# **User Manual and FAQs**

## **Create an Account on Eportal**

Register an account with your CNIC OR NICOP. Enter your mobile number and email. Verify your email and mobile number by pressing send code.



# Create an account Choose your Nationality \* Pakistan ۳ CNIC Type \* CNIC NICOP CNIC\* 6110152201744 e.g. 1234512345670 Region \* Islamabad Capital Territory Confirm Password \* Password \* ..... ..... Password must be alphanumeric and atleast 8 characters Primary Cell / Mobile number \* Pakistan SMS will not be delivered if Promotional Messages Block Service is activated +92 123456789 Send code e.g. 3)00000000 Primary Email \* Send code e.g. username@provider.com Submit Cancel

Enter Non-Converted Number if you can't get code on your mobile contact on this email (fdpos@hec.gov.pk)

> Enter your email Address if you can't get code in email then contact this email (fdpos@hec.gov.pk)

- 1. If you don't get a message on your cell number, please do the following in the exact order.
  - a. Please make sure that promotional messages are not blocked for your cell carrier
  - b. Please wait for 5-7 minutes
  - c. If you are using an international number, please try to use a local number (only if you face an issue on international number)

d. If, after following all the above mentioned steps, you are still not getting the verification message, please drop us an email at <a href="mailto:idpos@hec.gov.pk">idpos@hec.gov.pk</a>

- 2. If you don't get a verification email on your provided email address, please do the following in the exact order.
  - a. Please make sure you are connected to the internet.
  - b. Please wait for 5-7 minutes.

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c. If, after following all the above mentioned steps, you are still not getting the verification message, please drop us an email at <a href="mailto:ideos@hec.gov.pk">ideos@hec.gov.pk</a>

# Login

Login your account with your credentials.





Sign In	
User ID	
6110152201743	
e.g. CNIC(e.g. 1234512345670), first Password	name.lastname , firstname123
Sign In Reset	Forgot Password?
Don'	t have an account yet, <b>Register</b>

### 1. If you are getting Service Maintenance Page

This happens when we are doing some deployment, normally we place a maintenance page; but if you are already logged in you may experience an error. Deployment takes around 1 hour and is done in non-working hours. If you are continuously getting the maintenance page message for an hour, please clear your browser cache or change your browser.

#### 2. If you are getting error 500 or unauthorized access error message

Please use the link eportal.hec.gov.pk. The extra part after .pk/... is creating the issue for you. If the issue persists, please clear your browser cache or change your browser.

# **Forgot Password**

If you lost your password click on forgot password and enter your CNIC or Email. Code will be sent you on email by using that code you will reset your password.



# Recover your account

heck your email and enter code here
er new pasword here



1. If you have forgotten the password or don't have access to your primary email on which the verification code is being sent

Please send us an email at <u>fdpos@hec.gov.pk</u> with the copy of your original CNIC and we will reset your email.

# Profile

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In profile section you can enter your personal details, cor	ntact details, education details and upload
documents.	

	My Profile			
ashboard	9%			
ly Profile	- ① Personal Detail 🥥 Co	ntact Education Employment Publica	tion Project Certification	s Skills Affiliations References DocumentUpload
rievance Redressal Portal	>			
esearch and Developmen	t , Tell us about Yourself	" <sup>3</sup> <sup>4</sup>		
holarship and Grants	> Title*	Me	-	©́
creditation and Attestatio	on > EastNews	1164		
ademics	> Pirst Name	Ratoun		
uality Assurance	Middle Name			
	Last Name*	Rohmat		
	Full Name	Rabiah Rehmat		
			Cho	Upload your Picture with
	Marital Status*	<ul> <li>Married</li> <li>Separated / Divorced</li> </ul>	UP	OAD DELETE size less then ( 500kb )
		<ul> <li>Single</li> <li>Widowed</li> </ul>		
	Gender*	Female O Male O Other		
	NADRA Det 1			
	NADRA Details			
	Full Name	100,000		
	Father/Husband Name	ومعتد الأرواعي		
	Date of Birth	56-34-2997		
Biographical Information	ation			
Date of Birth*	16 🚽 July	- 1997 -	Domicile Province*	Punjab 👻
Country of Birth*	Pakistan	-	Domicile City*	Guiranwala
Deliniant	1 orostan		Demisile District	
Religion	Islam	<b>~</b>	Domicile District*	Gujranwala
National ID				
National ID				
National ID Please enter your identi	ty information			
National ID Please enter your identi Country	ty information	Туре		Identification Number
National ID Please enter your identi Country Pakistan	ty information	Type CNIC		Identification Number 3410197039686
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Vational ID Please enter your identit Country Pakistan Cick to Add Cick to Add Father's Information Father's Name* CNIC	ty information	Type CNIC	Occupation	Identification Number 3410197039686
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Please enter your identi Country Pakistan Cick to Add Cick to Add	ty information	Type CNIC	Occupation	Identification Number         3410197039686

## 1. "Ask the System Administrator" error message

This is an idle session time out message. Which means that the session was left idle for 20 Minutes or more. Please refresh your browser and log in again.

# **Contact Details**

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In contact details you can enter your permanent, mailing and current address.

