



Laser Battalion, LLC

75 Clover Leaf Drive
Arlington, TN 38002
901-616-1409

Inclement Weather Policy

Overview

We reserve the right to cancel any or all games, even on the day of the event, due to the overall weather or site conditions (examples: rain, excessive heat, muddy fields, etc.).

We always try to work around weather related problems. If the weather presents a problem before the party, we will work with you to find an alternate date / time. If we cannot find an alternate, we will cancel the event and you will owe nothing (see Cancellation Policy).

If weather related problems occur **during** the party, we have 3 options for you to consider: (1) Wait for the Weather to Pass, (2) Refund the Remaining Game Time, or (3) Reschedule for an additional setup fee.

Hot Weather Policy

Under 95 degrees Heat Index

The customer must provide ample amounts of water or other hydrating drinks for the players. The players may take breaks every 30 minutes for 10 minutes in duration.

95 degrees to 99 degrees Heat Index

The customer must provide ample amounts of water or other hydrating drinks for the players. It is mandatory that players take breaks every 30 minutes for 10 minutes in duration. We may eliminate use of the head band.

Pre-game setup may take longer than normal and may be limited in scope. Post-game tear down may take longer than normal.

100 degrees to 104 degrees Heat Index

If we play outdoors, the customer must provide ample amounts of water or other hydrating drinks for the players. It is mandatory that players take breaks every 30 minutes for 10 minutes in duration. We will eliminate use of the head band.

And if we do play outdoors, pre-game setup will be limited to what we can do safely. Post-game tear down may take longer than normal.

However - Depending upon the field conditions - (lack of shade or cooling breezes, etc.), we may stop all outside games and only allow games in an airconditioned, indoor facility, for example: a gymnasium.

Above 104 degrees Heat Index

Stop all outside games. Games must be played in an airconditioned, indoor facility, for example: a gymnasium.

Precipitation Policy

We will not set up or play during any precipitation.

If precipitation presents a problem before the party, we will work with you to find another date / time.

Once we set up the playing field, dealing with weather problems becomes more complicated. But, if it occurs **during** the party, we offer one of three options (1) Wait for the Weather to Pass, (2) Refund the Remaining Game Time, or (3) Reschedule for an additional setup fee.

For more details see our Cancellation Policy below.

Lightning Policy

30 Second Guideline: When thunder is heard within 30 seconds of a visible lightning strike or a cloud-to-ground lightning bolt is seen, the thunderstorm is close enough to strike us with lightning.

Response: We will suspend play, take shelter in an enclosed building or in cars, and wait for the lightning to pass. Play can resume 15 minutes after the thunder / lightning combinations are beyond the 30 Second Guideline.

Cold Weather Policy

Temperature or Wind Chill of 45 to 40 degrees

The customer must provide ample amounts of water or other hydrating drinks for the players. Players and staff should have layered clothing.

Temperature or Wind Chill of 39 to 35.

The customer must provide ample amounts of water or other hydrating drinks for the players. Players and staff should have layered clothing. Game play may be interrupted as needed for up to 10 minutes to let players or staff warm-up.

Pre-game setup may take longer than normal and may be limited in scope. Post-game tear down may take longer than normal.

Temperature or Wind Chill of 34 or lower

Stop all outside games. Games must be played in a heated, indoor facility, for example: a gymnasium.

Wind Guideline

Wind is primarily a risk to our equipment and the quality of our game. It is difficult to plan around because ground conditions such as hard vs. sandy soil or dry vs. wet soil also affect the stability of our equipment in the wind. Here are some general guidelines.

Wind or Wind Gusts 12 to 15 mph

High profile bunkers / barriers may be limited in use and may require additional setup time.

Wind or Wind Gusts 16 to 20 mph

High profile bunkers / barriers may be eliminated from use. Additional Setup Time may be required to secure all bunkers / barriers. Some resetting of bunkers or barriers may be required during the event.

Wind or Wind Gusts 21 to 24 mph

High profile bunkers / barriers will be eliminated from use. Low profile bunkers may be limited or eliminated from use and players rely on existing or natural cover only. If bunkers or barriers are used additional Setup Time may be required to secure them and resetting of bunkers / barriers may be required during the games.

