

Welcome to Tots To Teens Therapy Services, Inc.

We are so pleased you have chosen our company for your Speech Therapy, Occupational Therapy and Physical Therapy needs. Please take a moment to complete the attached forms. All applicable forms must be completed prior to all services. **Completed forms may be given to clinicians, faxed to (703) 594-2640 Attn: Halle Raisigel, or mailed to: Tots To Teens Therapy Services, Inc. 12263 Charles Lacey Drive Manassas, VA 20112**

Forms:

Client Questionnaire - Personal Information/History - 2-6 pages (Required) Consent for Release of Information - Page 7 – (Required for all Services) Service Agreement Individual - Page 87 – (Required for all Services) Billing Contract Individual - Page 9 – (Required for all Services) Tricare Prime Billing Authorization – Page 10 – (Required ONLY for Tricare clients) Credit Card Charge Authorization Form – Page 11 (Required for all Services) Email/Text Authorization - Page 12 – (Recommended) Notice of Privacy Practices - Pages 13 - 14 - Please read Acknowledgement of Privacy Practices - Page 15 (Required for all Services) Important Information Page – Page 16 Please keep for your reference



Client Questionnaire

Patient's Full N	lame				
	Firs	t	Mic	ldle	Last
Birthdate				Male	/Female
	Month	Day	Year		
Address					
	Street			City/State	Zip Code
Telephone					
	Home		Cell	l	Work
E-mail Address	5				
Referral Source	e				
Reason for Ref	erral				
Primary Care P *Please provid	Physician le both the do	octor's name a	nd the name of th	e practice)	
Primary Care P	Physician Pho	ne Number			
Primary Care P	Physician Add	ress			
		<u>P/</u>	ARENT INFORM	MATION	
Father's Name	·			Birthda	ite
Address					
	Street			City/State	Zip Code
Father's Emplo	oyer and Addı	ress			
Telephone					
	Home		Cell		Work
			44/42/2040		



Mother's Name	Birthdate	2
Address		
Street	City/State	Zip Code
Mother's Employer and Address		
Home	Cell	Work
Parent's Marital Status		
Siblings and Birthdates		
Other persons living in the home		
Second language spoken in home		
Natura of problem		
Date of Onset		
Has your child previously been evaluated	for this problem?	
If yes, where?	Date of evaluation	
	FAMILY HISTORY	
Have any of the following conditions affe	ected members of your immediate family?	
Cleft Lip/Palate	Neurologic Disease	
Deafness	Stuttering	
Delayed Speech	Other	
Is your child adopted?	If so, at what age?	
Is he/she aware of the adoption?		
•		



PREGNANCY AND BIRTH HISTORY

Did you have major health problems, injuries, or surgeries during your pregnancy?		
If yes, please explain		
Check any of the following that were applicable t	o you during your pregnancy:	
German Measles	High Blood Pressure	
RH/Blood Incompatibility	Virus Infections	
Other		
How long was your pregnancy?		
How long was your labor?		
Describe any labor complications		
What was your baby's birth weight?		
Were there any complications at the time of deli	very?	
If so, explain		
EARLY DEVE	LOPMENTAL HISTORY	
After birth, did the baby have any of the followin	g conditions?	
Convulsions	Feeding Problems	
Heart Monitoring	Serious Infections	
Severe Jaundice		
At what age did your child sit alone?		
At what age did your child walk alone?		
	100 100 100	



At what age did your child say his/her first word?
At what age did your child talk in sentences?
Does your child play with other children?
Does your child have severe or prolonged temper tantrums?
Does your child appear to have poor coordination?
Had your child shown any regression in Speech/Language Skills? If so, please provide details
Has your child suffered from chronic ear infections?
Has your child ever had a psychological or neurological exam?
If so, where? When?
Has your child ever been hospitalized?
If so, what was the reason?
Length of stay Date
Is your child currently receiving any other forms of therapy or has he/she received other forms of therapy in
the past?
If so, what type of therapy?
Dates
Is your child currently taking medications, supplements or vitamins?
If so, name of medication/supplement/vitamin
Reason for medication, supplements or vitamins?



EDUCATIONAL INFORMATION

Name of school child is presently attending ______

Is your child receiving any special services at school (i.e. speech therapy, occupational therapy, tutoring, etc.?)

