



HUGH JANUS AI

HUGH JANUS LTD · TRADING AS HUGH JANUS AI



Hugh Janus AI Business Services, Web & E-Commerce

Intelligent Automation. Seamless E-Commerce. Scaling Beyond
Boundaries.

AI Assistants & Chatbots

Workflow Automation

E-Commerce Intelligence

Bronze · Silver · Gold Packages

Bespoke Workflow AI Agents



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HUGH JANUS AI

About Hugh Janus AI

At Hugh Janus AI, we deliver next-generation artificial intelligence engineered for modern business platforms, web applications and e-commerce ecosystems. Our solutions drive user engagement, automate back-office operations and scale your digital customer-success infrastructure effortlessly.

Modern AI assistants offer powerful capabilities spanning productivity, content generation and autonomous task execution. We take those capabilities and shape them around the way your business actually works — your website, your product catalogue, your inbox, your calendar and your documents — so that routine work happens automatically and your team can focus on the decisions that matter. Every deployment is a fully branded assistant that carries your logo, learns from your knowledge base, reads live data from your website and is backed by admin support from day one. When your processes need more, we build a Bespoke Workflow AI Agent around your own systems.



Engage

Answer customer questions instantly, in natural language, 24 hours a day — on your website, in your store and across your channels.



Automate

Remove manual bottlenecks by handing repetitive, rule-based processes — inbox triage, FAQs, scheduling, summaries — to an AI agent.



Scale

Grow from Bronze to Gold as your volume rises — or go fully bespoke with a custom workflow agent built around your own apps.

Who we work with

Online retailers and e-commerce brands, service businesses, B2B suppliers and any organisation with a website, a busy inbox and more documents than time. If your team spends hours on repetitive questions, scheduling and paperwork, Hugh Janus AI is built for you.

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Core AI Capabilities & Functionalities

Six core capabilities power every Hugh Janus AI assistant. Together they cover productivity, content generation and autonomous task execution — designed to scale your operations efficiently.



Natural Language Understanding

Interprets human text or voice commands using advanced Natural Language Processing (NLP) to grasp context, complex semantics and conversational intent.

- Understands what customers mean, not just what they type
- Recognises shopping and purchase intent
- Keeps context across a whole conversation



Content Creation & Editing

Drafts professional emails, writes creative copy, produces clean computer code and refines documents based on advanced learned patterns.

- Product descriptions and catalogue copy
- Customer emails and marketing text
- Code snippets to streamline catalogue management



Information Retrieval & Summarisation

Analyses large datasets, researches complex topics across multi-tier databases, and condenses long articles, technical manuals or supplier PDFs into quick summaries.

- Reviews inventory and product databases
- Turns long reports into short, bulleted briefs
- Finds the facts you need in seconds



Task Management & Scheduling

Organises calendars, coordinates meetings across different time zones, sets smart reminders and prioritises daily activities.

- Books B2B appointments automatically
- Handles international time zones
- Flags priorities and upcoming deadlines



Workflow & Web Automation

Executes repetitive, rule-based processes such as inbox triage, checkout assistance, standard customer-service FAQs and live meeting transcription.

- Sorts and routes incoming messages
- Answers routine questions automatically
- Transcribes meetings without extra effort



Autonomous Agent Actions

Plans and carries out multi-step projects independently — opening files, running code in safe sandboxes, updating databases, tracking shipments or navigating internal software.

- Coordinates multi-step digital workflows
- Works inside secure, sandboxed environments
- Human oversight for every critical action

Web & E-Commerce Solutions

Your website and online store are where customers ask questions, compare products and decide whether to buy. A Hugh Janus AI assistant sits right there with them — branded as your business and connected to your live data.

Branded AI Chatbot for Your Website

A conversational assistant embedded in your site that fully bears your corporate branding and logo. It answers product, delivery and policy questions instantly, guides visitors to the right pages and helps them through checkout.

Live Product & Content Awareness

Through dynamic API channels, the assistant automatically fetches and monitors structured data from your website — products, blogs, inventory and more — so its knowledge stays current without manual updates.

Catalogue & Content Production

Generate product descriptions, category copy, promotional emails and blog drafts at speed. Condense long supplier PDFs and technical manuals into clear summaries your team and customers can use.

Customer Service Automation

Handle standard FAQs, order-status questions and routine enquiries automatically. Incoming customer emails are categorised, draft replies are prepared, and order details are extracted for your team.

Order, Inventory & Shipment Support

Autonomous agent workflows can update databases, track shipments and look up inventory records, giving customers accurate answers — always under human oversight for critical actions.

