

A decorative border of small house icons surrounds the central text. The border consists of a top row of 18 houses, a bottom row of 18 houses, and vertical columns of 6 houses on the left and right sides.

NV Homes

An NVR Company

200 N. Warner Road, Suite 320
King of Prussia, PA 19406
Phone: 267-464-3700

Dear Homeowner at **Greystone /GO**

Life is like a warranty...it runs out at the worst time possible! Joking aside, it good to know who to call when things go wrong. If a concern arises during normal business hours, please contact the NV Homes Customer Care Center at 877-507-0057 or online at MyNVHome.com. If an urgent issue arises after-hours, you should contact the Emergency Subcontractor.

- Electric: RKN Mechanical – 610-777-6298
- Plumbing: Chesapeake Plumbing – 302-732-6006
- HVAC: Sobieski Mechanical – 302-993-0104
- Appliances: GE – 800-432-2737

It's important to notify the NV Homes Customer Care Center of the emergency (i.e., next available business day). Reason being, it will ensure that any/all warrantable events are documented in your home's permanent file. For the most recent update and version of your warranty manual as well as home care tips you can visit

<https://www.mynvhome.com/home-warranties>