



AMBULANCE BILLING POLICY / PROPERTY OWNER TAX SUBSIDY

All patients that are provided an Ambulance Transport to a medical facility, by ground or air, will be invoiced for the services provided.

The HOFD Billing Department will obtain, from the patient, all viable options for billing including but not limited to: Health Insurance, State AHCCCS, Auto Insurance, Med Pay, Workers Compensation, and Attorney's or Legal Offices.

We are required to exhaust all insurance possibilities before billing the patient. However, it is the patient's responsibility to ensure that we have the proper billing information, as the patient is ultimately responsible for services provided, if no revenue is collected.

The Property Owner Tax Subsidy Adjustment is a program to assist the Tax Paying Residents of Heber Overgaard. This program may reduce the amount you owe out of pocket due to:

- No Health Insurance Coverage
- Large Patient Deductible
- No Ambulance Benefits
- No other billable Insurance (i.e. secondary coverage, AHCCCS, etc.)

There is still a minimum amount of responsibility per ambulance transport, this minimum was set by the Heber-Overgaard Fire Board. The minimum amount of \$800.00 would need to be either collected through insurance or paid by the patient out of pocket, prior to any Property Owners Tax Subsidy Adjustment.

The Program requires that the PROPERTY OWNER provide a copy of a valid government ID and proof of your Current Paid Property Taxes.

RENTERS/TENANTS would need to obtain a Property Owner to Tenant Release Form, available on our website or from Fire Administration> This form is required to be signed by the Property Owner, and a copy of your Rental Agreement and copy of a valid Government ID.

If an insurance payment is made directly to the patient or policyholder, it is the patient's or policy holder's responsibility to then pay the Heber-Overgaard Fire District.

If you have any questions please do not hesitate to contact our billing specialist at (928) 535-4346 Opt 4.

Note: It is the patient responsibility to provide accurate billing information. If an invoice is returned by the post office as undeliverable due to a bad address, or resident/property owner neglects to provide proof of residency, the invoice will be turned over to an outside collection agency.

The mission of the Heber-Overgaard Fire District is to serve the people and to protect lives and property by providing fire, rescue, and emergency medical services.