Does your child have an IEP? If so, a copy must be provided prior to beginning therapy, and updated copies

must be provided within seven (7) days of any new IEP meetings._____

Does your child appear to exhibit learning problems? _____

PARENT COMMENTS

Please describe any additional concerns/information you may have about your child's speech and language, eating, oral motor, motor skills or behavior at this time.



Tots To Teens Therapy Services, Inc. CONSENT FOR RELEASE OF INFORMATION*

(*Pediatrician/PCM must be listed for all insurance clients)

Patien	t			
Addre	SS			
	Street		City/State	Zip Code
Teleph	none			
Date o	f Birth			
	by give my consent t to the following p		ation concerning the evaluation and trea	tment of the above
1.	Name			
	Address			
		Street	City/State	Zip Code
	Telephone			
2.	Name			
	Address			
		Street	City/State	Zip Code
	Telephone			
3.	Name			
	Address			
		Street	City/State	Zip Code
	Telephone			

I understand that Tots To Teens Therapy Services, Inc. preserves the confidentiality of client information. I further understand this release is valid for the period of time in which the patient is in active treatment with Tots To Teens Therapy Services, LLC or until revoked by the responsible party. A photocopy of this consent may be used as the original.

Signature of Responsible Party

Date



Tots To Teens Therapy Services, Inc. SERVICE AGREEMENT FOR INDIVIDUAL SESSIONS

Speech-Language Pathology, Occupational Therapy and Physical Therapy Services are provided for the patient with the understanding that payment for such services is the responsibility of the patient, parent, or guardian. Payment is required at the time of service unless a Billing Contract has been completed. For all invoicing, payment is due upon receipt of invoice. A late charge of \$25.00 per month will be assessed on accounts not paid within the two week grace period. Accounts more than 45 days in arrears may result in suspension of service. Accounts more than sixty days in arrears may be sent for collections and all applicable collection fees may be applied to the outstanding balance.

A 24-hour cancellation is required; otherwise, ALL failed appointments will be billed to the responsible party at our regular rate. Two failed appointments may result in cancellation of therapy services.

It is the responsibility of the patient, parent, or guardian to file for insurance reimbursement if applicable. Tots To Teen Therapy Services, Inc. is an in-network provider for Tricare. We are considered an out-ofnetwork provider for all other insurance companies. Clients with no insurance, or any insurance other than Tricare are considered private pay, with the client responsible for full payment of all services. Tots To Teens Therapy does not accept or file insurance claims for any insurance company except Tricare. A detailed invoice with diagnosis codes will be provided.

All Tricare clients must:

- 1. Provide Tots To Teens a copy, front and back, of the sponsor's ID card prior to receiving any services.
- 2. Notify Tots To Teens immediate if there is any change in insurance coverage or eligibility.
- 3. Provide Tots To Teens a copy of the referral from the Primary Care Manager and/or an authorization from Tricare prior to receiving services.
- 4. Not obtain a referral or authorization for speech therapy, occupational therapy or physical therapy services from any other provider while receiving the same services from Tots To Teens Therapy Services. Tricare coverage only allows for these services to be covered by one provider.
- 5. For all clients over the age of three, provide Tots To Teens copies of all IEP's for the duration of the treatment period. If the client does not have an IEP, client must provide a letter from the client's school stating that no public services are being provided.
- 6. Failure to comply with the above requirements may result in the denial of insurance claims. In the event that a claim is denied and client failed to comply with the above requirements, the client will be liable for full payment of all denied claims.
- 7. Denial/incorrect payment of claims by Tricare for six or more dates of service will result in suspension of all therapy services until payment in full is received.

I have read the above policy and agree to comply with said policy. I understand that payment is due at the end of each session unless a Billing Contract has been completed. I agree to pay all invoices upon receipt. I understand that it is my responsibility to file for insurance reimbursement, if applicable.

Signature of Responsible Party

Date



Tots To Teens Therapy Services, Inc. BILLING CONTRACT FOR INDIVIDUAL SESSIONS

To be completed for all billing arrangements:		
Client Name:		
Parent/Guardian:		
Billing Address:		
Street	City/State	Zip Code
E-mail Address:		
Phone Number:		
Home	Cell	Work
My preferred form of communication is:		
Phone – Best time to call is		
E-mail		
Please send my invoice by:		
U.S. Mail		
E-mail (The invoice will be sent as a PDF attachment.	Please complete an Email Auth	orization)

Fees for services rendered are the responsibility of the Client's Parent/Guardian. All invoices are due upon receipt and should be paid promptly. A late charge of \$25.00 per month will be assessed on accounts not paid within the two week grace period. Accounts more than sixty days in arrears may be sent for collections and all applicable collection fees may be applied to the outstanding balance.