Personal Detail 🧔	Contact	Education	Employment	Publication	Project	Certifications	Skills	Affiliations	References	Document Upload	
Please use this sec	tion to add/un	date your addre	escinformation								
Flease use this sec	tion to add/up	uate your addre	ssinormation								
Permanent Add	ess Details										
Туре	Pern	nanent				Address*					
Country*					-						
City*					-						
Mailing Address	Details										
Same as Perman	ent Address					Address*					
Гуре	Mail	ing									
Country*					-						
City*					-						
rrent Address Detail	s										
Same as Permanent Addre	55					Address					
e	Current										
, ,											
ntact											
lease use this section to u	date your contact	information									
il: username@nrovider.com.Ce	II Phone: (Operator Cr	de)(Phone Number)									
ontact Type					с	ontact Description					
imary Email					a	abiahrehmat0@gmail.com					
imary Cell Phone					+	923065040933					
Click to Add											
cial Contacts											
ontact Type				Contact Description							
						No content					
Click to Add											

PREVIOUS SAVE & CLOSE NEXT CLOSE

# Education

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In education tab, you should enter the complete detail of your education. Click on add button to add education. Enter you details about your education and click on ADD/Update to list button in last. Add all your education one by one. And in the last click next button.

rsonal Detail 🥥	Contact 🦁	Education	Employment	Publication	Project	Certifications	Skills	Affiliations	References	Document Uplo	oad	
Year of Passing	Qualifica	tion Level		P	rogram Title		Disci	pline			University	
						No content						
Click to Add												
								APPLY	FOR DEGREE ATT	SEATION SEA	ARCH MISSING D	EGREE PROGRA
										PREVIOUS	SAVE & CLOSE	NEXT
lification Details							Degree/Ce	rtificate Detai	s			
fication Level*							Title of Disser	tation				
	Incomplete Education	lucation			100		Registration/I	Roll				
Date*	Date	~ Month	- Y	'ear	*		Education Sys	tem				-
	Currently Enr	olled					Academic I	Performance D	etails			
ate"	Date	<ul> <li>Month</li> </ul>	- Y	ear	*		Grading Syste	m* (	CGPA O Marks	Percentage		
ree / Certificate Av	arding Institut	e Details					Total CGPA*			- recentage		-
try"					-		Obtained Per	centage*				
					*		Obtained CGF	PA				
e Awarding Institute					*							
rsity Name on Degree"					-							
nis conege								and here an an and	-			
rtment								ou nave pro department	campus and	te your univers I program title	sity	
rtment						/	C	ontact on th	is email ( pm	u@hec.gov.pk	:)	
					/							
e Type					- /							
am Title					-/							
	Same as written on Aw	arded Degree										
am Title												
oline					*							
-					*							
or Research												

# 1. My degree program/campus/department is not visible on the academic tab of profile. What should I do?

Please use "Search and Add Missing Degree Program" option to search or add a missing degree program, department in your education tab. The option is available in education tab of your profile. Alternatively, the list of focal person is available on HEC website

(http://hec.gov.pk/english/services/universities/pqr/Pages/HEIs-Focal-Persons.aspx).

## 2. Error in entering the qualification level

Your degrees should be added in chorological order.

# **Upload Documents**

Upload your personal and educational document. Uploaded documents size less than 500 kb.

ly Profile												
%												
Personal Detail 🛛 🥑	Contact 🥑	Education 🥑	Employment	Publication	Project	Certifications	Skills	Affiliations	References	Document Upload		
Personal Detail	s Document I	List										
No documents wer	e uploaded.		upload size	your cnic fror e must be less	nt or back sc then ( 500k	an copy (B )						
ducation Docu	ument List											
No documents wer	e uploaded.		uple	oad scan degr size must be	ee and trans less then ( 5	script here 00KB )						
UPLOAD DOCUM	ENT	1										
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1. File size upload error

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- a. The maximum file size which may be uploaded is 500Kb.
- 2. Upload error, Error Retrieving documents, Document creation error, contact server administrator error
  - a. Please wait for 15 minutes before retrying. If the problem persists please clear your browser cache or change your browser. If the issue persists for more than 1 hour; please drop us an email at fdpos@hec.gov.pk

# **USAID Scholarship Program**

1. Eligibility Criteria

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Please refer to HEC website

## 2. The read only fields in the application form shows wrong data

All the read only fields in the application form are being fetched from your profile. To change these values, you must change these values in your profile. If there is any discrepancy between the values in your profile and the data in your application form, please email us at <a href="https://doc.gov.pk">idpos@hec.gov.pk</a>

# **USAID Scholarship Program**

## - Accessing Application Form

			Dashboard			
	Dashboard					
4	My Profile		Your profile is 27%	completed. Please select "My Profile" and "Account Settings" from the top right corner of the screen to update y	our profile and account settings	
2	Grievance Redressal Portal	>				
4	Research and Development	>	My Applications			c
4	Scholarship and Grants	~	Application ID	Duraching	Shahur	Data
>	Approved PhD Supervisor		Application ID	Description	Status	Date
>	Foreign Funded Scholarshin Program		179	Admission of Foreign Nationals through Open Merit in Self Finance Scheme	Saved	28-Aug-2018
			178	Admission of Foreign Nationals through Open Merit in Self Finance Scheme	Saved	27-Aug-2018
~	Merit and Need Based Scholarship Program (USAID)		177	Admission of Foreign Nationals through Open Merit in Self Finance Scheme	Saved	27-Aug-2018
	> Application Form		20219	Pak-USAID Merit & Needs Based Scholarship Program	Saved	27-Aug-2018
	Clic	k oı nu.	n 'Scholarship Click 'Merit ar	and Grants' to open the sub nd Need Based Scholarship		

menu. Click 'Merit and Need Based Scholarship Program (USAID)' and then click 'Application Form' to access USAID Application Form

