



# Who We Are



## About Us

Charleen L. Hoskins founded TPAS in 2011 to skill-up insurance adjusters through proper training and support.

We understand the importance of the adjuster to the viability of an insurance company. This is why TPAS adjusters are successful, because we use extensive experience, know-how and expertise in our insurance claim-management based training courses.



## Instruction with Experience

Our top 5 instructors with over 55 years of combined experience as claims adjusters, trainers and managers are adept in various subjects. Claim Management, Loss Assessment, Cost Control, Policy Interpretation and Fraud Detection are embodied in each course.

TPAS training materials are custom to each subject. We utilize proprietary teaching methods proven to be effective in adjuster education.



## Adjuster Recruitment

- **Claims Adjuster Workshop**  
Free to the public, the workshop is designed to explain steps and benefits for claims adjusters and recruit potential trainees.
- **Missouri Vocational Rehabilitation**  
Vendor status allows TPAS to train individuals who qualify or are receiving disability benefits.



## Milestones & Achievements

- Texas Department of Insurance Education Provider #96252
- PLRB Conference Subject Matter Expert Presenter
- NACA Conference Subject Matter Expert Presenter
- State of Missouri Department of Secondary Education Vocational Rehabilitation Vendor
- iHeart Radio Drivetime at 5 w/Roman Morrow Podcast
- Entrepreneurially Thinking Podcast Guest





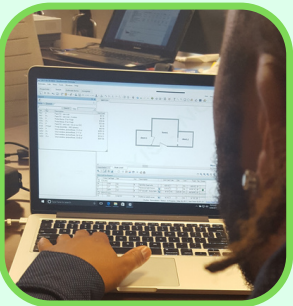
# Our Services



## Adjuster Licensing

The Texas All Lines Adjuster Pre-Licensing Course (#89372) is approved by the Texas Department of Insurance. It satisfies TDI pre-licensing course and exam requirements for obtaining the Texas All Lines Adjuster License.

Upon course completion students must pass the exam administered by TPAS.



## Adjuster Mentorship & Training

Pre-licensing training integrates a 90-day mentorship, including, 1-on-1 coaching, license application assistance and access to our network resources. Additional courses available in our catalog are Claims Adjusting 101, Contents, Policy Interpretation and Xactimate.

For our carriers, customized curriculums and programs can be designed to service individual staffing needs.



## Adjuster Compliance & Tracking

Having trouble with tracking your adjusters state licenses?

Our compliance department, monitors adjuster state licenses to prevent looming expiration dates and risking non-compliance.

Adjuster career tracking can also be utilized to follow development and support competent job assignment.



## Adjuster Support Services

We mentor & coach our adjusters; thus ensuring their continual success. Support Services Include:

- Deployment Coaching Assistance
- IA Firm Target List
- IA Firm Roster Referral
- Field Inspection Ride-Along
- Private Social Network