

Please read this privacy and security policy carefully.

Privacy & Security Policy

This privacy and security policy applies between you, the owner of your personal information and DJ Mackenzies, the owner and provider of this Website and other services. DJ Mackenzies takes the privacy and security of your personal information very seriously. This privacy policy applies to our use of any and all Personal Information collected by us or provided by you in relation to your use of the Website and other services.

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Definitions and interpretation

1. In this privacy and security policy, the following definitions are used:

Data/Personal Information	collectively all personal information that you submit to DJ Mackenzies via the Website or other means. This definition incorporates, where applicable, the definitions provided in the Data Protection Act 1998 and the GDPR 2018;
Cookies	a small text file placed on your computer by this Website when you visit certain parts of the Website and/or when you use certain features of the Website. Details of the cookies used by this Website are set out in the clause below (Cookies);
DJ Mackenzies, we, us	DJ Mackenzies, a company incorporated in England and Wales with registered number (unregistered) whose registered office is at Smithfield, Melton Road, Melton, Woodbridge, Suffolk, IP12 1NG;
UK and EU Cookie Law	the Privacy and Electronic Communications (EC Directive) Regulations 2003 as amended by the Privacy and Electronic Communications (EC Directive) (Amendment) Regulations 2011;
User or you	(i) employed by DJ Mackenzies and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to DJ Mackenzies and accessing the Website and other services in connection with the provision of such services; and

Website & Other Services the website that this document refers to is www.djmackenzie.com, and any sub-domains of this site unless expressly excluded by their own terms and conditions. Other Services includes any other service that we offer and you use that is not to do with our website.

2. In this privacy policy, unless the context requires a different interpretation:
 1. the singular includes the plural and vice versa;
 2. references to sub-clauses, clauses, schedules or appendices are to sub-clauses, clauses, schedules or appendices of this privacy policy;
 3. a reference to a person includes firms, companies, government entities, trusts and partnerships;
 4. "including" is understood to mean "including without limitation";
 5. reference to any statutory provision includes any modification or amendment of it;
 6. the headings and sub-headings do not form part of this privacy policy.

Scope of this privacy policy

1. This privacy policy applies only to the actions of DJ Mackenzies and Users with respect to our services including our website. It does not extend to any websites that can be accessed from this Website including, but not limited to, any links we may provide to social media websites.

Personal information collected and lawful basis for using this personal information

1. We will collect personal information from you during the course of your interactions with us by both digital and physical means. The list of personal information we will collect from you will be shown in full in Appendix B.
2. We will be clear in the reason that we are using your personal information, and this will be shown in Appendix B.
3. We will also have a lawful basis for using your personal information and this will be shown in Appendix B.

How have we asked for your consent (if this is our lawful basis for using your personal information)?

Explicit consent.

To gain your consent we have asked you explicitly by using either our website, email or physical means of communication;

This list is not exhaustive and is meant as indicative only as we can't list every potential way of gaining your explicit consent.

Where do we send your personal information once it is processed?

Where applicable we will send your personal information to various sources. A full list of which countries we send your personal information to and the level of security we use to send them can be found in Appendix A.

Our use of your personal information

1. For purposes of the Data Protection Act 1998 and the GDPR due to come into force in May 2018, DJ Mackenzies is either the "data controller" or "data processor". For specific details of which personal information we are the "data controller" or "data processor" for see Appendix B.
2. We will retain any personal information you submit for the duration of any contract agreed by both parties with the minimum period of time being 12 months.
3. Unless we are obliged or permitted by law to do so, and subject to any third party disclosures specifically set out in this policy, your personal information will not be disclosed to third parties. This includes our affiliates and / or other companies within our group.
4. All personal information is stored securely in accordance with the principles of the Data Protection Act 1998 and with the GDPR due to come into force in May 2018. For more details on security see the clause below (**Security**).
5. Any or all of the above personal information may be required by us from time to time in order to provide you with the best possible service and experience when using our services. Specifically, personal information will be used by us for the following reasons:
 1. internal record keeping;
 2. improvement of our products / services;
 3. transmission by email of promotional materials that may be of interest to you;

in each case, in accordance with this privacy policy.

Changes of business ownership and control

1. DJ Mackenzies may, from time to time, expand or reduce our business and this may involve the sale and/or the transfer of control of all or part of DJ Mackenzies. Personal information provided by Users will, where it is relevant to any part of our business so transferred, be transferred along with that part and the new owner or newly controlling party will, under the terms of this privacy policy, be permitted to use the Personal Data for the purposes for which it was originally supplied to us.
2. We may also disclose personal information to a prospective purchaser of our business or any part of it.
3. In the above instances, we will take steps with the aim of ensuring your privacy is protected.

Controlling use of your personal information

1. Wherever you are required to submit personal information, you will be given options to restrict our use of that personal information. This may include the following:
2. use of personal information for direct marketing purposes; and
3. sharing personal information with third parties.

Accessing your own Data – Subject Access Requests

1. You have the right to ask for a copy of any of your personal information held by DJ Mackenzies (where such personal information is held). The first request is by law free of charge however please note that any additional requests for the same information for the same reasons may be incur a reasonable admin charge.
2. To do this you must write to Robert Jay at rob@djmackenzie.com, telephone 01394 386625 or 07889172541 and request a Subject Access Request Form. Please complete this form and send to Robert Jay at rob@djmackenzie.com, telephone 01394 386625 or 07889172541.