## - Application Form

- o <u>Questionnaire</u>
  - 1. Select 'Yes' and click Submit to access the application form

≡		USAID Scholarship					
	Dashboard	Questionnaire					
4	My Profile						
4	Grievance Redressal Portal	lease read the following statements carefully. It is mandatory to answer all the questions otherwise application will not be entertained.					
-	Research and Development	Statements	Yes/No				
<b>a</b>	Scholarship and Grants	Are you a Pakistani / AJK National?	O Yes O No				
>	Approved PhD Supervisor						
>	Foreign Funded Scholarship Program						
,	Merit and Need Based Scholarship Program (USAID)		SUBMIT				

#### o Guideline tab

1. Click Next to move to Personal Details tab, click Save and Close to save application and close application form



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#### o Personal Details tab

- 1. Select University, Degree Level, Discipline, Sub Discipline and Program Duration from the list given
- 2. Enter you Current Semester/Year and Registration Number
- 3. Enter your Mother Name, Mother CNIC Expiry Date, Mother CNIC, Guardian Name(if any) and Tehsil(if any)
- 4. Select any one Address from Address Details and any one Contact from Contact Details
- 5. All Read Only information is fetched from your profile therefore to change any of those values, you need to make changes to your profile
- 6. After entering all information, click Next to move to Education tab, click Save and Close to save application and close application form or click Previous to move to Guidelines tab

		USAID Scholarship Form	AID Scholarship Form									
	Dashboard	0%										
2	My Profile	Guideline 🥥 Personal De	tails Education Family Informa	tion Expenditures	Asset Details Document	Checklist Other Detai						
<u></u>	Grievance Redressal Portal											
2	Research and Development	If you require to edit this in	nformation, please select "My profile"	from the menu on Top r	ight.							
2	Scholarship and Grants											
<u></u>	Administration and Coordination	General Information										
<u></u>	Accreditation and Attestation	University*		-	Program Duration*			-				
1	Academics >	Degree Level*		<b>~</b>	Current Semester / Year*							
(1)	Finance and Budget	Discipline*			University Reg. No*							
	Learning Innovation >	Sub Discipline*										
<u>lılıl</u>	Planning and Development	oub biscipinie		•								
Ô	Quality Assurance											
P	Data Collection For Qualified Phd											
۰	Settings >	Applicant Information										
		Candidate Name	Faizan Junani		Gender	Male						
		Father Name	Father Name		Guardian Name							
		Mother Name*			Mother CNIC*							
		Mother CNIC Expiry Date*	Date 🔻 Month 👻 Yea	ir 👻		e.g. 1234512345670						
		Date Of Birth	04-Feb-1990		CNIC							
		Nationality	United Arab Emirates		Marital Status	Married						
		Tehsil			Age	28						
					Domicile District							
		Address Details										
		Address Type	Address		City	District	Province	Zip Code				
		Permanent	address		Geylegphug							
		Mailing	address		Geylegphug							
		Current	address		Geylegphug							
		Contract Data lie										
		Contact Type		Contact Value								
		Primary Email		email1@email.com								
		Primary Cell Phone		556585412								
						Г	PREMIONE		NEVE			
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#### o Education tab

- 1. Enter Per Month Fee for each of your education listed in the table
- 2. All Read Only information is fetched from your profile therefore to change any of those values, you need to make changes to your profile
- 3. After entering all information, click Next to move to Family Information tab, click Save and Close to save application and close application form or click Previous to move to Personal Details tab

			USAID Scholars	ship Form									
	Dashboard		25%										
<u></u>	My Profile		Reference Numbe	er HEC/HRD/U	USAID/2018/20	219							
-	Grievance Redressal Portal	>	Guideline 🥑	Personal Details 🥑	Education	Family Information	Expenditures	Asset Details	Document Checklist	Other Details			
<b>a</b>	Research and Development	>											
2	Scholarship and Grants	>	If you require	e to edit this information	n, please select	"My profile" from the	menu on Top right						
2	Administration and Coordination	>											
<u></u>	Accreditation and Attestation	>	Academic D	Details									
P	Academics	>											
0	Finance and Budget	>	Level	Institute		Campus/Sc	Туре	Start - End	Per Month Fee	CGPA / Ma	Division	Grade	
Ŷ	Learning Innovation	>	Secondary School					5-1-4-0000					
<u>lahi</u>	Planning and Development	>	Certificate / Matriculation	IBCC	IBCC		Private Sector	Jan 4, 2001		50.00	2nd	С	
Ó	Quality Assurance	>	O - level										
P	Data Collection For Qualified Phd	>	Higher Secondary										
۰	Settings	>	School	IBCC			Private Sector	Apr 3, 2002 -		18.00	1st	A1	
			Certificate / Intermediate/ - level	A				Mar 3, 2003					
			Bachelor (16 Years) Degree	NED Uni of Engine Technology, Karac	eering & hi123	Main Campus	Public Sector	Apr 3, 2006 - Jan 2, 2010		3.00	1st	A	
										PREVI	OUS SAVE	& CLOSE	NEXT

