



FINANCIAL AGREEMENT

Your Story Therapy, LLC (YST) charges Clients after every 1 hour session as follows:

Individual Sessions:	\$130	Couple Sessions:	\$150
Family Sessions:	\$150	Group Sessions:	\$30

YST can provide therapy at reduced fees for those who are in need. To provide fair and equitable therapy, while also running a business, YST uses a sliding scale policy that assigns a fee based on the Client's yearly household income and how many people live in the household. All Clients using the sliding scale are required to present their most recent tax return or pay stub to confirm household income.

Late and "No-Show" Policy

YST asks that Client notify the Therapist in advance by phone or message if Client will be late.

Therapist will wait **15 minutes** for Client to arrive in session. After the 15-minute waiting period, Therapist will leave the session and Client will be charged **100% of the session's price**.

After **3 consecutive "No-Shows"**, all future appointments with Client will be cancelled.

After a **month of no contact**, Therapist will close the Client files and Therapist-Client agreement will end.

Clients are always welcome to return to therapy and may contact Therapist when they are ready to return. There is no guarantee Client's original time slot will be saved.

Cancellation Policy

YST requests Clients inform Therapist at least **24 hours in advance** if a session needs to be cancelled. YST understands that emergencies happen and if this is the case, to inform Therapist ASAP.

If Client cancels their appointment in **less than 24 hours**, Client will be charged **50% of the session's price for the 1st occurrence and 100% of the session's price for every occurrence thereafter**.

After **3 consecutive sessions canceled WITHOUT** a 24-hour notice, all future appointments will be canceled.

After **3 consecutive sessions canceled WITH** a 24-hour notice, Therapist will discuss Client's desire to continue therapy or change the frequency of sessions.



FINANCIAL AGREEMENT (cont.)

Fees Due

If Client owes Therapist \$200 or more, all future appointments will be canceled until the payment is made. Therapist reserves the right to turn these incidents over to collections.

Court Proceedings

If Therapist receives a subpoena with an order to appear for court proceedings regarding Client's case, it is the Client/Guardian's responsibility to reimburse the Therapist for their time. This includes preparation time, travel time, and actual time at court at the cost of \$200/hour. A retainer fee of \$1,000 is required at the time of the request.

"Superbills"

"Superbills" are documents drafted by Therapists with information about therapy in order to be reimbursed by insurance companies.

How it works:

1. Clients pay the full fee of the session and request a "Superbill" from Therapist.
2. Therapist will then send the "Superbill" to Clients.
3. Clients will send the "Superbill" to their insurance company for reimbursement

*It is recommended that Clients contact their insurance company to confirm a "Superbill" will be accepted for reimbursement of *Video Therapy* sessions. The Client is ultimately responsible for the full payment of therapy sessions.

Therapist will not discuss therapy services, fees, payments, or anything else related to Client's therapy with insurance companies.

I authorize Your Story Therapy, LLC to charge my credit card, uploaded into the TherapyAppointment platform, following each session. I agree to pay the fee my Therapist and I have previously agreed upon, along with other fees as applicable and stated above.

Signature of Client

Date

Signature of Client 2

Date