



# BE-FRIENDING VOLUNTEER (TOTTENHAM HOTSPUR FANS!)

**Location :** Richmond Borough  
**Reporting to:** Lead Service Manager

## About us

Balance is looking for volunteers who are keen, creative, and fun and who will support people with learning disabilities to attend home matches at Tottenham Hotspur FC. As an organisation we strive to ensure that our service users are empowered to make the choices about what they do and support them to pursue their ambitions.

## The Role

- To accompany and stay with Service User(s) at home matches for Tottenham Hotspur FC. This will include travel from the Richmond Borough to the stadium in N17.
- To act appropriately and go with the pace of service users you are working with, check you have understood them and be creative about what you do.
- To record all activities completed with the service users as part of handover
- To work within our policies and procedures to always ensure you and their safety
- Other reasonable tasks as and when required.

## Commitment

Support is needed during home matches on weekends. All our volunteers will need to provide two references and a DBS check.

We ask for a commitment of one season of support and in return we offer the opportunity to make a real difference to someone's life.

Your ticket to the matches and travel to and from the ground will be included in our commitment to you.

Out of pocket expenses will be reimbursed as agreed and training opportunities will be provided for those who have not worked in Learning disability industry before or if you have experience refreshers training will be provided.

In addition, an online induction training programme including 'Health and Safety' and 'Equality and Diversity' is provided along with ongoing supervision from Service manager

## Experience and Skills Required

- Ability to empower service users
- Patience and understanding
- Ability to commit to weekend matches played at Spurs home ground for a minimum of 6 months.
- Must be a Spurs fan!

Contact: Volunteering  
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www.balancesupport.org.uk Registered Charity Number 1190859