#### o Family Information tab

- 1. Select your Father Professional Status and Financial Support Other than Father Income
- 2. Select your Mother Status, Professional Status of your Mother and Parent's Marriage Relationship
- 3. Enter correct information about your Family Members
- 4. Enter correct information about your Family Income, Current Monthly Education Expenditure, Source of Income and Self Education Expenditure
- 5. All Read Only information is fetched from your profile therefore to change any of those values, you need to make changes to your profile
- 6. After entering all information, click Next to move to Expenditures tab, click Save and Close to save application and close application form or click Previous to move to Education tab

=			USAID Scholarship Form	Scholarship Form									
	Dashboard		38%										
<u></u>	My Profile		Reference Number H	EC/HRD/USAID/2018/2021	2								
4	Grievance Redressal Portal	>	Guideline 🦁 Personal Det	ails 🦁 Education 🦁	Family Informati	n Expenditures	Asset Details	Document Checklist	Other Details				
<b>a</b>	Research and Development	>	Father Information										
<u></u>	Scholarship and Grants	>											
<u></u>	Administration and Coordination	>	Father Status	Alive		Fath	er Professional	🔘 Earning 🔘	Not Earning 💿 Pensionable Retired	1			
	Accreditation and Attestation	>	Father CNIC			5.00							
P	Academics	>	Financial Support other than	Aunt									
	Finance and Budget	>	Father Income	Grand Father									
8	Learning Innovation	>		Guardian									
	Planning and Development	>		Other									
Ŭ O	Quality Assurance	>		Sister Uncle									
1	Data Collection For Qualified Phd	>											
÷	Settings	>	Mother Information										
			Mother Status*	Alive O Deceased									
			Professional Status*	💿 House Wife 💿 Workin	g Lady								
			Parent's Marriage Relationship*	Combined Separate	d								
			Relationship										
			Family Members										
			Total Family Members*			Dep	endent Family						
			Total Earning Members*			Men	nbers*						
			Brothers			Stud Men	lying Family nbers*						
						Siste	ers						
			Eamily Income										
			Name of earning person	Profession	Fi	ancially Supporting F	amily Relat	tionship with Applicant	Gross Income (Rs.)	N			
						No conten	t						
			Click to Add										
			•					Total Month	ly Gross Income (Rs.)	0.00			
								Total Mon	thly Net Income (Rs.)	0.00			
			Please include all income e.g Salary	Pension, Income from Land, mo	rtgage, lease, dividen	s, shares etc in Gross inc	come. Please attached	d the Latest Salary Slip\inco	me certificate with application Form. The	profession			
			includes Public /Government Job ,P	rivate Sector Job , Business, Fari	mer , Laborer, self-em	loyed, Other							
			Current Monthly Educa	tional Expenditure									
			Name R	elationship with Applicant	Institute Na	ne	Type of Institute	e Class	Per Month Educati				
						No conten	it						
			Click to Add										
									Total (Per Month)	0.00			
			Please convert semester, bi annual	expenditure into monthly expen	diture								
			Source of Income		Month	Income		Yearly Income					
				No content									
			Click to Add										
			•					Total	Monthly Income (Rs.)	0.00			
			Self Education Expendi	ure									
			Self (Please inlcude expend	iture including tution fee	and lodging char	(es)							
			Per Month Education Expenditure*										
									PREVIOUS SAVE & CLO	ISE NEXT			

#### o If Father Status is 'Alive' and Father Professional Status is 'Earning':

- 1. Enter Father/Guardian's Employer Name, Father/Guardian's Designation, Father Guardian NTN and Tax Paid, Address of Employer, Telephone(if any) and Mobile(if any)
- 2. Select Father/Guardian's Profession

		USAID Scholarshi	ip Form							
	Dashboard	38%			1 1 1					
-	My Profile	Reference Number	HEC/HRD/	USAID/2018/2021	19					
<b>a</b>	Grievance Redressal Portal	Guideline 🥥 🖡	Personal Details	Education 🥑	Family Information	Expenditures	Asset Details	Document Checklist	Other Details	
-	Research and Development	E.0. 1.6								
-	Scholarship and Grants	Father Inform	nation							
-	Administration and Coordination	Father Status	Alive			Fath	er Professional	Earning	Not Earning 💿 P	ensionable Retired
<b>a</b>	Accreditation and Attestation	Father CNIC				Fath	er/Guardian's Pro	fession*		
P	Academics	Father/Guardian's	s							·
•	Finance and Budget	Employer Name*				Addr	ess of Employer*			
Ŷ	Learning Innovation	Father/Guardian Designation*				Telep	ohone (Office)			
h	Planning and Development	Father/Guardian	NTN			14-bi		e.g. +92213999999	19	
ப்	Quality Assurance	and Tax paid*				Mobile		e.g. +92999999999	19	
P	Data Collection For Qualified Phd	Financial Support	t other than Aunt							
0	Settings	Father Income	Gran Gran Guan Moth Sister Uncle	er d Father d Mother dian er r						