CRM-Connected Customer Journeys

On the Gold package, the assistant integrates with your CRM (where the platform provides an open, compatible API), linking conversations to customer records for a joined-up sales and service experience.

Your knowledge base, your answers

Upload your contracts, policies, product guides, reports and PDFs from the secure backend. The assistant ingests them and uses them to answer questions accurately — from 5 GB of storage on Bronze up to 15 GB on Gold. Your data is strictly sandboxed and never used to train generalised AI models.

Integrated Workflow Automation

Three connected workflows work behind the scenes to eliminate manual bottlenecks and boost your execution velocity — each one tuned for web and e-commerce businesses.

01

Email & Inquiry Automation

Keeps your inbox clean and structured, so nothing important is missed.

Smart Sorting

Automatically categorises incoming emails into folders such as “Action Required”, “Information Only” or “Low Priority”.

Draft Generation

Suggests instant, context-aware replies to common enquiries — reviewed and sent with a single click.

Action Item Extraction

Identifies commitments such as deadlines and follow-ups, and highlights them proactively.

For e-commerce: customer enquiries are triaged automatically and critical order details are pulled out of every message.

02

Calendar & Meeting Coordination

No more back-and-forth emails to find a time — the assistant manages the schedule directly.

Natural Language Scheduling

Interprets requests like “Find 30 minutes with Sarah next Tuesday afternoon” and blocks out the optimal slot.

Time Zone Tracking

Coordinates meetings across international teams without manual time conversions.

Conflict Resolution

Proactively suggests moving flexible meetings when an urgent conflict arises.

For B2B: handles appointment setting and manages time zones for global client accounts.

03

Document, PDF & Inventory Summarisation

Get the highlights instantly instead of reading pages of background material.

Key Takeaways

Distils long reports, legal contracts and policy updates into short, bulleted summaries.

Actionable Insights

Pinpoints action items, owners and critical dates hidden inside lengthy documents.

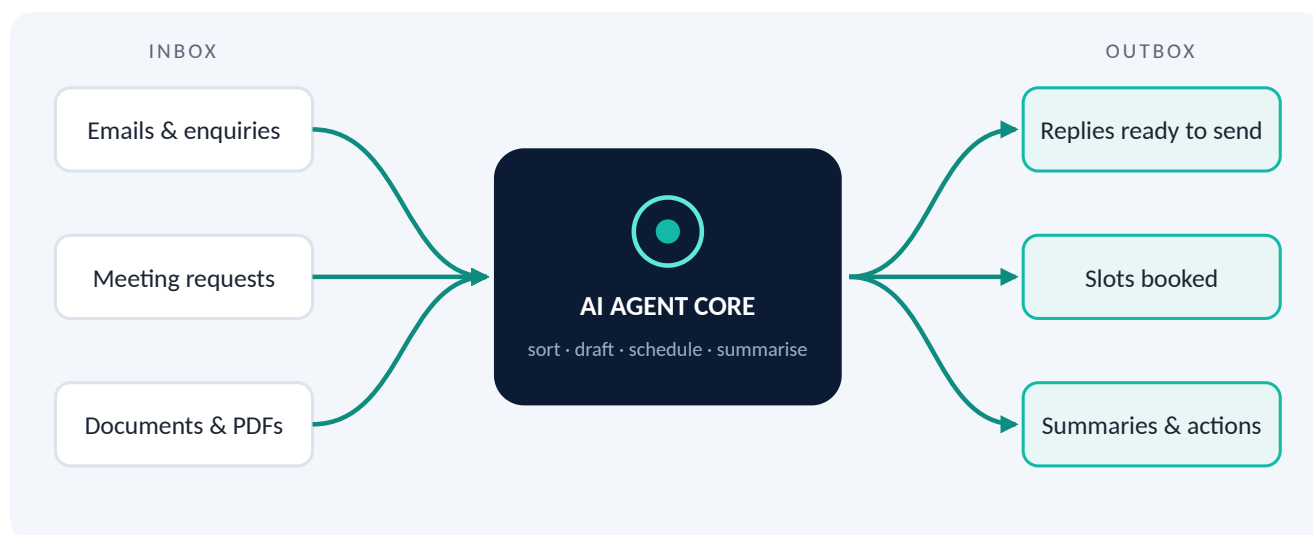
Instant Q&A

Chat directly with a document to find specific clauses or figures without manual searching.

For suppliers & stock: vendor contracts and bulk supply sheets become bulleted insights, and live chat can query internal databases for instant answers.

How It Works

Emails, meeting requests and documents stop queuing up behind a manual bottleneck. Instead, they flow through the Hugh Janus AI agent core, which sorts, drafts, schedules and summarises before handing clean, ready-to-act output back to your team.

