EMERGENCY & IMPORTANT NUMBERS

This resource has been compiled to assist people to find the relevant support services as needed.

It is by no means exhaustive but does present many key organisations working to provide help to people in emergency or crisis situations, or situations where support is needed.

Information is correct as of 10 January 2022.

| EMERGENCY SERVICES | | |
|-----------------------------|----------|-----------------------|
| Police, Fire, Ambulance | 000 | www.triplezero.gov.au |
| Poisons Information Service | 13 11 26 | |

| CRISIS & TRAUMA | | |
|--------------------------------------|--------------|-----------------------------------|
| Victorian Suicideline | 1300 651 251 | www.suicideline.org.au/ |
| Suicide Call Back Service | 1300 659 467 | www.suicidecallbackservice.org.au |
| Lifeline | 13 11 14 | www.lifeline.org.au |
| Support after Suicide | 03 9421 7640 | www.supportaftersuicide.org.au |
| Safe Steps (Family Violence Response | 1800 015 188 | www.safesteps.org.au |
| Centre) | | |
| Child Protection Crisis Line | 13 12 78 | |
| 1800 RESPECT | 1800 737 732 | www.1800respect.org.au/ |
| Sexual Assault Crisis Line | 1800 806 292 | https://www.sacl.com.au |
| Blue Knot Foundation | 1300 657 380 | https://blueknot.org.au |
| Orange Door | | orangedoor.vic.gov.au/ |

| MENTAL HEALTH SERVICES | | |
|--|---------------|---------------------------------------|
| Anxiety Recovery Centre Victoria | 1300 269 438 | www.arcvic.org.au |
| | 9830 0533 | |
| Reconnexion | 1300 273 266 | http://www.reconnexion.org.au |
| Mental Health Legal Centre | 1800 555 887 | https://mhlc.org.au |
| | 03 9629 4422 | |
| Perinatal Anxiety and Depression Australia (PANDA) | 1300 726 306 | https://www.panda.org.au |
| Sane Australia | 1800 187 263 | https://www.sane.org/ |
| Beyond Blue | 1300 224 636 | https://www.beyondblue.org.au/ |
| Black Dog Institute | | https://www.blackdoginstitute.org.au/ |
| Head to Health | | https://headtohealth.gov.au/ |
| MindSpot Clinic | 1800 61 44 34 | https://mindspot.org.au/ |
| | 02 6285 3100 | |
| Embrace Multicultural Mental Health | | https://www.mhima.org.au/ |

| EATING DISORDERS | | |
|---------------------------|--------------|-------------------------------------|
| Eating Disorders Victoria | 1300 550 236 | https://www.eatingdisorders.org.au/ |
| F.E.A.S.T. | | https://www.feast-ed.org/ |

| YOUTH SERVICES | | |
|----------------|--------------|------------------------------|
| Kids Help Line | 1800 55 1800 | https://kidshelpline.com.au/ |

| YoDAA (Youth Drug & Alcohol Advice) | 1800 458 685 | |
|-------------------------------------|--------------|---------------------------|
| HEADSPACE | 1800 650 890 | https://headspace.org.au/ |
| ReachOut | | https://au.reachout.com/ |

| WOMEN'S SERVICES | | |
|----------------------------|--------------|-------------------------|
| WIRE – Women's Information | 1300 134 130 | https://www.wire.org.au |

| MEN'S SERVICES | | |
|------------------------|---------------|--------------------------|
| MensLine Australia | 1300 78 99 78 | https://mensline.org.au/ |
| Men's Referral Service | 1300 766 491 | |

| INDIGENOUS HEALTH AND SUPPORT | | |
|-------------------------------------|--------------|-------------------------|
| Victorian Aboriginal Health Service | 03 9419 3000 | https://www.vahs.org.au |

| LGBTIQA+ SERVICES | | |
|-------------------|--------------|-----------------------|
| QLife | 1800 184 527 | https://qlife.org.au/ |

| PARENTING SERVICES | | |
|----------------------------------|--------------|-----------------------------------|
| Parent Line | 13 22 89 | |
| Maternal & Child Health Line | 13 22 29 | |
| Relationships Australia Victoria | 1300 364 277 | www.relationshipsvictoria.com.au/ |
| raisingchildren.net.au | | https://raisingchildren.net.au/ |

| GRIEF SERVICES | | |
|---|------------------------------|---|
| Griefline | 1300 845 745 | http://griefline.org.au |
| Compassionate Friends Victoria | 03 9888 4944 1300 064 068 | www.compassionatefriendsvictoria.org.au |
| Australian Centre for Grief and Bereavement | 03 9265 2100 1800 642 066 | https://www.grief.org.au/ |

| ADDICTION SERVICES | | |
|-----------------------------|---------------|-----------------------|
| Direct Line | 1800 888 236 | www.directline.org.au |
| Alcohol And Drug Foundation | 1300 85 85 84 | https://adf.org.au/ |
| Harm Reduction Victoria | 1800 443 844 | www.hrvic.org.au |
| Family Drug Help | 1300 660 068 | |
| Gambler's Help | 1800 858 858 | |

| CARER SERVICES | | |
|-----------------|--------------|-----------------------------------|
| Carers Victoria | 1800 514 845 | https://www.carersvictoria.org.au |