#### o If Father Status is 'Alive' and Father Professional Status is 'Not Earning':

1. Select appropriate option from the list If Not Earning

			USAID Scholars	ship Form							
<b>6</b>	Dashboard		38%								
<u></u>	My Profile		Reference Numbe	er HEC/HRD/	USAID/2018/2021	9					
<u></u>	Grievance Redressal Portal	>	Guideline 🥑	Personal Details 🥑	Education 🥥	Family Information	Expenditures	Asset Details	Document Checklist	Other Details	
<u> </u>	Research and Development	>									
<u></u>	Scholarship and Grants	>	Father Info	rmation							
<b>a</b>	Administration and Coordination	>	Father Status	Alive			Fathe	er Professional	💿 Earning 🍥	Not Earning 💿 Pensionable Retired	
<u> </u>	Accreditation and Attestation	>	Father CNIC				If Not	t Farning*			
P	Academics	>	Financial Supp	ort other than Aunt			1110	C Lai IIII 6	Aged	•	
0	Finance and Budget	>	Father Income	Broth Gran	ner d Father						
	Learning Innovation	>		Gran	d Mother dian						
<u>laid</u>	Planning and Development	>		Moth	ier r						
Ċ	Quality Assurance	>		Sister	- r						
P	Data Collection For Qualified Phd	>		Oncie	=						

- 2. If 'Other is selected from the list 'If Not Earning':
  - Enter correct reason for Other

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<u>_</u>	Scholarship and Grants	>	Father Information			
-	Administration and Coordination	>	Father Status	Alive	Father Professional	💿 Earning 💿 Not Earning 💿 Pensionable Retired
8	Accreditation and Attestation	>	Father CNIC		If Not Earning*	Other
P	Academics	>	Financial Support other than	Aunt		- Uniter
0	Finance and Budget	>	Father Income	Grand Father	If Not Earning"	
Ŷ	Learning Innovation	>		Grand Mother Guardian		
<u>lahi</u>	Planning and Development	>		Mother		
Ô	Quality Assurance	>		Sister		
P	Data Collection For Qualified Phd	>		Oncie		

o If Father Status is 'Alive' Father Professional Status is ' Pensionable Retired'

Ξ			USAID Scholars	ship Form						
<b>6</b> 26	Dashboard		38%							
<u> </u>	My Profile		Reference Numbe	er HEC/HRD/	USAID/2018/2021	9				
<b>a</b>	Grievance Redressal Portal	>	Guideline 🥑	Personal Details 🥑	Education 🥑	Family Information	Expenditures	Asset Details	Document Checklist	Other Details
-	Research and Development	>								
<u></u>	Scholarship and Grants	>	Father Info	rmation						
2	Administration and Coordination	>	Father Status	Alive			Fathe	er Professional	🔘 Earning 🔘	Not Earning 🔘 Pensionable Retired
<b>a</b>	Accreditation and Attestation	>	Father CNIC				Statu	15		
1	Academics	>	Financial Supp	ort other than 📃 Aunt						
0	Finance and Budget	>	Father Income	Broth Gran	ner d Father					
Ŷ	Learning Innovation	>		Gran	d Mother dian					
h	Planning and Development	>		Moth	ier r					
ப	Quality Assurance	>		Sister	r					
P	Data Collection For Qualified Phd	>		Uncle	•					
*	e	~								

#### • If Father Status is 'Deceased'

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1. Enter father Demise Date

=	USAID Scholarship Form						
🚯 Dashboard	38%						
🐣 My Profile	Reference Number HE	C/HRD/USAID/2018/2022	1				
Crievance Redressal Portal →	Guideline 🥝 Personal Detai	s 🥑 Education 🥥	Family Information	Expenditures	Asset Details	Document Checklist	Other Details
Research and Development >	<b>E U U C U</b>						
Scholarship and Grants	Father Information						
> Approved PhD Supervisor	Father Status	Deceased		Demi	ise Date*		<b>1</b>
> Foreign Funded Scholarship Program	Father CNIC	1234512345670		Guar	dian Professional	Earning	
<ul> <li>Merit and Need Based Scholarship Program (USAID)</li> </ul>	Financial Support other than	Aunt Brother		Statu	IS	Not Earning Pensionable	Retired
<ul> <li>International Research Support Initiative Program (IRSIP)</li> </ul>		Grand Father Grand Mother					
> Partial Support Program (PSP)		Guardian Mother					
> Post Doctoral Fellowship Program (PDFP)		Other Sister					
> Visiting Scholars Program		Uncle					
> Short Term Faculty Hiring Program							

#### o If Father Status is 'Deceased' and Guardian Professional Status is 'Earning':

- 1. Enter Demise Date, Father/Guardian's Employer Name, Father/Guardian's Designation, Father Guardian NTN and Tax Paid, Address of Employer, Telephone(if any) and Mobile(if any)
- 2. Select Father/Guardian's Profession

Father Information				
Father Status	Deceased	Demise Date*		16
Father CNIC	1234512345670	Guardian Professional	Earning	
Father/Guardian's		Status	Pensionable Retired	
Employer Name*		Father/Guardian's Professio	on*	-
Father/Guardian Designation*		Address of Employer*		
Father/Guardian NTN		Telephone (Office)		
and Tax paid*			e.g. +922139999999	
Financial Support other than	Aunt	Mobile		
Father Income	Grand Father		e.g. +92999999999	
	Grand Mother			
	Guardian Mother			
	Other			
	Sister			
	Uncie			

o If Father Status is 'Deceased' and Guardian Professional Status is 'Not Earning':

- 1. Enter Demise Date
- 2. Select appropriate option from the list If Not Earning

Father Information			
Father Status	Deceased	Demise Date*	191
Father CNIC	1234512345670	Guardian Professional Status	<ul> <li>Earning</li> <li>Not Earning</li> </ul>
Financial Support other th	an 📃 Aunt		Pensionable Retired
Father Income	Brother		
	Grand Father	If Not Earning*	· · · · · · · · · · · · · · · · · · ·
	Grand Mother		
	Guardian		
	Mother		
	Other		
	Sister		
	Uncle		