**5.5 hrs**

weekly time saving in an illustrative unified-workflow scenario

3.1×

throughput rate versus a manual process in the same scenario

60%

of routine workflow traffic handled by the AI agent

Figures are illustrative and drawn from a modelled workflow simulation; actual savings depend on your email volume, meeting load and document types.

Getting started in four steps

1**Choose your package**

Select Bronze, Silver, Gold or a Bespoke Workflow AI Agent based on your volume, storage and integration needs.

2**Brand & configure**

Your assistant is set up with your logo and a baseline visual configuration on secure hosting.

3**Connect your data**

Upload knowledge-base documents and connect dynamic API channels for products, blogs and inventory.

4**Go live & grow**

Launch on your site with admin support behind you, and upgrade tiers as your volume grows.

Packages & Pricing

Choose a flexible plan tailored to your business scale. All packages include a visual baseline configuration, secure hosting, your own logo branding and full admin support. **One-off purchase price: £1,000 (\$1,324).**

FEATURES	Bronze ESSENTIALS	Silver GROWTH	Gold COMPLETE
Monthly pricing	\$53 £40 / month	\$79 £60 / month	\$132 £100 / month MOST COMPLETE
Messages per month	1,000	1,500	2,000
Knowledge base storage	5 GB	10 GB	15 GB
Dynamic API channels	5 channels	10 channels	15 channels
White-label logo support	✓ Included	✓ Included	✓ Included
CRM integration	— Not supported	— Not supported	✓ Included
Dedicated admin support	✓ Included	✓ Included	✓ Included
99.9% uptime SLA	—	✓ Included	✓ Included
Overage rate	\$0.03 / message	\$0.03 / message	\$0.03 / message

Save 15% with annual billing

All plans receive a 15% discount when a 12-month package is purchased and paid upfront.

ANNUAL (12 MONTHS)	Bronze	Silver	Gold
Standard 12-month cost	\$636 / £480	\$948 / £720	\$1,584 / £1,200
Annual upfront price (15% off)	\$540.60 / £408.00	\$805.80 / £612.00	\$1,346.40 / £1,020.00
You save	\$95.40 / £72.00	\$142.20 / £108.00	\$237.60 / £180.00

NEED SOMETHING CUSTOM?

Bespoke Workflow AI Agent

\$3,972 - \$19,860+ / £3,000 - £15,000+ one-off setup
\$265 - \$1,324+ / £200 - £1,000+ per month ongoing

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Bespoke Workflow AI Agent

When a standard package isn't enough, we design and build a custom AI agent that connects directly to your own apps, databases and processes — then keep it optimised, audited and running for you every month.

ONE-OFF SETUP

£3,000 – £15,000+

\$3,972 – \$19,860+

For customised multi-app integrations — designed, built and connected to the systems your business already runs on.

MONTHLY ONGOING

£200 – £1,000+ / mo

\$265 – \$1,324+ / month

For continuous system optimisation, safety auditing and underlying LLM token processing fees.

What's included

Setup — example integrations

- Pulling tracking information from a private warehouse database
- Authenticating user accounts
- Scheduling calendar slots
- Linking several apps into one multi-step agent workflow

Monthly — ongoing service

- Continuous system optimisation
- Safety auditing of agent actions and outputs
- Underlying LLM token processing fees
- Human oversight for every critical action

Packages or bespoke?

COMPARE	Bronze · Silver · Gold	Bespoke Workflow AI Agent
Setup	One-off \$1,324 / £1,000	\$3,972 – \$19,860+ / £3,000 – £15,000+
Monthly	\$53 – \$132 / £40 – £100 per month	\$265 – \$1,324+ / £200 – £1,000+ per month
Integrations	Dynamic API channels & CRM (Gold)	Custom multi-app integrations
Best for	Branded website assistant	Workflows across your own systems

Where your project sits within each range depends on the number of apps connected and the complexity of each integration. US dollar figures are shown for reference at the same rate used throughout this brochure.

Package Notes Explained

Clear definitions of every item in the package matrix, so you know exactly what you are buying.

Annual Discount

All plans receive a 15% discount if a 12-month package is purchased and paid upfront.

Knowledge Base Storage

The total volume of background documents — contracts, reports, PDFs and so on — that can be uploaded from the backend for the AI to ingest. The combined size of those files cannot exceed your plan's limit.

Logo Support

The AI interface will fully bear your corporate branding and logo, so customers experience it as part of your business.

Admin Support

Fully included across all tiers to guarantee high uptime and rapid troubleshooting of any operational issues.

Bespoke One-Off Setup

\$3,972 to \$19,860+ (£3,000 to £15,000+) for customised multi-app integrations — for example pulling tracking info from a private warehouse database, authenticating user accounts or scheduling calendar slots.

