



We are protecting your investment in clean energy.

Performance - LightReach

Palmetto Protect Performance provides you proactive monitoring, intelligent issue detection, 5-star service and support, 90% Performance Guarantee and labor coverage giving you peace of mind that your investment in solar is protected.

Protection Benefits

- **Performance Guarantee**
Clear, transparent confidence that customers will achieve monthly savings, with annual reimbursement in the event of underperformance below 90% of verified estimates.
- **Parts and Labor Coverage**
Many solar installers offer equipment warranties, but the customer is on their own for ongoing labor costs. With labor coverage included in the package, it covers the labor costs that most of our competitors don't.
- **Proactive Communication**
If there is a problem with your system or if it stops communicating, We will contact you—often before you know there's an issue.

Warranty Protection

- Peace of mind protection that covers the solar system components
- 25 years of solar system monitoring, maintenance & protection

Palmetto Account

- You can track system performance by day, week, or month, so you can count on savings before the bill arrives.
- We also provide you with a monthly report detailing total consumption, total production, and more.



With Palmetto Protect, you have the same investment-grade protection utilized by the solar industry's top investors.

Protect Performance

Performance Plan Features



Performance Guarantee

- If the annual system production doesn't reach at least 90% of the verified energy estimate, you'll receive a check for the shortfall.



Parts and Labor Coverage

- With labor coverage included with your protection, it covers the labor costs that most of our competitors don't.



Proactive Communication

- When any actionable issue is detected, we will contact you to troubleshoot or schedule service.



Remote Troubleshooting

- More than half of the issues are resolved remotely via online guides and live customer support.



Intelligent Issue Detection

- Our proprietary technology monitors your system's performance and filters out unactionable alerts.



Remote Diagnosis

- The technology remotely diagnoses the source of the issues—and often automatically resolves them.

5-star Reviews

★★★★★

I did not realize that I had an issue with my solar system until I was notified.. My contact person made the correction process extremely easy. He was very respectful and knew his job well. Thanks. - Dale B., Sun City, AZ

★★★★★

You informed me of a problem I didn't even know I had. You fixed it in the time frame you said you would, and all your people were polite and courteous. Thank you. - Ronald K., Santa Clarita, CA