

REGION 2 • OREGON EDITION

2026

EXECUTIVE REFERENCE DIRECTORY



Connect the Dots...

- PEOPLE & ORGANIZATIONS
- HOUSING OPTIONS
- ROLES & SERVICES
- PROGRAMS AVAILABLE
- FUNDING RESOURCES
- PUBLIC CONTACT INFO

Know Who Serves Your City and County

Know Your Local Community-Service Network

Who Serves Washington County?

Community Action and the Regional Community-Service Network

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Oregon Edition – (17) Regional Directories or (1) Statewide Edition

Evidence cutoff: September 2026, updated annually

Prepared for: Mayors, city managers, council members, county officials and community partners



A Message from the Author · Connecting the Dots

For more than 20 years, UtilityMate® has designed and manufactured innovative products intended to solve practical, real-world problems. That experience has taught me that even the best product succeeds only when it is connected to the people, organizations and systems required to put it to work.

I created LifeSpace™ because communities need more than a temporary response to homelessness and housing instability. They need a complete pathway that begins with safe, low-barrier emergency shelter, continues through bridge and transitional housing, and leads to affordable and permanent housing. If any one of those steps is missing, people become trapped and the entire system backs up or fails.

In conversations with municipal leaders and community members, I have heard this issue discussed from the left, from the right and from every point in between. My position is simple: **“Housing is not politics. It is red, white and blue.”** Veterans, seniors, working families, people with disabilities and residents in crisis live in every kind of community. The populations a city prioritizes may differ, but the need for a safe and workable housing pathway does not.

This directory was created to help municipal leaders see that pathway more clearly. It places the LifeSpace™ Three-Tier Housing Continuum alongside Community Action and the service-provider network serving cities and counties in the State of Oregon. Its sole purpose is to help mayors, city managers, council members, county officials and service organizations identify who serves their communities, understand where responsibilities may connect, and begin the right conversations.

No municipality should have to discover this system one organization at a time. By connecting the housing continuum to Community Action and local support services, this guide is intended to provide a practical starting point for local planning, partnership and action.

Vince Webb

Founder · LifeSpace™

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Municipal Navigation Guide

Purpose of This Directory

This directory helps mayors, city managers, council members and county leaders see how shelter, housing and support services in Washington County fit together, and who to contact for each part. It serves institutional partners, including hospitals, coordinated care organizations, school districts, tribes, public safety and state agencies, as well as the service providers that work with residents every day. All of them can use it to see how the system connects, make referrals across tiers and identify where their own services fit. It is organized around a three-tier housing continuum: a simple way to describe the stages a household moves through, from crisis to a permanent home.

The Need in This Region

Washington County has the highest wages in Oregon, and some of its highest rents. Its two-bedroom Fair Market Rent of \$1,922 requires a full-time wage of \$36.96 an hour, and a worker earning the Portland-metro minimum wage would need to work about 88 hours a week to afford it. A person relying on Supplemental Security Income can afford about \$298 a month in rent. Nearly half of the county's renters (49.3%) are housing-cost burdened. HUD's 2025 Point-in-Time count found 940 people homeless in the county on one night, 239 of them unsheltered, and Oregon schools reported 2,894 Washington County students experiencing homelessness during the 2024–25 school year. The county has also built capacity quickly: with regional Supportive Housing Services funding, it placed 498 households in permanent supportive housing and 312 in rapid rehousing in 2024–25, and it reported 385 shelter beds and units at year end. The Regional Housing Need section that follows presents the full figures and their sources.

Three Tiers, One Housing Pathway

A housing continuum is the connected sequence of housing and services that moves a person or family from crisis to a stable, permanent home. In this directory it is organized as three tiers. Tier 1, emergency shelter, gets people safely inside. Tier 2, bridge and transitional housing, provides stability while permanent housing is secured. Tier 3, affordable and permanent housing, is the destination. Each tier has a distinct purpose, and each one depends on the next.

The continuum works only when there is a clear path from one tier to the next. Without that path, the system breaks down and, in most cases, fails. People leave shelter with nowhere to go and return to the street, vehicles or temporary arrangements. They lose the progress they made, and the next crisis brings them back to emergency services. Shelters fill, waiting lists grow, and public costs rise without producing lasting results. What should be a pathway becomes a never-ending cycle of failure. A clear path from crisis to a permanent home is what breaks that cycle.