I have read and understand that payment is due upon receipt of the invoice. I understand that I will be assessed a late charge if payment is not made within two weeks of the invoice date. I understand that if I neglect payment for more than sixty days, my account may be sent for collections and all applicable fees may be added to the outstanding balance.

Signature of Responsible Party

Date



Tots To Teens Therapy Services, Inc. TRICARE BILLING AUTHORZATION

Client Name:	
Client Name:	
Home Address:Apt	
City, State, Zip Code	
Home Phone #: Other Phone #:	
Client's Date of Birth:/ ///////_	
INSURANCE INFORMATION:	
Sponsor's Name:	
Sponsor's Date of Birth:	
Sponsor's Social Security # or Benefits #:	
Client's Relationship to Sponsor:	
REFERRAL INFORMATION:	
Referring Physician:	
Practice Name/Address:	

AUTHORIZATION TO BILL INSURANCE:

Patient or Authorized person's signature: I understand that I am responsible for all services provided by Tots To Teens Therapy Services, Inc. I authorize Tots To Teens Therapy Services, Inc. to submit claims to Tricare Prime on my behalf. I authorize the release of any medical or other information necessary to process my claims.

Printed Name of Person Responsible for Account:

.

Signature _____ Date_____



Credit/Debit Card Charge Authorization Form

I authorize Tots To Teens Therapy Services, Inc. to charge the credit/debit card listed below, for services rendered and any related expenses. I further understand that it is my responsibility to notify Tots To Teens Therapy Services, Inc. of any changes to my credit/debit card information including address, zip code, updated expiration date, account number, and security (CVC) code. I understand I will be responsible for any bank chargeback fees in the event this information is not kept up to date.

Credit/Debit Card Information



Credit Card #	
News as it any any an Oradit Cand	
Name as it appears on Credit Card:	
Expiration Date:	Security (CVC) Code
Billing Address:	
Zip Code:	

Please Choose One of the Following Options:

______I hereby give consent for my credit card listed above to be charged the full amount due to Tots To Teens Therapy Services, Inc. on the first of the month following services. I will be provided with an electronic invoice receipt after payment is charged.

______I prefer to pay my monthly invoice by check/ACH Intuit Payment Network/Cash. My credit card listed above will only be charged if payment is not received by the last day of the month following services. A \$25.00 late fee will be added to the total amount due.

Authorized Signature:	
Date:	Printed Name:



Email/Text Authorization

If you wish to communicate through the use of internet email or text, please complete the authorization below. In doing so, you authorize Tots To Teens Therapy Services, Inc. to send evaluations, therapy notes, general client correspondence, billing invoices and statements via the internet, and communicate with you regarding therapy via text message.

*I, ______, authorize Tots To Teens Therapy Services, Inc. to communicate with me through the use of internet email and text messaging services. I understand that I am responsible for any charges incurred as a result of the above.

Print Name

Signature

Date

Email Address

Preferred Number for Text Messaging



NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED, AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

OUR RESPONSIBILITIES

We are required by law to maintain the privacy of your health information. We must provide you with this Notice about our privacy practices, our legal responsibilities, and your rights concerning your health information. We will abide by the terms of this notice effective 1/1/2012, remaining in effect until replaced. We will accommodate your reasonable requests regarding methods to communicate health information with you.

We reserve the right to amend, change, or eliminate provisions in our privacy practices and access practices and to enact new provisions regarding the protected health information we maintain. If our information practices change, we will amend our Notice. You are entitled to receive a revised copy of the Notice by calling (703) 963-9066 and requesting a copy of our "Notice".

USES AND DISCLOSURES OF HEALTH INFROMATION

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

<u>Treatment</u>: We may use or disclose your health information to a physician or other healthcare provider providing treatment for you.

<u>Payment:</u> We may use and disclose your health information to obtain payment for services for you. This includes health insurance companies as well as any business associate helping us obtain payment.

<u>Healthcare Operations</u>: We may use and disclose your health information in connection with our healthcare operations to include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, certification, licensing, or credentialing activities.

<u>Your Authorization:</u> In addition to our use of health information for treatment, payment, or healthcare operations, you may give us written authorization to use or disclose your health information to anyone for any purpose. Unless you give written permission, we cannot use or disclose your health information for any reason except those described in this Notice. Authorization may be resolved at anytime with written notification.