Wind or Wind Gusts 25 mph or more

Eliminate all bunkers / barriers and rely on existing or natural cover only.



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Cancellation Policy

If we cancel:

We reserve the right to cancel, even on the day of the event, due to weather (example: excessive heat, rain etc.) or poor site conditions (example: muddy fields).

If the weather or site conditions present a problem **before** the party starts, we will work with you to find another date / time or if you prefer, we will refund in full any money paid and cancel the event.

If inclement weather happens **during** the event, we offer ONE of the following:

1. **Wait for the Weather to Clear.** This is typically used with summertime scattered thundershowers and / or with lightning. We can Postpone / Delay activities for up to two hours until weather conditions improve and then complete the scheduled activities. We will not charge for the time spent waiting. But if the conditions have not cleared after a two-hour delay, we will cancel the remainder of the event without refund or further rescheduling.
2. **Partial Refund** - Cancel the remainder of the event and refund the unused game time at \$22.50 per 15 minutes.
3. **Reschedule** for another date and time for an **Additional Set Up Fee** — We can cancel the remainder of the games and reschedule the unused game time for another date. Since this option requires us to set up and tear down your playing field twice, we charge **\$135.00** for that additional time. If the event is greater than 90 miles travel radius, those travel charges will also apply a second time.

If we cancel for any reason other than weather or site conditions (for example, illness), we will Refund in Full any prepayments that you have made. And if you still want to book an event with us, we will offer you a \$50.00 discount on your next purchase.

If you cancel or reschedule:

Prior to the event:

You may cancel or reschedule **for any reason** without penalty up until the time we arrive on site and begin unloading to set up your event. At that time, you will owe the full amount. If you need to cancel or reschedule prior to your event, please notify us as soon as you can.

For those who have made any prepayments and then need to cancel their event, we will refund your money in full up until the time we arrive on site and begin unloading to set up your event. At that time, you will owe any remaining balance.

Once the event starts:

Your event starts when we arrive on site and begin unloading to set up your event. Once we begin you will owe the full amount unless inclement weather occurs during the event.



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Code of Conduct

Rule 1: Keep Your Distance

This is a No-Contact Sport / Game. This means **no physical contact** between you and other players – so keep at least **6 feet apart**.

Rule 2: No Bad Behavior

Bad sportsmanship (disrespect for people or property, bad language, name calling, etc.) will not be tolerated.

Rule 3: No Cheating

Obey the rules of the games. Do not cover up the sensors. Do not turn the power off on the Head Band.

Rule 4: Our Equipment

If you abuse the equipment, you will be warned and / or removed from the game.

If you damage the equipment, you will be charged (up to \$850.00) for its repair or replacement.

We realize that accidents happen, and we also realize there is normal wear expected on our equipment. Therefore, each incident will be handled at the discretion of the owner of Laser Battalion, LLC.

Rule 5: The Laser Battalion Staff is in Charge

Follow the Staff's instructions with No Arguments.

Rule 6: Time OUT or Time OVER

Violations of Laser Battalion's Code of Conduct may result in your non-refundable disqualification for one or more games and / or an immediate, non-refundable ejection from the play area.

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Travel Policy

Travel Outside Our Service Area

Our travel radius (one-way distance) is 60 miles from our location at 75 Clover Leaf Drive, Arlington, TN 38002.

Events held outside that radius require a minimum purchase of 2 hours of game time.

And if the event is beyond 90 miles, there is an additional \$2.00 per mile charge for anything over that 90 miles.

Examples

If your event is 90 miles away. The only requirement is that you purchase at least 2 hours of game time.

If your event is 95 miles away, you will have to purchase at least 2 hours of game time and pay \$10.00 for that extra 5 miles.

Overnight

If travel requires an overnight stay (i.e., a multi-day event), you may have to reimburse that expense too.

No Surprises

All travel costs will be identified, discussed, planned, and agreed to prior to booking the event.