Tier	Purpose	Who it serves	How people enter	Where they go next
Tier 1: Emergency Shelter	Immediate, safe shelter	People living outside or in crisis	Outreach, walk-in, coordinated entry	Tier 2 or Tier 3

Tier	Purpose	Who it serves	How people enter	Where they go next
Tier 2: Bridge and Transitional Housing	A stable place to live while permanent housing is secured	People leaving shelter, approved households waiting for a unit, working households priced out	Tier 1 referral or direct entry through an approved pathway	Tier 3
Tier 3: Affordable and Permanent Housing	A permanent home	Households ready for long-term housing	Housing authority, waiting list, voucher, direct application	Long-term stability

Tier 1: Emergency Shelter

Low-barrier emergency shelter brings people inside, away from immediate danger. It is the entry point to the continuum. Once someone is sheltered, intake and assessment can begin, and residents can work with case managers to recover identification, apply for benefits, address urgent health needs and start a housing plan.

Tier 2: Bridge and Transitional Housing

Bridge and transitional housing provides a stable place to live while permanent housing is secured. It serves three groups: residents ready to leave emergency shelter; households that have qualified for permanent housing, such as a voucher or supportive-housing placement, but are waiting for a unit; and working households who can pay rent but cannot find housing they can afford.

Residents do not have to start in Tier 1. They may enter directly through coordinated entry, a housing authority, veteran, senior or disability services, a domestic-violence program, healthcare, an employer or disaster response. Stays range from several months to a few years, and entry rules should match the population served. Most shelter and homelessness funding is limited to people who are homeless or at risk of homelessness, so bridge housing for working households usually requires a separate funding approach.

Tier 3: Affordable and Permanent Housing

Tier 3 is the destination: affordable rentals, permanent supportive housing, voucher-supported units, senior, veteran and family housing, and pathways to ownership.

Why All Three Tiers Are Needed

If Tier 1 is missing, people remain outside the system. If Tier 2 is missing, shelters fill with residents who are ready to move on, and approved households lose progress while they wait for a unit. If Tier 3 is missing, bridge housing becomes a holding system rather than a bridge. Each Tier 3 placement opens a Tier 2 unit, and each open Tier 2 unit creates room in Tier 1.

Cities Served

This section lists every incorporated city and named unincorporated community in the county served by this edition. It shows which local government is responsible for each place and which area of Chapter 2 to use when looking up providers.

- **Incorporated cities** (shown in bold, type City) have their own city council, mayor or city manager, and city services such as police, planning and zoning, and utilities.
- **Unincorporated communities** have no city government. County government provides land-use planning, roads and law enforcement, and residents use county and regional services.
- **Census-designated places (CDPs)** are unincorporated communities that the U.S. Census Bureau defines and counts for statistics (type CDP). They have no separate government. Other named places without Census boundaries are listed as type Community.

Region 2 at a Glance

County	Incorporated cities	Census-designated places	Other communities	County seat
Washington	16	15	41	Hillsboro
Region 2 total	16	15	41	

Washington County

Washington County has 16 incorporated cities and 56 unincorporated communities listed here (15 Census-designated places and 41 other named communities). The county seat is Hillsboro. The 2020 Census counted 600,372 residents, making it Oregon's second most populous county. Residents of unincorporated communities are governed by the Washington County Board of Commissioners, and county services and the nearest city's services usually apply. A large share of the county's population lives in unincorporated urban areas such as Aloha, Bethany, Cedar Mill and Metzger, where the county, special districts and nearby cities share service responsibilities. Provider listings by area appear in Chapter 2.

