

ARMONI LOYA

Midland, TX 79707

(915) 282-4737 - armoniloya5@gmail.com

SKILLS

- Patrolling
- Workplace Safety
- Clear Communication
- Order Taking
- Social Perceptiveness
- Professional Appearance
- Security Protocols
- Punctuality
- Food Safety Practices
- Guest Relations
- Memory Retention
- Handling Complaints

PROFESSIONAL SUMMARY

Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy. I am motivated to learn and grow in the workplace.

WORK HISTORY

04/2023 to 12/2023 **Security Guard**

Sun City Security Services – El Paso, TX

- Maintained a safe environment for staff and visitors through proactive surveillance and communication.
- Responded quickly to emergency situations to assess and deflect issues.
- Conducted comprehensive patrols of buildings and grounds to identify and address any concerns.
- Provided excellent customer service to clients while maintaining vigilance in addressing security concerns or issues that arose onsite.
- Remained calm, assertive, critical thinking and problem solve during stressful situations.

10/2021 to 10/2022 **Shift Leader**

Dunkin' Donuts – El Paso, TX

- Supervised team members and oversaw effective and efficient completion of job duties.
- Distributed necessary tasks and duties during each shift.
- Maintained accurate cash handling procedures throughout each shift while managing register transactions efficiently.
- Maintained a clean and safe work environment through regular inspections and proactive maintenance efforts.
- Enhanced customer satisfaction by addressing concerns promptly and professionally.

- Ensured smooth operations during peak hours by coordinating staff assignments and breaks efficiently.
- Managed inventory levels to minimize waste while ensuring adequate stock for customer demand.

09/2021 to 03/2022 **Server**

El Paso Wing Factory – El Paso, TX

- Demonstrated strong multitasking skills by managing multiple tables simultaneously without compromising service quality.
- Served food and beverages promptly with focused attention to customer needs.
- Cultivated warm relationships with regular customers.
- Collaborated with team members during busy shifts for efficient workflow and excellent guest experiences.
- Performed opening and closing duties, ensuring the dining area was prepared for seamless service transitions.
- Maintained a clean and orderly dining area for an enjoyable guest experience.

10/2020 to 08/2021 **Cook**

Smash Burger – El Paso, TX

- Maintained clean and organized work areas at all times to bring safety and quality to food preparation process.
- Communicated closely with servers to fully understand special orders for customers.
- Prepared food items in compliance with recipes and portioning control guidelines.
- Managed time by organizing and prioritizing kitchen duties to prepare and serve food quickly.
- Checked for quality, kept track of old and new items and rotated stock to confirm freshness of food and ingredients.
- Created identical dishes numerous times daily with consistent care, attention to detail, and quality.

EDUCATION

GED

Chapin High School - El Paso, Texas

Midland College - Midland, Texas

Currently working on Basics

Prosperity Employment Outreach – Midland, Texas 432-226-9987

CERTIFICATIONS

Food Handlers Certification

Security License