



DPO Caribbean

Data Retention & Disposal Compliance Checklist

1. DATA INVENTORY

- Identify all personal data processed
- Identify storage locations (paper, systems, cloud, backups, devices)
- Identify responsible departments or roles
- Identify third parties or service providers handling personal data

2. LAWFUL RETENTION

- Confirm the purpose for collecting each data category
- Retain data only as long as necessary for that purpose
- Identify data required for legal or regulatory record-keeping
- Identify data retained for legal claims
- Document any legitimate business reasons for extended retention

3. RETENTION & DISPOSAL POLICIES

- Maintain a written retention and disposal policy
- Define minimum and maximum retention periods
- Specify disposal triggers (e.g. contract end, legal expiry)
- Apply policies to physical and electronic records
- Communicate policies to staff

4. REGULAR DATA REVIEWS

- Conduct periodic reviews of personal data holdings
- Identify data no longer required
- Assign responsibility for reviews
- Include archived and backup data
- Dispose of unnecessary data promptly

5. DECISION-BASED DATA

- Identify data used to make decisions about individuals
- Retain such data for a reasonable post-decision period
- Allow time for data access requests
- Document retention periods

6. SECURE DISPOSAL

- Ensure disposed data cannot be further processed
- Ensure disposed data cannot identify an individual
- Use disposal methods appropriate to data sensitivity
- Ensure electronic data disposal is permanent
- Securely shred or destroy physical records

7. TECHNOLOGY & FUTURE RISK

- Assess whether deleted data could be recovered
- Consider foreseeable technological developments
- Update disposal methods as systems change

8. THIRD-PARTY MANAGEMENT

- Require service providers to follow compliant disposal practices
- Include disposal obligations in contracts
- Confirm disposal timelines and methods

9. DOCUMENTATION & ACCOUNTABILITY

- Keep records of retention decisions
- Document disposal actions and methods
- Be able to demonstrate compliance to regulators
- Review and update policies regularly

10. TRAINING & AWARENESS

- Train staff on retention and disposal obligations
- Reinforce that “delete” ≠ secure disposal
- Encourage reporting of data handling issues

KEY REMINDER:

Personal data must not be kept longer than necessary and must be disposed of securely and permanently once no longer required.