3. If 'Other is selected from the list 'If Not Earning': • Enter correct reason for Other

Father Informatio	on		
ather Status	Deceased	Demise Date*	
ather CNIC	1234512345670	Guardian Professional	Earning
Financial Support othe	er than 📃 Aunt	Status	<ul> <li>Not Earning</li> <li>Pensionable Retired</li> </ul>
ather Income	Brother Grand Father	If Not Earning*	Other 🗸
	Grand Mother	If Not Earning*	
	Mother		
	Other		
	Sister		
	Uncle		

#### o If Father Status is 'Deceased' and Father Professional Status is 'Pensionable Retired'

**1.** Enter Demise Date

Father Information									
Father Status	Deceased	Demise Date*		16					
Father CNIC	1234512345670	Guardian Professional Status	Earning Not Earning						
Financial Support other that	an Aunt	Status	Pensionable Retired						
Father Income	Brother								
	Grand Father								
	Grand Mother								
	Guardian								
	Mother								
	Other								
	Sister								
	Uncle								

#### • If Mother Professional Status is 'Working Lady':

1. Select Mother Profession from the list

Mother Status*   Alive O Deceased Mother Profession*	Mother Status* © Alive O Deceased Mother Profession*   Professional Status* O House Wife @ Working Lady Parent's Marriage O Combined @ Separated	Mother Information	n		
Protectional Statile" In House Mite In Merking Ledv	Parent's Marriage Combined @ Senarated	Mother Status*	Alive Deceased     Hourse Wife Marking Lady	Mother Profession*	•

#### • If Mother Status is Deceased:

•

1. Enter Mother Demise Date

Mother Status* O Alive  Demise Date*	Mother Informatic	n
	Mother Status* Demise Date*	Alive      Deceased

## o Expenditures tab

- 1. Enter correct values for the Monthly Family Expenditures listed in the section
- 2. Enter correct Accommodation Expenditure details
- 3. Enter any other house/flat details(if any)
- 4. All Read Only information is fetched from the previous tabs or calculated automatically
- 5. After entering all information, click Next to move to Asset Details tab, click Save and Close to save application and close application form or click Previous to move to Family Information tab

			USAID Scholarship Form									
	Dashboard		50%									
2	My Profile		Reference Number H	IEC/HRD/USAID/2018/2021	9							
<u>-</u>	Grievance Redressal Portal	>	Guideline 🥑 Personal Det	tails 🥑 Education 🥑	Family Information 🥑	Exp	oenditures	Asset Details	Document Checklist	Other Details		
<u>-</u>	Research and Development	>										
<u>-</u>	Scholarship and Grants	>	Monthly Family Expend	diture								
2	Administration and Coordination	>	Average Telephone bill of last Six months*	1,500.00			Average F Education	amily nal Expenditure	75,000.00			
<u></u>	Accreditation and Attestation	>	Average Electricity bill of	5.000.00			other tha	n applicant				
6	Academics	>	last Six months*	-,			Applicant	Educational	25,000.00			
1	Finance and Budget	>	Average Gas bill of last Six months*	700.00			Average F	amily	7000.00			
Ŷ	Learning Innovation	>	Average Water bill of last	2 000 00			Expenditu	ure on	7,000.00			
<u>lılıl</u>	Planning and Development	>	Six months*	2,000.00			Kitchen/F	ood"				
ப	Quality Assurance	>	Average Monthly Mobile	1,500.00			Expenditu	ure*	19,000.00			
1	Data Collection For Qualified Phd	>	Accommodation	15,000.00			Average F Expenditu	amily Misc.	5,000.00			
•	Settings	>	Expenditure, in case of rent				Total Mor	thly	156,700.00			
			Total Family Expenditu	105			Experiant	lie				
				105								
			Detail		Total Monthly Incor	ne			Per Month Amount			
			Net reusable income (Total Mo Monthly Expenditure)	onthly Gross Income - Total	450,000.00				293,300.00			
			Monthly Expenditure)									
			Accommodation Expen	commodation Expenditures								
			Type*				Structure	•				
			1)pc		▼		Structure					
			Status*		▼		Number o	of Bed Rooms*			•	
			Total Size of the house in So ft (So ft = length in				Covered /	Area in Sq. ft. ength in feet y				
			feet x width in feet)*				width in f	eet)*				
			Number of Air Conditioners*		•		Number o	of Servants*			-	
			Accommodation Monthly	15,000.00			Address*					
			Rent (RS.)									
			Any other house/flat owned b	by the Parents/Guardian (if	yes please specify with lo	ocation a	and size)					
										PREVIOUS SA	VE & CLOSE	NEXT

#### o Asset Details tab

- 1. Select 'Yes' or 'No' for Does the family own any transport and Does the family own any cattle
- 2. Enter appropriate details for Assets Worth(Current Market Value)
- 3. Enter Detail of Asset on Lease(if any)
- 4. After entering all information, click Next to move to Document Checklist tab, click Save and Close to save application and close application form or click Previous to move to Expenditures tab

