



## Network Management Policy

RiverWave Broadband (RWBB) Internet service is based on best-effort delivery. RWBB does not use any mechanisms to allocate bandwidth preferentially to any specific class of users, applications, providers, or sources. Users, peers, and providers are limited only by the physical or contractual bandwidth limitations of their connection to the network. Except for enforcing contracted bandwidth limits, RWBB does not limit bandwidth usage by its users, peers, or providers via mechanisms such as rate limiting or policing. RWBB does not restrict user's access to specific content, block the use of specific applications, or limit the type of devices that can be used to access the network.

However, RWBB will take the appropriate action to either block or limit traffic that transits its network if, by RWBB's determination, that traffic is harmful to any part of the RWBB infrastructure. Additionally, RWBB will cooperate with law enforcement if notified of harmful or illegal traffic transiting its network.