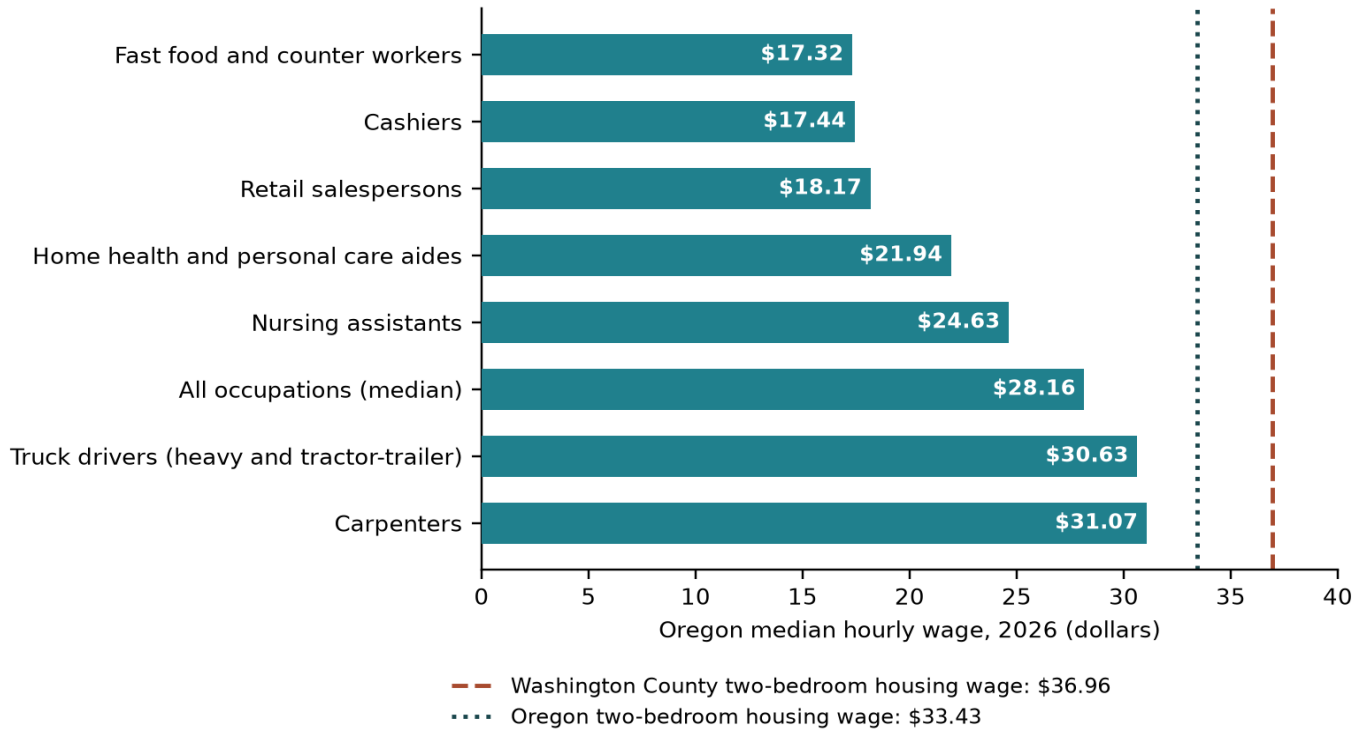
Washington County, Beaverton and Hillsboro each receive their own federal Community Development Block Grant funds (Chapter 3). Five cities marked with an asterisk (*) extend into a neighboring county: Portland (mostly Multnomah), Lake Oswego, Rivergrove and Wilsonville (mostly Clackamas), and Tualatin (mostly Washington, partly Clackamas). Only their Washington County portions are in this edition; residents should confirm by street address which county's programs apply.

Incorporated Cities

Community	Type	Provider-chapter area
Banks	City	Banks and North Plains
Beaverton	City	Beaverton, Aloha and the unincorporated east county
Cornelius	City	Forest Grove, Cornelius and Gaston

home at Fair Market Rent, and a person relying on Supplemental Security Income (SSI) can afford about \$298 a month, less than one-fifth of the one-bedroom Fair Market Rent.

Common Jobs Compared with the Housing Wage



Median hourly wages for common Oregon jobs compared with the two-bedroom housing wage in Washington County and Oregon.

Source: [NLIHC Out of Reach 2026, Oregon](#). Occupation wages are statewide medians; local wages may be higher.

None of the occupations shown earns Washington County's two-bedroom housing wage of \$36.96, and the statewide median wage for all occupations reaches about three-quarters of it. Cashiers, retail and food-service workers earn less than half of it.

Local Conditions in Washington County

Measure	Washington County	Oregon
Poverty rate	8.1% (48,201 people)	11.9%
Residents below about 185% of the federal poverty level	17.2%	24.9%
Renters who are housing-cost burdened (30% or more of income)	49.3%	52.5%
Renters who are severely burdened (50% or more of income)	23.6%	26.8%

Chapter 1: Community Action

Agency at a Glance

Field	Public-record finding
Legal name	Community Action Organization; also known as Community Action and Community Action of Washington County
Organization type	Oregon nonprofit Community Action Agency; tax-exempt under Internal Revenue Code section 501(c)(3) (Community Action FY2025 audited financial statements)
Federal EIN	93-0554941 (Community Action, Ways to Give)
Founded	1965, as the Washington County Community Action Organization
Mission	“Community Action leads the way to eliminate conditions of poverty and create opportunities for people and communities to thrive.” (Community Action Mission)
Community Action territory	Washington County (Oregon CSBG State Plan 2027–2028)
Administrative office	Hillsboro Multi-Service Center, 1001 SW Baseline St., Hillsboro, OR 97123
Main line	(503) 648-6646; fax (503) 648-4175; offices open Monday–Friday, 8:30 a.m.–noon and 1–5 p.m.
Housing entry point	Community Connect, the county’s coordinated entry line: (503) 640-3263; communityconnect@caowash.org
Website	caowash.org
Executive director	Kemp Shuey
Continuum of Care	Hillsboro, Beaverton/Washington County Continuum of Care (OR-506); the Washington County Department of Housing Services is lead agency and collaborative applicant
FY2025 total revenue	\$48,834,097
FY2025 total expenses	\$49,404,203
FY2025 federal-award expenditures	\$14,855,093
Principal shelter	Community Action Family Shelter, Hillsboro (five family units); administrator of the county’s Family Shelter Network
Owned affordable housing	None identified in the public record
Residents served	More than 27,000 Washington County residents a year (Community Action Mission)
Research cutoff	October 2, 2026