		USA	AID Scholarsh	hip Form								
	Dashboard	63%										
4	My Profile	Refer	erence Number	HEC/HRD/	USAID/2018/2021	9						
-	Grievance Redressal Portal	Gu	uideline 🥑	Personal Details 🥑	Education 🥑	Family Info	rmation 🥑	Expenditures 🥑	Asset Details	Document Checklist	Other Details	
<u></u>	Research and Development	Do	oes the family	own anv 💿 Yes	No							
<u></u>	Scholarship and Grants	tra	ansport?	, 0.11	0							
8	Administration and Coordination $\rightarrow$	C	attle Detail	ls								
-	Accreditation and Attestation											
1	Academics >	Do	oes the family attle?	own any 💿 Yes	No							
0	Finance and Budget											
	Learning Innovation	A	ssets Worth	h (Current Market	Value)							
<u>lait</u>	Planning and Development											
ů	Quality Assurance	Т	Title				Quantity			Current Market Va	lue	
1	Data Collection For Qualified Phd		Other House (Si	ize in Sq. Ft.)								
٠	Settings >	E	Business									
		4	Agriculture Land	id (Size in Acre)								
		E	Bank Balance									
		S	Stocks/Prize Bo	ond								
		F	Plot(s) (Size in S	iq. Ft.)								
		A	Any Other Asse	et								
										Total Assets	Worth (Rs.)	0.00
		De	etail of Assets	on Lease								
		(Pl	Please specify)									
										Г	PREVIOUS SAV	E & CLOSE NEXT
										L		

## • If 'Does the family own any transport' is 'Yes':

1. Click 'Click to Add' button to add transport details

≡			USAID Scholar	ship Form									
	Dashboard		63%										
4	My Profile		Reference Numbe	er HEC/HRD/	USAID/2018/2021	9							
-	Grievance Redressal Portal	>	Guideline 🥑	Personal Details 🦁	Education 🥝	Family Information 🥥	Expenditu	es 🥑	Asset Details	Docume	nt Checklist	Other Details	
-	Research and Development	>	Does the famil	vownany 💿 Yes	No								
-	Scholarship and Grants	>	transport?	, , , , , , , , , , , , , , , , , , , ,	0.110								
-	Administration and Coordination	>	Transport D	Details									
8	Accreditation and Attestation	>											
P	Academics	>	Transport Typ	e*	Engine Capa	acity (CC)	Quanti	ty			Current Mar	ket Value	
0	Finance and Budget	>		No content									
8	Learning Innovation	>											
<u>lılıl</u>	Planning and Development	>	Click to Add	1									
Ċ	Quality Assurance	>									Total Value	of Transport	0.00
P	Data Collection For Qualified Phd	>	* Others: inclu	de tractor, rickshaw, bi-	cycle, motorcycle	rickshaw, carriage pick, tru	ck etc.						
٠	Settings	>											

#### • If 'Does the family own any Cattle' is 'Yes':

•

1. Click 'Click to Add' button to add Cattle details

	Administration and Coordination	>	Cattle Details			
8	Accreditation and Attestation	>				
1	Academics	>	Does the family own any () Yes () No cattle?			
۲	Finance and Budget	>				
Ŷ	Learning Innovation	>	Cattle Type	Quantity	Current Market Value	
<u>lahi</u>	Planning and Development	>	N	o content		
Ô	Quality Assurance	>	Click to Add			
P	Data Collection For Qualified Phd	>	•		Total Value of Cattle	0.00
٠	Settings	>				

## o Document Checklist tab

`

- 1. Upload any optional documents you wish to add
- 2. After uploading any optional documents, click Next to move to Other Details tab, click Save and Close to save application and close application form or click Previous to move to Asset Details tab

			USAID Scholars	ship Form						
	Dashboard	(	75%		1111		11111			
<u></u>	My Profile	F	Reference Numbe	er HEC/HRD/	USAID/2018/2021	19				
	Grievance Redressal Portal	>	Guideline 🥑	Personal Details 🥑	Education 🥑	Family Information 🥑	Expenditures 🥑	Asset Details 🥑	Document Checklist	Other Details
<b>a</b>	Research and Development	>								
-	Scholarship and Grants	>	Title						Attached	
-	Administration and Coordination	>	Copy of Father	r CNIC						
<u>_</u>	Accreditation and Attestation	>	Copy of Mothe	er CNIC						
1	Academics	>	Copy of Guard	lian CNIC						
	Finance and Budget	>	Income Tax Ce	rtificate of Father						
0		>	Income Tax Ce	rtificate of Mother						
Lut	Disasting and Davelopment	~	Income Tax Ce	rtificate of Guardian						
	Planning and Development		Copy of last Inc	come Tax Return of Fathe	r					
	Quality Assurance	>	Copy of last In	come Tax Return of Mothe	er					
	Data Collection For Qualified Phd	>	Picture of Hou	come fax Return of Guard	lan					
•	Settings	>	Conies of last s	six (06) month Electricity h	nill					
			Copies of last s	six (06) month Gas bill						
			Copies of last s	six (06) month Telephone I	pill					
			Copies of last s	six (06) month Water bill						
			Attested copy	of rent agreement (if appl	icable)					
			Copies of last &	& latest fee receipts of self	and siblings					
			Copies of Med	ical bills/ expenditure rela	ted documents (if a	applicable)				
			Copies of prev	ious scholarship(s) attaine	ed (if applicable)					
			Statement of P	Purpose & passport size Ph	otographs					
			Salary Certifica	ate of Father/ Guardian						
			Salary Certific	ate of Mother						
			No document I	List swere uploaded. CUMENT REFRESH					PR	EVIOUS SAVE & CLOSE NEX