<u>To Your Family and Friends</u>: Using our best judgment, we may disclose to a family member, other relative, close personal friend, or any other person you identify, health information relevant to that person's involvement in your care or in payment for such care only if you agree that we may do so or in an emergency.



<u>Marketing Health Related Services</u>: We will not use your health information for marketing communications without your written authorization.

<u>Required By Law:</u> We may use or disclose your health information when we are required to do so by law.

<u>Abuse or Neglect:</u> We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

<u>National Security:</u> We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to any correctional institution or law enforcement official having lawful custody of protected health information to the extent necessary to avert serious threat to your health or safety or the safety of others.

<u>*Correspondence*</u>: We may use or disclose your health information to provide you with company correspondence, courtesy calls, and reminder calls through voicemail messages, emails, postcards, or letters.

PATIENT RIGHTS

<u>Access:</u> You have the right to look at or get copies of your health information. You must make a request in writing to obtain access to your health information. Please send written requests to Tots To Teens Therapy Services, Inc. 12263 Charles Lacey Dr., Manassas, VA 20112.

<u>Disclosure</u>: You have the right to receive a list of instances in which we disclosed your health information for purposes other than treatment, payment, healthcare operations, or correspondence. If you request this disclosure more than once in a 12-month period, we reserve the right to charge you a reasonable fee to offset the costs of additional requests.

<u>Restrictions:</u> You have the right to request that we place additional restrictions on our use and disclosure of your health information. Although we are not required to agree to such requests, we will make every effort to acknowledge reasonable requests.

TO REQUEST INFORMATION OR FILE A COMPLAINT

If you have questions, would like additional information, or want to report a problem regarding the handling of your information, you may contact:

Tots To Teens Therapy Services, Inc. Halle Raisigel Office Manager (571) 228-1708



ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

I,, have received or reviewed a copy	of Tots To Teens
Therapy Services Notice of Privacy Practices.	
Print Name	
Signature	
Date	
For Office Use Only	
We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Pra acknowledgement was unattainable because:	actices but
Individual refused to sign	
Communication barriers prohibited obtaining acknowledgement	_
An emergency situation prevented us from obtaining acknowledgement	



Tots To Teens Therapy Services, Inc. <u>Please Keep This Page for your Reference</u> <u>IMPORTANT INFORMATION</u>

Mailing/Billing Address:

Tots To Teens Therapy Services, Inc. 12263 Charles Lacey Drive, Manassas, VA 20112 www.TotsToTeensTherapy.com NPI # 1609049477 Tax ID #80-0920890

Manassas Clinic: 12263 Charles Lacey Dr, Manassas, VA 20112

Stafford Clinic: 1229 Garrisonville Rd, STE 205, Stafford, VA 22556

Office Manager: Halle Raisigel (571) 228-1708

Administrative Assistant:

Heather Otto (540) 220-1165 TotsToTeens.Heather@gmail.com

Clinicians:

Jennifer Ruckner, M.S., CCC-SLP (703) 507-1533 TotsToTeensTherapy@gmail.com

TotsToTeens.Halle@gmail.com

Dana Scatchard, M.S., CCC-SLP (540) 645-8590 TotsToTeens.Dana@gmail.com

Sharibeth Cooper, M.S., OT R/L (630) 728-2224 TotsToTeens.Beth@gmail.com

Traci Berry Owens, M.S., CCC-SLP (571) 236-2667 Tdbowens1@gmail.com

Joelle Kelly, PT (757) 621-4158 JoellePT44@yahoo.com

Mary McDonald, PT (540) 907-0123 TotsToTeens.Mary@gmail.com

Tots To Teens Therapy Services, Inc.

Patti Minicucci, M.S., CCC-SLP (540) 850-9901 TotsToTeens.Patti@gmail.com

Kristin Molloy, M.S., CCC-SLP (845) 551-7278 kmolloyslp@gmail.com

Jennifer Edmunds, OT R/L (540) 623-5119 edmundsjened@aol.com

Maxim Valiente, MOTR/L (703) 929-6914 TotsToTeens.Maxi@gmail.com

Wendy Monroe, COTA (760) 500-9397 WendyMonroeOT@gmail.com

Caressa Benone, M.S., CCC-SLP (202) 631-2715 TotsToTeens.Caressa@gmail.com

11/13/2019