

# RYAN J. CLAY

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### SKILLS

- Electrical Apprentice Training
- Pipe Bender
- Leveler
- OSHA Standards
- Customer Service

- Power Tool Operation
- Rimmer
- Wiring Techniques
- Workstation Setup
- Safe Food Handling

## PROFESSIONAL SUMMARY

Diligent and hard-working candidate ready to contribute solid effort as team member. Thorough and highly organized with excellent communication skills. Reliable worker with strong work ethic.

#### **WORK HISTORY**

**Kitchen Staff** | Chick-fil-A - Midland, USA

01/2024 - CURRENT

- Prepared and cooked meals according to company standards, ensuring quality control and consistency in food preparation
- Maintained a clean and organized kitchen environment in strict adherence to Texas food safety regulations and health standards
- Responsible for proper waste disposal and sanitation practices in compliance with company guidelines
- Assisted in training new staff, following directives from supervisors to ensure smooth onboarding and operational efficiency
- Ensured perishable food items were properly stocked, stored, and rotated according to inventory management best practices

**Volunteer** | Hispanic Cultural Center Of Midland - 03/2022 - CURRENT Midland, TX

- Assisted with special events and programs, contributing to the overall success of large-scale events
- Maintained clean, neat, and operational facilities to meet the needs of various programs and ensure compliance with health and safety regulations
- Supported event planning and organization to create engaging, fun, and smooth-running events, ensuring seamless execution from start to finish
- Played a key role in increasing cultural awareness by organizing and managing multicultural festivals and events that promoted diversity and inclusion

**Team Member** | Urban Air Adventure Park - Midland, USA

08/2023 - 12/2023

- Operated the cash register, handling customer transactions efficiently and accurately to maintain a smooth checkout process
- Organized food prep stations and adhered to safety protocols in

- compliance with food safety regulations
- Delivered exceptional customer service, contributing to increased customer satisfaction and retention
- Conducted inventory checks for non-perishable items, ensuring proper stock levels and supporting inventory management

Crew Member | Raising Cane's - Midland, USA 02/2023 - 07/2023

- Managed and balanced cash drawers at the beginning and end of shifts, ensuring accuracy and accountability in cash handling
- Assisted customers with food orders, providing efficient and friendly service to ensure customer satisfaction and prompt delivery of orders
- Worked collaboratively with team members to meet service goals, contributing to a high-performing, customer-centric environment
- Supported management in training new employees, with a focus on drive-thru operations to maintain speed and quality of service

**Event Staff** | Eventures Promotions - Midland, USA 02/2021 - 07/2023

- Set up event spaces according to booth layouts and seating plans, ensuring efficient use of space and a seamless event setup
- Provided on-site customer service, managing registration processes for attendees to ensure a smooth check-in experience
- Handled signage distribution and ensured proper placement throughout the venue for clear attendee navigation
- Assisted clients by directing potential candidates to job opportunities during recruitment events, facilitating successful connections between employers and job seekers
- Performed post-event tear down, including the cleaning and storage of materials, ensuring a well-organized conclusion to events

### **EDUCATION** Prosperity Employment Outreach, Midland, TX

Skill Point Alliance, Midland 09/2024

Certificate/Texas License Electrical Apprentice

Texas Leadership Charter Academy, Midland 05/2024

**High School Diploma** 

**CERTIFICATIONS** TDLR GREENLEE OSHA 10 Texas Food Safety Certification