#### o Other Details tab

- 1. Enter correct information for 'How were the admission/first semester charges paid'
- 2. Select right option for 'Have you ever been awarded any scholarship before'
- 3. Enter your Statement of Purpose details
- 4. Select suitable option from the list for Advertisement Details
- 5. Undertaking checkbox should be ticked to move on with submitting the application
- 6. After entering all information, click Submit to submit the application, click Save and Close to save application and close application form or click Previous to move to Documents Checklist tab

=			USAID Scholarship Form
2	Dashboard	(	86%
-	My Profile	F	Reference Number HEC/HRD/USAID/2018/20219
-	Grievance Redressal Portal	>	Guideline 🥑 Personal Details 🥑 Education 🥑 Family Information 🥑 Expenditures 🥑 Asset Details 🦁 Document Checklist 🦁 Other Details
-	Research and Development	>	How were the admission
8	Scholarship and Grants	>	/first semester charges
-	Administration and Coordination	>	paid?"
-	Accreditation and Attestation	>	
9	Academics	>	Have you ever been awarded 💿 Yes 💿 No
0	Finance and Budget	>	any other scholarship before?
Ŷ	Learning Innovation	>	Statement Of Purpose
<u>lil</u>	Planning and Development	>	
ሪ	Quality Assurance	>	for this scholarship*
•	Data Collection For Qualified Phd	>	
\$	Settings	>	
			Advertisement Details  How did you know about USAID Merit and Needs- Based Scholarships Program?*  Undertaking  I hereby undertake and affirm that:  1 The information given in this application is true to the best of my knowledge and I understand that any incorrect information will result in the cancellation of this application. If any information given in this application is found incorrect or false after grant of financial assistance, the institute will stop further assistance and the student will have to refund all
			payment received and or penalty equal to total scholarship amount. 2. HEC and University reserves the right to use information given in this form for verification and other purposes. PREVIOUS SAVE & CLOSE SUBMIT

#### If 'Have you ever been awarded any other scholarship before' is 'Yes':

1. Click 'Click to Add' button to add Scholarship Details

<b>1</b>	Academics	> >	Have you ever been award any other scholarship befo	Have you ever been awarded 🐵 Yes 💿 No any other scholarship before?							
8	Learning Innovation	>	Scholarship Details	cholarship Details							
<b>bbl</b>	Planning and Development	>	Please enter Scholarship d	letails other than HEC Fund	ded Scholarships						
Ô	Quality Assurance	>									
P	Data Collection For Qualified Phd	>	Name of Institute	Scholarship Name	Total Scholarship Amount (Rs.)	Total Scholarship Period	Class/Level at which Scholarship was granted				
٠	Settings	>		No content							
			Click to Add								

### **General FAQS:**

#### 1. Modus Operandi for Raising a query

- a. All of the queries sent to the support email address should be properly addressed with a subject in the email.
- b. Please share your CNIC and screenshot of the error in your email.
- c. Please use 1 email thread for correspondence
- d. We will get back to you in 24 hours' time, if not than please send us a reminder over the same thread.
- e. Please don't reply on computer generated emails.

#### 2. If you are getting Service Maintenance Page

This happens when we are doing some deployment, normally we place a maintenance page; but if you are already logged in you may experience an error. Deployment takes around 1 hour and is done in non-working hours. If you are continuously getting the maintenance page message for an hour, please clear your browser cache or change your browser.

#### 3. If you are getting error 500 or unauthorized access error message

Please use the link eportal.hec.gov.pk. The extra part after .pk/... is creating the issue for you. If the issue persists, please clear your browser cache or change your browser.

# 4. If you have forgotten the password or don't have access to your primary email on which the verification code is being sent

Please send us an email at fdpos@hec.gov.pk with the copy of your original CNIC and we will reset your email.

#### 5. "Ask the System Administrator" error message

This is an idle session time out message. Which means that the session was left idle for 20 Minutes or more. Please refresh your browser and log in again.

# 6. My degree program/campus/department is not visible on the academic tab of profile. What should I do?

Please use "Search and Add Missing Degree Program" option to search or add a missing degree program, department in your education tab. The option is available in education tab of your profile. Alternatively, the list of focal person is available on HEC website (http://hec.gov.pk/english/services/universities/pqr/Pages/HEIs-Focal-Persons.aspx).

### 7. Date Errors in entering the qualification level

Your degrees should be added in chorological order.

#### 8. File size upload error

The maximum file size which may be uploaded is 500Kb.

# 9. Upload error, Error Retrieving documents, Document creation error, contact server administrator error

Please wait for 15 minutes before retrying. If the problem persists please clear your browser cache or change your browser. If the issue persists for more than 1 hour; please drop us an email at closs@hec.gov.pk

### 10. I am unable to download the application form print. What should I do?

Please ensure that the pop-up blocker of your browser is disabled.

#### 11. I am getting an error "The maximum age criteria does not meet" What should I do?

Please read the eligibility criteria on the HEC website.

#### 12. The read only fields in the application form shows wrong data

All the read only fields in the application form are being fetched from your profile. To change these values, you must change these values in your profile. If there is any discrepancy between the values in your profile and the data in your application form, please email us at idpos@hec.gov.pk

## 13. How do I submit my application?

Submit button is on the last tab of the application form. Please make sure that you hit this button otherwise your application will not be considered.

## 14. How to check the status of application?

•

The status of application can be seen on the dashboard screen.