that prevented the appointment from being completed, we reserve the option to deny a refund. No Shows are disruptive, unnecessarily burdens resources and staff, and eliminates a time slot for another patient in need.