Financial figures are from Community Action’s audited statements for the fiscal year ended June 30, 2025. The independent auditor, Wipfli LLP, issued an unmodified (clean) opinion dated January 26, 2026, and reported no findings, material weaknesses or significant deficiencies in the federal-awards audit;

- **Support Service:** services that help people reach or keep housing, such as case management, health care, food, income, legal help and transportation.

This section lists nonprofit, public and tribal providers. Private providers appear only when they deliver publicly funded services, such as Oregon Health Plan care. For private clinicians who accept the Oregon Health Plan, use the [Health Share of Oregon](#) provider directory.

Housing, Homelessness, Shelter, Bridge Housing and Housing Stability

Community Action

- **Services:** Washington County’s Community Action agency (legal name Community Action Organization): coordinated entry through Community Connect, family shelter, rent and move-in assistance, eviction prevention, energy assistance and weatherization, Rent Well tenant education, Head Start and child-care referral. Full profile in Chapter 1.
- **Continuum tier:** Tier 1 (Shelter); Tier 2 (Bridge Housing); Support Service
- **Communities served:** Countywide
- **Phone:** (503) 648-6646
- **Address:** Hillsboro Multi-Service Center, 1001 SW Baseline St., Hillsboro, OR 97123; Beaverton office, 17933 NW Evergreen Pl., Suite 315, Beaverton, OR 97006; Tigard office, 11515 SW Durham Rd., Suite E8, Tigard, OR 97224
- **Website:** caowash.org
- **Source:** [Community Action Locations](#); [Community Action Homeless Services and Tenant Resources](#); checked October 2, 2026

Community Connect (coordinated entry)

- **Services:** The county’s single front door for people who are homeless or about to lose housing. Staff complete the housing assessment, refer to every Supportive Housing Services–funded shelter, including the Family Shelter Network, and connect callers to rent help. Shelter is by referral; no walk-ins. Operated by Community Action.
- **Continuum tier:** Tier 1 (Shelter); Tier 2 (Bridge Housing); Tier 3 (Permanent Housing); Support Service
- **Communities served:** Countywide
- **Phone:** (503) 640-3263; communityconnect@caowash.org
- **Address:** Phone and email intake; Community Action offices in Hillsboro, Beaverton and Tigard
- **Website:** caowash.org
- **Source:** [Community Action Homeless Services and Tenant Resources](#); [Washington County Shelter Programs](#); checked October 2, 2026

Community Action Family Shelter (Hillsboro)

- **Services:** Five-unit shelter for families with minor children, with case management and housing placement. In FY2025, 107 children and parents stayed at the shelter. Referral through Community Connect; support line for guests (503) 726-0812.
- **Continuum tier:** Tier 1 (Shelter); Tier 2 (Bridge Housing)
- **Communities served:** Countywide (site in Hillsboro)

county use Washington County’s program. For the five cities that cross county lines, routing depends on which county the address is in.

City	Housing authority	Start housing help	CDBG route
Banks	HAWC	Community Connect	Washington County
Beaverton	HAWC	Community Connect	Beaverton (HUD entitlement)
Cornelius	HAWC	Community Connect	Washington County
Durham	HAWC	Community Connect	Washington County
Forest Grove	HAWC	Community Connect	Washington County
Gaston	HAWC	Community Connect	Washington County
Hillsboro	HAWC	Community Connect	Hillsboro (HUD entitlement)
King City	HAWC	Community Connect	Washington County
Lake Oswego*	HAWC	Community Connect	Washington County

Continued in the full edition

HUD routing for every incorporated city in the region,
plus local housing authority, Continuum of Care,
CDBG and housing-counseling office details.

