

**Welcome to Ada, Ohio**  
**[www.adaoh.org](http://www.adaoh.org)**

DAVID RETTERER, MAYOR  
634-4045 OR 634-9353

**ADA VILLAGE COUNCIL MEMBERS**

DON FLEMING	BETH FENTON
JEFF OESTREICH	CATHY COLE
JIMMY WILSON	RUTH ROIDER

**ZONING INSPECTOR: PENNY KELLER-CLARK (419) 649-6365**

**CHIEF OF POLICE: MICHAEL HARNISHFEGER**  
**ADA POLICE DEPARTMENT 419-634-0010**

**VILLAGE ADMINISTRATOR: JAMES MEYER**  
**ADA WATER & SEWER DEPARTMENT**  
**115 W. BUCKEYE, P. O. BOX 292, ADA, OH 45810**  
**PHONE # 419-634-4045**

**OFFICE HOURS: MONDAY – FRIDAY 8:00am- 4:30pm**  
**CLOSED WEEKENDS AND HOLIDAYS!**

**APPLICATION PROCEDURE FOR WATER SERVICE:**

1. Identification (Driver's License)
2. A two-hundred dollar (\$200.00) Deposit is required by the person making application for service.
3. Need to sign the application card within 30 days or services will be discontinued.
4. Apply by mail or phone with the following information:
  - a.) Name
  - b.) Current Address
  - c.) Current Phone #
  - d.) Date to start service
  - e.) Address of service
5. Give at least 3 business days notice for service.

**BILLING INFORMATION:**

1. We accept CASH, CHECK, MONEY ORDER, VISA, MASTERCARD, DISCOVER, and DEBIT. Bills may be paid online via VISA, MASTERCARD, DISCOVER AND DEBIT at [www.adaoh.org](http://www.adaoh.org)
2. The applicant is responsible for payment of the bill.
3. You should receive a bill around the 1<sup>st</sup> of the month. If you have not received your bill in the 1<sup>st</sup> week, call our office. Failure to receive a bill does not waive late penalties.
4. Water payments are due on the 10<sup>th</sup> of each month, by 11:59 p.m. Remaining balances are subject to a 5% late charge, per Codified Ordinance 925.20.
5. When moving please notify our office so the account is taken out of your name and the procedure for the *deposit refund* may be completed.
6. The utility bill is a monthly bill. The readings that appear on the bill are actual readings, not calculated charges. \* *Exception*: extremely cold weather.
7. Refuse service may also be included in your bill. You will be responsible for the recycle bin and tote.

**ADDITIONAL CHARGES:**

\$48.00 AFTER HOURS CALL OUT FEE  
\$20.00 DELINQUENT FEE + \$25.00 PER TRIP FEE  
\$30.00 RETURNED CHECK FEE  
\$20.00 MINIMUM BRUSH CHIPPING FEE

**OTHER UTILITIES**

COLUMBIA GAS  
PO BOX 182007  
COLUMBUS OH 43218  
1-800-440-6111  
GIVE 3 DAYS NOTICE

CENTURY LINK TELEPHONE  
PO BOX 660068  
DALLAS, TX 75266  
1-877-290-5458  
GIVE 3 – 5 DAYS NOTICE

AMERICAN ELECTRIC POWER  
P O BOX 24405  
CANTON OH 44701  
1-800-672-2231  
GIVE 24 HOUR NOTICE

TIME WARNER CABLE  
P O BOX 627  
CHILLOCOTHE OH 45601  
1-866-666-1203  
GIVE 3-5 DAYS NOTICE

**SCHOOLS**

ADA ELEMENTARY  
725 W NORTH AVE.  
ADA OH 45810  
(419) 634-2341

ADA HIGH SCHOOL  
725 W NORTH AVE.  
ADA OH 45810  
(419) 634-2746