**RETURN POLICY**

**Last updated January 01, 2023**

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund only. Please see below for more information on our return policy.

**RETURNS**

All returns must be postmarked within thirty (30) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

**RETURN PROCESS**

To return an item, place the item securely in its original packaging, and mail your return to the following address:

The Oz-Den

Attn: Returns

109 Hainesburg River Rd

Columbia, NJ 07832

United States

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

**REFUNDS**

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least ten (10) days from the receipt of your item to process your return. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company.

**EXCEPTIONS**

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

**Please Note**

● Sale items are FINAL SALE and cannot be returned.

● Items that are suspected to have been damaged by the customer, rather than by faulty manufacturing or transit will not be accepted.

**QUESTIONS**

If you have any questions concerning our return policy, please contact us at:

(908) 283-1781

theozden6@gmail.com