

Service Bulletins

Service bulletin No. 50

June 1, 2022

Topic – Notification of Intent to Terminate Support of VTS Classic PC-Based Software.

The end of an era is fast approaching as more than 70% of our existing client base have migrated from our original PC-based platform to the web-based VTS CLOUD Management Software. When launched in 2018, ("Yes Time Fly's By") VTS Systems committed to its customers, continued support for our PC-based platform for a period of five years.

Effective May 31, 2023, VTS Systems will cease to provide technical support, program updates, and/or maintain state compliance for its PC-based programs known as VTS Classic and VTS Lite.

What does this mean to existing PC-based VTS Classic and VTS Lite users, between now and May 31, 2023 our technical team will continue to provide PC-based VTS Classic and VTS Lite users with day-to-day technical support, problem solving, and maintain TDLR state compliance. Except for some TxDMV forms, which since 2016 TxDMV has prohibited third-party replication, (Example: VTR 265). This form and others are available for VSF downloading and manual completion from www.txdmv.gov

However, if you choose not to migrate before May 31, 2023 you may continue to license and operate your existing PC based software. But after May 31, 2023, VTS Systems will not provide ongoing support.

We are excited to help you plan your upcoming migration to the new, more efficient cloud-based platform. We have the tools and trained personnel ready to assist you, your back-office employees, and tow-truck drivers will all benefit from the cloud-based technology. VTS CLOUD is easy to use and provides many new time-saving features. Moreover, it will make your employees more productive and efficient, reducing both time and cost of performing a given task.

We encourage you to call Lisa Perez at 877.374.7225, Ext 2 for a brief discussion on how the many new features of VTS CLOUD can benefit your company and simplify your life. Migration to the new platform usually takes about 3 weeks.

"Nobody Does Storage Lot Management like We Do." Period!

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