

A New Strategic Vision 2026 - 2030



Who We Are

At Balance, we believe the best outcomes for people with learning disabilities and mental health needs are achieved through strong partnerships.

Since 2022 we have:

- Expanded from 3 to 8 commissioning authorities
- Increased our network to more than 100 operational and community partnerships
- Supported more people across South West London
- Strengthened our financial resilience and organisational capacity
- 98% of people we support say our work improves their lives.

Why Partnerships Matter

No single organisation can meet growing levels of need alone. We know that lasting change happens when organisations bring together:

- Different skills
- Different expertise
- Different networks
- Shared values

Through collaboration we can increase opportunities, improve outcomes and create stronger local communities.



Our Priorities

Build Stronger Partnerships

Develop new relationships that increase opportunities, referrals and community impact.

Embrace Innovation

Use digital and assistive technology to support independence and improve outcomes.

Deliver Quality

Maintain high professional standards and person-centred support across all services.

Create Sustainable Solutions

Develop financially sustainable models that support long-term impact.

Strengthen Community Connections

Increase volunteering, engagement and community participation.

We are interested in exploring partnerships that support:

- Designing and delivering new support models.
- Creating opportunities for participation, wellbeing and inclusion.
- Expanding volunteering opportunities and community engagement.
- Supporting people to develop confidence, independence and life skills.
- Sharing expertise, training, digital innovation and best practice.
- Developing support for young people moving into adulthood.



Let's Start a Conversation

We would welcome the opportunity to explore how Balance can support your local priorities.

guy.stevenson@balancesupport.org.uk | 07759 524308
balancesupport.org.uk

Our Vision

To empower and support people with learning disabilities and enduring mental health needs, as well as their families, to live the lives they choose.



What We're Looking For

We are actively looking to develop new relationships that help people with learning disabilities and mental health needs achieve greater independence, inclusion and opportunity.

Specifically we are seeking:

- New commissioning partnerships
- Opportunities to expand services into new boroughs
- Collaborative approaches to meet unmet and emerging need
- Conversations around innovative, partnership-led service models



Our Offer

What You Can Expect From Balance

- A values-driven organisation
- Strong local knowledge
- Proven partnership experience
- Financially responsible leadership
- A commitment to collaboration and co-production
- Focus on quality, outcomes and relationships

Since 2022, Balance has:

- Increased service users, support hours and workforce capacity
- Delivered consistent financial surpluses and strengthened reserves
- Expanded partnerships from 21 to over 100
- Embedded digital tools to improve efficiency and outcomes

We combine values-driven care with strong financial and operational discipline — creating a sustainable model for growth.



Inspected and rated by



Charity Number 1190859

balancesupport.org.uk