Configure Holiday Routing

Scope:

The following document will show you how to configure Holiday routing. Holidays routing allows you to set specific days in which the PBX will route calls to a different location. You should review your holiday schedule once per year to ensure they are correct.

Requirements:

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- Office Manager level access to Manager portal.
- Holiday Time Frame (see Create Time Frames)

Configure Holiday Schedule

- 1. Using any web browser log in to the Manager Portal.
- 2. From the top navigation bar click on **Time Frames.**

Home	Users Conferences Auto Attendants	Call Queues Time Frames Inventory Call History
3. Click on	Holidays.	
	Find a user's time frames	9
	Name	Description
	Business Hours	Days and Times
[Holidays	Specific Dates

4. Add a new holiday by clicking the **green plus icon.**

5. Click in the **left box** to open the calendar.

Specific dates or ranges	05/29	1 <mark>/201</mark> 7	12:0	0 a 💼	i	to Of	5/29/20)17 11:5 <mark>9 pm</mark>	i	•
	04/01	/2017	12:0	0 am	i	to 02	1/01/20	017 11:59 pm	i	8
	02/01	12:00 am		i	to			i	\otimes	
	0		Jan	uary	2017		Ö			
	Su	Mo	TU	We	Th	Fr	Sa			
	1	2	3	4	5	6	7			
	8	9	10	11	12	13	14			
	15	16	17	18	19	20	21			
	22	23	24	25	26	27	28			
	29	30	31							
	Time		12:00 am							
	Hou Min	r ute						P		

- 6. Click on the **start date**.
- 7. Click on the **right box** to open the calendar.
- 8. Click on the **end date** .
- 9. Click **Save.**





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