

TIMOTHY RICE

Dallas-Fort Worth, TX | +1 (972) 523-2945 | tim.m.rice@gmail.com | [linkedin.com/in/timrice](https://www.linkedin.com/in/timrice)

PRINCIPAL PRODUCT LEADER — AGENTIC AI & ENTERPRISE SAAS

Strategic Product Leader with 20+ years of experience delivering enterprise-scale SaaS platforms and 4 years of dedicated focus on Agentic AI and autonomous workflows. Proven expertise in scaling AI solutions to 3.5M+ monthly active users and migrating legacy deterministic automations into high-quality, multi-agent autonomous systems. Expert at bridging complex engineering capabilities with business value for Fortune 500 organizations including UPS, Boeing, and Microsoft.

CORE COMPETENCIES

AI Strategy: Agentic AI Vision, Multi-Agent Frameworks (LangGraph, AutoGen), IBM watsonx Orchestrate, Conversational AI, Chatbots, Cloud-based AI Platforms.

Technical Excellence: SaaS Architecture, Multi-tenant Systems, API/Microservices, Enterprise Security (SOC2/HIPAA).

Product Leadership: Roadmap Ownership, Cross-functional Leadership (Eng/DS/UX), Stakeholder Management.

Execution: Agile/Scrum, Product-Led Growth (PLG), A/B Testing, KPI-driven Governance.

SELECT OUTCOMES

- **Agentic AI Solution Strategy:** Defined and prioritized multi-agent product use cases to migrate legacy automations into high-quality, autonomous workflows. Maximized system autonomy while delivering Frictionless user experiences through integration of enterprise APIs and external LLMs.
- **AI Readiness & Adoption:** Designed enablement programs to prepare 4,000+ employees for AI-powered workflows, integrating continuous feedback loops to refine agentic solutions post-deployment.
- **SaaS Modernization:** Directed transformation of multi-tenant SaaS architecture at Solera, ensuring scalability, low latency, and platform readiness for complex AI capabilities.

PROFESSIONAL EXPERIENCE

UPS | Dallas-Fort Worth, TX

2025 – Present

Senior Technical Product Manager, Agentic AI

- Own the product vision and execution for Agentic AI initiatives, focusing on autonomous predictive analytics and omnichannel personalization.
- Lead cross-functional squads to translate complex ML models and recommendation systems into customer-facing digital strategies.
- Drive web optimization via experimentation platforms, tracking success against NPS, conversion rates, and revenue.
- Champion responsible AI, ensuring implementations meet strict ethical standards, explainability, and bias mitigation.

QUANTJAZZ | Dallas, TX

2025 – Present

CEO & Founder

- Built and released autonomous Agentic AI trading solutions supporting high-frequency analytics and live market execution.

- Achieved 30% strategy profitability improvement through iterative machine learning and algorithmic experimentation.
- Managed end-to-end evaluation process for AI solution effectiveness, system latency, and active adoption metrics.

FILESANYWHERE / MARK CUBAN COMPANIES | Dallas, TX **1999 – 2018; 2024 – Present**

Founder & Head of Product

- Founded and scaled the world's first B2B cloud file collaboration platform to 4M+ users and 10,000+ business clients.
- Led the development of AI-powered document classification, intelligent search, and retrieval features.
- Managed P&L and strategic growth, reporting directly to Mark Cuban and the Board of Directors.

BOEING | Digital Aviation Solutions | Plano, TX **2022 – 2024**

Product Management Lead, Digital Product Operations

- Directed the integration of AI capabilities into an enterprise platform equipping 170+ product professionals.
- Instituted KPI-driven governance and quality feedback loops for AI adoption across a portfolio of 120+ offerings.
- Reduced global time-to-market by 20% through the design and delivery of a PM upskilling program.

SOLERA HOLDINGS | Westlake, TX **2018 – 2022**

Director of Product Management

- Modernized a \$30M SaaS portfolio, migrating Title Tech software to a multi-tenant architecture supporting \$1B in annual transactions.
- Launched the "Solera Enterprise API," increasing YoY revenue by 15% through claims workflow automation.

EDUCATION & CERTIFICATIONS

B.A., Economics
University of Washington

Software Product Management Certificate
University of Washington

SAFe 5 Agile Product Manager
Scaled Agile, Inc.

Digital Transformation Certification
Stanford University

TECHNICAL SKILLS

AI / ML: LangGraph, IBM watsonx, AutoGen, OpenAI, Gemini, DeepSeek, Python, SQL

Tools: Jira, Confluence, Figma, Tableau, Power BI, Snowflake, Git / GitHub

Platforms: AWS / Azure Cloud Concepts, Microservices, CI/CD, Mobile Dev (iOS / Android)