Message Definition

One message is calculated as one prompt submitted to the AI bot and one corresponding reply from it. For example, a customer asking a question and receiving an answer counts as one message.

API Support (Dynamic Data)

The number of distinct structured dynamic data streams — for example products, blogs or inventory — that the AI bot will fetch and monitor automatically from your website. This is data beyond what is embedded in the body of a page, and it keeps the knowledge base continuously updated.

CRM Integration

Available exclusively in the Gold package, provided the target CRM platform offers an open, compatible API for external systems.

Overage & Upgrades

If you exceed your monthly message allowance, service is not suspended. Additional messages are billed at \$0.03 each, or you can upgrade tiers mid-billing cycle.

Bespoke Monthly Ongoing

\$265 to \$1,324+ (£200 to £1,000+) per month, covering continuous system optimisation, safety auditing and the underlying LLM token processing fees.

Which package is right for me?

Bronze — ideal for smaller websites getting started with an AI assistant: up to 1,000 messages, 5 GB of documents and 5 live data channels.

Silver — for growing businesses that need more capacity and a 99.9% uptime guarantee: 1,500 messages, 10 GB and 10 channels.

Gold — the complete package, adding CRM integration to the highest allowances: 2,000 messages, 15 GB and 15 channels.

Bespoke Workflow AI Agent — for businesses that need an agent working across their own apps and databases: \$3,972–\$19,860+ / £3,000–£15,000+ setup, then \$265–\$1,324+ / £200–£1,000+ per month.

Security, Service Levels & Legal Terms

Important service terms that apply to every Hugh Janus AI package and bespoke agent.

Data Privacy & Security

ALL PACKAGES

Hugh Janus AI complies with strict enterprise data-standard guidelines. All conversation logs, backend knowledge-base uploads and e-commerce database sync tunnels are protected using industry-standard **TLS 1.3 encryption in transit** and **AES-256 encryption at rest**.

Customer data is strictly sandboxed and is never used to train generalised AI models.

Service Level Agreement

SILVER & GOLD

Silver and Gold packages include a **99.9% application uptime guarantee**.

Planned server upgrades and maintenance take place strictly during low-traffic windows (02:00–04:00 UTC), with at least 48 hours' advance email notice sent to administrators.

Fair Use & Overages

ALL PACKAGES

Message volume is tracked month to month. If an account exceeds its monthly allowance, the system will not abruptly suspend customer operations. Overages are billed at a flat rate of **\$0.03 per additional message**, or you can seamlessly upgrade tiers mid-billing cycle.

API Stability & Rate Limits

DYNAMIC API CHANNELS

Dynamic API channels require standard, properly structured **REST or GraphQL** architectures. Rate limits are applied at a maximum of **60 requests per minute per channel** to guarantee stable indexing and protect your e-commerce backend from heavy traffic loads.

CRM Compatibility

GOLD PACKAGE

CRM integration requires the target CRM platform to provide an open, compatible API for external systems.

Bespoke Agent Fees

BESPOKE WORKFLOW AI AGENT

A **one-off setup fee of \$3,972 to \$19,860+ (£3,000 to £15,000+)** applies to customised multi-app integrations. A **monthly ongoing fee of \$265 to \$1,324+ (£200 to £1,000+)** covers continuous system optimisation, safety auditing and underlying LLM token processing fees.

Limitation of Liability

ALL PACKAGES

While Hugh Janus AI provides high-fidelity automated text interpretation and workflows, all generation flows should be periodically audited by the client. Hugh Janus AI is not liable for transaction discrepancies, misquoted inventory metrics or storefront communication edge cases originating from faulty external API feeds or incorrect manual knowledge-base uploads.



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READY WHEN YOU ARE

Let AI handle the routine. You grow the business.

Hugh Janus AI brings intelligent automation to your website, your store and your back office — a branded assistant that understands your customers, knows your products and keeps your workflows moving.

Bronze

\$53 / £40 per month

Silver

\$79 / £60 per month

Gold

\$132 / £100 per month

Bespoke Agent

\$3,972–\$19,860+ / £3,000–£15,000+ setup
\$265–\$1,324+ / £200–£1,000+ per month

Save 15% on any plan with 12 months paid upfront.

One-off purchase price: £1,000 (\$1,324).

Bespoke Workflow AI Agent: \$3,972–\$19,860+ / £3,000–£15,000+ one-off setup, then \$265–\$1,324+ / £200–£1,000+ per month.

Book your consultation

Talk to our team about your website, store and workflows. We will recommend the right package — or scope a bespoke workflow agent — set up your branded assistant and connect your data so you can go live with confidence.