Security

1. Personal information security is of great importance to DJ Mackenzies and to protect your personal information we have put in place suitable physical, electronic and managerial procedures to safeguard and secure personal information collected via our Website and other means.
2. If password access is ever required, you are responsible for keeping this password confidential.
3. We endeavour to do our best to protect your personal information. However, transmission of information over the internet is not entirely secure and is done at your own risk. We cannot ensure the security of your personal information transmitted to the Website.

Website

Functionality of the Website

1. To use all features and functions available on the Website, you may be required to submit certain personal information.
2. You may restrict your internet browser's use of Cookies. For more information see the clause below (**Cookies**).

Third party websites and services

DJ Mackenzies may, from time to time, employ the services of other parties for dealing with certain processes necessary for the operation of the Website. The providers of such services do not have access to certain personal information provided by Users of this Website.

Links to other websites

1. If you use our Website, it may, from time to time, provide links to other websites. We have no control over such websites and are not responsible for the content of these websites. This privacy policy does not extend to your use of such websites. You are advised to read the privacy policy or statement of other websites prior to using them.

Cookies

This Website may place and access certain Cookies on your computer. DJ Mackenzies uses Cookies to improve your experience of using the Website and to improve our range of products. DJ Mackenzies has carefully chosen these Cookies and has taken steps to ensure that your privacy is protected and respected at all times.

2. All Cookies used by this Website are used in accordance with current UK and EU Cookie Law.
3. Before the Website places Cookies on your computer, you will be presented with a pop-up requesting your consent to set those Cookies which says a version of;

'We use analytical/performance cookies and functionality cookies to provide statistics that help us give you the best experience of our site. You can find out more or switch them off if you prefer. However, by continuing to use the site without changing settings, you are agreeing to our use of cookies. ***Click here to confirm your agreement to our using cookies.***'

By giving your agreement to the placing of Cookies, you are enabling DJ Mackenzies to provide a better experience and service to you. You may, if you wish, deny consent to the placing of Cookies; however certain features of the Website may not function fully or as intended.

4. This Website may place the following Cookies:

Type of Cookie	Purpose
Analytical/performance cookies	They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
Functionality/Tracking cookies	These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
Third Party cookies	These are cookies stored in your computer and have been created by a website with a domain different to DJ Mackenzies. These cookies will be used by advertisers to track your browsing history.

5. You can choose to enable or disable Cookies in your internet browser. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser.
6. You can choose to delete Cookies at any time; however, you may lose any information that enables you to access the Website more quickly and efficiently including, but not limited to, personalisation settings.
7. It is recommended that you ensure that your internet browser is up-to-date and that you consult the help and guidance provided by the developer of your internet browser if you are unsure about adjusting your privacy settings.

General

1. You may not transfer any of your rights under this privacy policy to any other person. We may transfer our rights under this privacy policy where we reasonably believe your rights will not be affected.
2. If any court or competent authority finds that any provision of this privacy policy (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of this privacy policy will not be affected.
3. Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.
4. This Agreement will be governed by and interpreted according to the law of England and Wales. All disputes arising under the Agreement will be subject to the exclusive jurisdiction of the English and Welsh courts.

Changes to this privacy & security policy

1. DJ Mackenzies reserves the right to change this privacy policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on the Website and you are deemed to have accepted the terms of the privacy policy on your first use of the Website following the alterations.

You may contact DJ Mackenzies by email to Robert Jay at rob@djmackenzie.com.

30th May 2018

Appendix A

1. DLG Referral

to contact their customer for vehicle repairs

Car Registration Numbers; Physical Address ; Mobile Telephone Number; Email Address; Name; Landline Telephone Number; Policy Number Details
Processing is necessary for the performance of a contract with the data subject or to take steps to enter into a contract.

2. E-sure Referral

To contact their customer for vehicle repairs

Email Address; Mobile Telephone Number; Physical Address ; Car Registration Numbers; Landline Telephone Number
Processing is necessary for the performance of a contract with the data subject or to take steps to enter into a contract.

3. Other Insurer Referral

To process customer data to repair their vehicle

Landline Telephone Number; Name; Email Address; Mobile Telephone Number; Physical Address ; Car Registration Numbers; Policy Number Details
Processing is necessary for the performance of a contract with the data subject or to take steps to enter into a contract.

4. Private Customer

To repair their vehicle or provide estimate

Car Registration Numbers; Physical Address ; Mobile Telephone Number; Email Address; Name; Landline Telephone Number
Given Consent of the data subject.

Appendix B

1. Audatex

To compile repair estimate details

Name; Email Address; Mobile Telephone Number; Landline Telephone Number; Photos/Images; Policy Number Details; Car Registration Numbers; Physical Address

NO LEGAL BASIS GIVEN

2. Back up

Back up of Data

Physical Address ; Family Member Details; National Insurance Numbers; Name; Financial Details; Photos/Images; DOB - Date of Birth; Landline Telephone Number; Email Address; Mobile Telephone Number; Car Registration Numbers

NO LEGAL BASIS GIVEN

3. Bluegrass Interceptor

For parts ordering service

Physical Address ; Car Registration Numbers; Policy Number Details; Photos/Images; Landline Telephone Number; Name; Email Address; Mobile Telephone Number

NO LEGAL BASIS GIVEN

4. ECP Interceptor

For parts orddering

Photos/Images; Name; Email Address; Mobile Telephone Number; Physical Address ; Car Registration Numbers; Policy Number Details; Landline Telephone Number

NO LEGAL BASIS GIVEN

5. Parts Suppliers

To order parts

Car Registration Numbers

NO LEGAL BASIS GIVEN

6. Recovery Agent

Vehicle Recovery

Landline Telephone Number; Car Registration Numbers; Physical Address ; Mobile Telephone Number; Name

NO LEGAL BASIS GIVEN