



# Terms and Conditions

FasFix Mobile Mechanic  
ABN: 11 329 631 966

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Please read these Terms and Conditions carefully before using the services provided by FasFix Mobile Mechanic ("we," "us," or "our"). By availing of our services, you agree to be bound by the following terms and conditions:

## Service Agreement:

- 1.1. FasFix Mobile Mechanic provides automotive repair and maintenance services on a mobile basis.
- 1.2. By requesting our services, you confirm that you are the legal owner or authorised representative of the vehicle(s) for which the services are being performed.

## Service Requests:

- 2.1. You can request our services through our website, social media platforms, or by contacting us directly.
- 2.2. We will make every reasonable effort to respond to your service request promptly.
- 2.3. We reserve the right to decline or reschedule a service request based on our availability, location, or the nature of the requested service.

## Pricing and Payments:

- 3.1. The pricing for our services will be provided to you before confirming your service request.
- 3.2. Prices are subject to change without notice but will not affect confirmed service requests.
- 3.3. Payment is due upon completion of the services, unless otherwise agreed upon in writing.
- 3.4. We accept cash, credit/debit cards, or other mutually agreed-upon payment methods.

## Service Limitations:

- 4.1. Our services are limited to the scope of automotive repairs and maintenance as agreed upon during the service request.
- 4.2. We reserve the right to refuse services that are beyond the scope of our expertise or require specialised equipment or facilities.
- 4.3. We cannot be held responsible for any additional repairs or damages discovered during the course of the service unless caused by our negligence.

## Liability and Warranty:

- 5.1. We strive to provide high-quality and reliable services, but we cannot guarantee the performance or longevity of any repair or maintenance service.
- 5.2. We are not liable for any direct, indirect, incidental, or consequential damages arising from the use of our services, except where prohibited by law.
- 5.3. We do not provide warranty on parts or labour beyond the manufacturer's warranty, if applicable.

#### Cancellations and Rescheduling:

- 6.1. If you need to cancel or reschedule a service appointment, please notify us at least 24 hours in advance.
- 6.2. Failure to provide sufficient notice or repeated cancellations may result in refusal of future service requests.

#### Customer Responsibilities:

- 7.1. It is your responsibility to provide accurate and complete information about your vehicle and the requested services.
- 7.2. You are responsible for providing a safe working environment for our mechanics and ensuring the security of your vehicle during the service.

#### Intellectual Property:

- 8.1. All intellectual property rights associated with our website, mobile application, or any other materials provided remain our property.
- 8.2. You may not reproduce, distribute, modify, or exploit any of our intellectual property without our prior written consent.

#### Privacy:

- 9.1. We respect your privacy and handle your personal information in accordance with applicable data protection laws and our Privacy Policy.

#### Governing Law and Jurisdiction:

- 10.1. These Terms and Conditions shall be governed by and interpreted in accordance with the laws of New South Wales, Australia.
- 10.2. Any dispute arising from these terms and conditions shall be subject to the exclusive jurisdiction of the courts in New South Wales, Australia.

#### Modifications:

- 11.1. We reserve the right to modify these Terms and Conditions at any time without prior notice.
- 11.2. Any modifications will be effective upon posting the updated version on our website or mobile application.

By using our services, you acknowledge that you have read, understood, and agreed to these Terms and Conditions. If you do not agree to any part of these terms, please do not use our services.

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