



Inclement Weather Policy

Laser Battalion, LLC

75 Clover Leaf Drive
Arlington, TN 38002
901-616-1409

We reserve the right to cancel, even on the day of the event, due to weather or poor site conditions (examples: rain, excessive heat or muddy fields). If the weather presents a problem before the party, we'll work with you to find another date / time. If it occurs during the party, we'll postpone / delay activities until it passes or if necessary cancel the remainder and reschedule for another day.

Hot Weather Policy

Under 95 degrees Heat Index

The customer must provide ample amounts of water or other hydrating drinks. It is the player's option to take breaks every 30 minutes for 10 minutes in duration.

95 degrees to 99 degrees Heat Index

The customer must provide ample amounts of water or other hydrating drinks. It is mandatory that players take breaks every 30 minutes for 10 minutes in duration.

100 degrees to 104 degrees Heat Index

The customer must provide ample amounts of water or other hydrating drinks. It is mandatory that players take breaks every 30 minutes for 10 minutes in duration. We may eliminate use of the head band.

Above 104 degrees Heat Index

Stop all outside games. The only games allowed will be those inside with air conditioning.

No matter the temperature or heat index, Laser Battalion reserves the right to have a player or players take a mandatory break or to postpone and / or cancel games due to the weather.

Precipitation Policy

We will not play during any precipitation.

If precipitation presents a problem before the party, we'll work with you to find another date / time. If it occurs during the party, we'll postpone / delay activities until it passes or, if necessary, cancel the remainder of the activities and reschedule for another day.

Lightning Policy

30 Second Guideline: When thunder is heard within 30 seconds of a visible lightning strike or a cloud-to-ground lightning bolt is seen, the thunderstorm is close enough to strike us with lightning.

Response: We will suspend play and take shelter in an enclosed building or in cars. Play can resume 30 minutes after the thunder / lightning combinations are beyond the 30 Second Guideline.

Cold Weather Policy - Cold is not a significant risk to players. But, depending upon the length of the event, it can be a risk to our staff.

Temperature or Wind Chill of 45 to 40 degrees

The customer must provide ample amounts of water or other hydrating drinks. Players and staff should have layered clothing.

Temperature or Wind Chill of 39 to 35.

The customer must provide ample amounts of water or other hydrating drinks. Players and staff should have layered clothing. Game play may be interrupted as needed for up to 10 minutes to let our staff warm-up.

Temperature or Wind Chill of 34 or lower

Stop all outside games. The only games allowed will be those inside with heating.

Wind Guideline – Wind is not a risk to players or staff, but it is to our equipment and the quality of our game. It is also difficult to plan around because ground conditions such as hard vs. sandy soil or dry vs. wet soil also affect the stability of our equipment in the wind. Here are some general guidelines.

Wind or Wind Gusts 12 to 15 mph

High profile bunkers / barriers may be limited in use.

Wind or Wind Gusts 16 to 20 mph

High profile bunkers / barriers may be eliminated from use. Additional Setup Time may be required to secure bunkers / barriers. Some resetting of bunkers or barriers may be required during the event.

Wind or Wind Gusts 21 to 24 mph

High profile bunkers / barriers will be eliminated from use. Additional Setup Time will be required to secure bunkers / barriers. Resetting of bunkers / barriers will be required during the games.

Wind or Wind Gusts 25 mph or more

Eliminate all bunkers / barriers and rely on existing or natural cover only.

See Cancellation Policy Below



Cancellation Policy

Laser Battalion, LLC

75 Clover Leaf Drive
Arlington, TN 38002

If we cancel:

We reserve the right to cancel, even on the day of the event, due to excessive heat, inclement weather or poor site conditions (example: muddy fields).

If the weather presents a problem before the party starts, we'll work with you to find another date / time or we will refund any money paid. There will be no refunds once we arrive and begin to set up the field.

If inclement weather happens during the party, we'll postpone / delay activities until it passes or if necessary, cancel the remainder of the event and reschedule for another day at a discounted price.

If we cancel for any reason other than weather or field conditions (for example, illness), we will Refund in Full any prepayments that you have made. If you still want to book an event with us, we will discount your next event by 25% to say that we're sorry for cancelling your party.

If you need to cancel or reschedule:

If you need to cancel or reschedule, please notify us as soon as you can. You may cancel without penalty up until the time we arrive on site and begin unloading to set up your event. At that time, you will owe the full amount.

For those who have made any prepayments and then need to cancel or reschedule their event, we will refund your money in full up until the time we arrive on site and begin unloading to set up your event. At that time, you will owe any remaining balance.