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Dear Valued Patient of RespicAir, P.C.

Philips Respironics announced a voluntary recall for certain Continuous and Non-Continuous Ventilators including certain: CPAP, Bilevel (Bipap), and Ventilator Devices. The recall is related to the polyester-based polyurethane (PE-PUR) sound abatement foam used in these devices. Under certain specific conditions, the foam can break down and cause small particles to enter the breathing tube. For further information regarding the Recall Notice please visit <a href="www.philips.com/src-update">www.philips.com/src-update</a>. A complete list of impacted products and potential health risks can be found at the site listed above.

We are reaching out to advise you that the Trilogy 100 Ventilator in your home is among the device models affected by the recall. RespicAir P.C. is working closely with Philips Respironics to keep our patients up to date on what to expect in the coming weeks. We are currently identifying specific devices by serial number that may need attention.

- As mentioned above, the Trilogy 100 ventilator is one of the device models included in the voluntary recall from Philips Respironics. The potential risk is related to long term use of the Trilogy 100, without an in line Viral/Bacterial filter. The viral/bacterial filter is effective in trapping any potential particles resulting from foam degradation. RespicAir, P.C has made providing inline Viral/Bacteria filters standard practice for many years as part of our patient care plans. Extra viral/bacterial filters are provided during the standard 2-3 month follow up visits. The recall notice also suggests that using high levels of heated humidity for extended periods of time may exacerbate the foam degradation. RespicAir is suggesting that the heater plate be turned to the zero setting AS SOON AS POSSIBLE until more information is available. Additionally, OZONE type cleaners are thought to be the primary cause of foam degradation. The introduction of ozone gas into the flow generator device is thought to accelerate foam breakdown. Please discontinue use of any Ozone generator cleaning products immediately and notify our office of any prior use of these products. Move to cleaning your mask and tubing with mild soap and water, and change your Viral/Bacterial Filter regularly. For patients using life-sustaining mechanical ventilator devices: DO NOT discontinue or alter prescribed therapy without consulting physicians to determine appropriate next steps.
- RespicAir P.C. has been in contact with Philips Respironics regarding next steps. There will likely be some sort of
  retrofit required to affected devices. Please be assured, we are working diligently on a solution and will notify you
  as soon as possible.
- Feel free to contact us if you with any questions, we will do our best to address any concerns.

Sincerely,

RespicAir P.C. Management and Staff