

LeeAnn Mistle

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SUMMARY

Certified flight attendant seeking to launch a career in the airline industry. Brings a strong background in hospitality and restaurant management, with proven skills in customer service, safety awareness, and conflict resolution. Dedicated to creating a positive passenger experience while maintaining professionalism and composure in any situation.

EXPERIENCE

Pizza Restaurant - City, Ohio

JULY 2021 to PRESENT

Restaurant Manager – (May 2025 to Present) - Responsible for overseeing daily restaurant operations, including opening and closing procedures, cash handling, and register reconciliation. Provided clear instruction to employees on task assignments, trained new and existing staff to uphold service and quality standards, and assisted with coordinating and fulfilling catering orders. Ensured excellent customer satisfaction by promptly resolving issues and professionally managing phone inquiries and service requests.

Server - Effectively communicating orders to the kitchen staff, delivering food & promptly presenting food and beverages to the table, maintaining tables via re-bussing tables, checking drink levels, removing clutter, & providing extra napkins, ensuring customer satisfaction by checking back with customers to ensure their satisfaction and professionally resolving any issues.

Host - Greet customers, provide accurate wait times, and escort customers to assigned dining.

Carry Out - Handle phone calls and customer queries about the restaurant and menu, sell food in a ready-to-consume state for customers who will not remain on the premises.

INTERNSHIP

Business Services - City, Ohio

August 2023 to October 2023

Healthcare Recruitment Intern - Function as a member of existing search team responsible for attracting candidates for national job opportunities and matching them to permanent positions with clients.

EDUCATION/CERTIFICATIONS

(PUT AIRLINE CERTIFICATION HERE) May 2025

Community College, Cincinnati, Ohio

Associate's Degree, General Studies - Spring 2024