Chapter 4: Oregon Shelter and Bridge Housing Funders

About This Chapter

This chapter lists the public and private funders that pay for Tier 1 emergency shelter and Tier 2 bridge and transitional housing in Oregon. It is identical in every regional edition. Federal HUD programs and the HUD dollars that reach this region are covered in Chapter 3. Permanent housing (Tier 3) funding is outside this chapter's scope; for permanent-housing programs, see Chapter 3 and the housing authorities listed in Chapter 2.

County and community foundations, coordinated care organizations and hospital programs that fund only one part of the state are listed in the county chapters, where they apply. Funding amounts, priorities and cycles change often. Confirm every detail with the funder before building a budget or a timeline around it.

How Shelter and Bridge Funding Works

Shelter and bridge projects rarely run on a single source. Most combine four kinds of money, and each funder in this chapter pays for some of them:

- **Capital:** units, site preparation, utilities, rehabilitation and equipment.
- **Operations:** staffing, sanitation, security, insurance, maintenance and utilities.
- **Services:** case management, housing navigation, behavioral health and peer support.
- **Move-on help:** deposits, short-term rent, utility setup and storage that help a resident leave shelter or bridge housing for permanent housing.

The tier label in each entry shows where the funder's published priorities fit the continuum. A funder listed for Tier 1 and Tier 2 may still decline a project that does not match its current focus.

Funder-by-Tier Summary

Funder	Tier	What it pays for	Can a city or county apply directly?	How to reach it
OHCS: Emergency Housing Assistance (EHA)	1, 2	Shelter and transitional operations, facility rehab, rapid rehousing, prevention	No; allocated to Community Action agencies	Community Action agency (Chapter 1)
OHCS: State Homeless Assistance Program (SHAP)	1	Shelter operations, outreach, shelter rehab, rapid rehousing	No; allocated to Community Action agencies	Community Action agency (Chapter 1)
OHCS: Statewide Shelter Program	1	Shelter operations, navigation, rehousing	No; awarded to regional coordinators	Regional shelter coordinator
OHCS: Emergency Solutions Grant (ESG)	1	Shelter, outreach, rapid rehousing, prevention	No; allocated to Community Action agencies	Community Action agency (Chapter 1)

Glossary and Acronyms

This glossary explains the terms, programs and abbreviations used in this directory and in the program materials municipal leaders are likely to see. Terms are grouped by topic, and most entries point to the chapter where the term is used. Definitions are written in plain language for orientation; program rules, eligibility and funding are set by each program’s governing law and current guidance.

Housing Continuum and Program Models

These terms describe the kinds of housing and help a community can offer, from a first night indoors to a permanent home.

Term	Full name	What it means
Tier 1	Emergency shelter	Immediate, short-term places to stay indoors safely, such as congregate shelters, pod or cabin villages, motel placements and seasonal warming or cooling centers. Chapters 2 and 3.
Tier 2	Bridge and transitional housing	Time-limited housing with services that holds a household between shelter and a permanent home, often while a voucher, unit or placement is secured. Chapters 2 and 3.
Tier 3	Permanent housing	Housing with no time limit, including affordable rentals, permanent supportive housing, voucher-assisted units and homeownership. Chapter 2.
Bridge housing		Time-limited housing that holds a household between shelter and a permanent home. Used interchangeably with Tier 2 in this directory.
Transitional housing		Time-limited housing, usually up to 24 months, with services that prepare residents for permanent housing.
Navigation center		A shelter or service hub that pairs a place to stay with case management focused on moving people into housing.
Warming or cooling center		A temporary site that opens during extreme cold, heat or smoke so residents can stay safe.
PSH	Permanent supportive housing	Long-term housing with voluntary services for people with disabilities who have experienced homelessness.
RRH	Rapid rehousing	Short- to medium-term rental assistance and services that move a household quickly from homelessness into housing.

What's in the Full Edition

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Every section, in order

Municipal Navigation Guide	How the directory works and the three-tier housing continuum
Cities Served	Every city and community, who governs it and where to look
Regional Housing Need	Rents, wages and the affordable-housing shortage in Washington County
1 Community Action	Territory, leadership, funding, programs and shelter
2 County Provider Directories	Washington County by service category, with a Start Here list
3 U.S. Dept. of Housing and Urban Development	HUD dollars in the region and city-by-city routing
4 Oregon Shelter and Bridge Housing Funders	State, foundation and healthcare funders for Tiers 1 and 2
5 Oregon Human Development Corporation	Statewide farmworker services and how they connect locally
Glossary and Acronyms	Plain-language definitions grouped by topic

Every entry is sourced and dated

Each listing shows services, the housing tier it supports, communities served, phone, address, website and the public source it came from, with the date it was checked. Evidence cutoff: September 2026. Prepared for mayors, city managers, council members, county officials and community partners.