

TERMS AND CONDITIONS AGREEMENT

THE HVAC STORE

November 1, 2025

These Terms and Conditions ("Terms") govern your use of our website and services. By accessing or using our site, you agree to comply with and be bound by these Terms. If you do not agree, please refrain from using our website.

Acceptance of Terms

By using The HVAC Store's website, you acknowledge that you have read, understood, and agree to be bound by these Terms, as well as our Privacy Policy. Your continued use of the site indicates your acceptance of any changes to these Terms.

Services Provided

The HVAC Store offers a variety of HVAC services and products. The details of these services are available on our website. We reserve the right to modify or terminate any service at any time without prior notice.

User Obligations

Eligibility: You must be at least 18 years old to use our services.

Accuracy of Information: You agree to provide accurate, current, and complete information about yourself when registering, placing an order, or using our services

Compliance: You agree to comply with all applicable laws and regulations while using our website.

Privacy Policy

Our Privacy Policy, which describes how we collect and use personal information, is an integral part of these Terms. Please review it to understand our practices.

Subscribe or Opt-In:

The HVAC Store will collect verbal opt-ins from customers. Customers will be able to opt in to receive SMS notifications (e.g., billing, appointment reminders, dispatch updates, job completion surveys) either in person at your location or during a phone call initiated by the customer. Upon first registration, customers will be asked for their phone number and informed about receiving text messages. They will also be notified of possible message and data rates, variable message

frequency, and instructions to text HELP for support or STOP to unsubscribe. Customers will also be informed that their number will not be shared with third parties for marketing or promotional purposes.

Intellectual Property

All content on the The HVAC Store website, including text, graphics, logos, and images, is the property of The HVAC Store or its content suppliers and is protected by intellectual property laws. You may not use, reproduce, or distribute any content from our website without our prior written permission.

Limitation of Liability

To the fullest extent permitted by law, The HVAC Store shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising out of your use or inability to use our website or services.

Changes to Terms

We reserve the right to modify these Terms at any time. If changes are made, we will notify registered users via email and post the updated Terms on our website. Your continued use of the website after any changes signifies your acceptance of the new Terms.

Termination

We reserve the right to terminate or suspend your access to our website and services, without notice, for conduct that we believe violates these Terms or is harmful to other users, us, or third parties.

Governing Law

These Terms are governed by the laws of the State of California. Any legal action or proceeding relating to your access to or use of the website must be instituted in a state or federal court in California.

Contact Information

If you have any questions or concerns about these Terms, please contact us:

Email: support@thehvacstore.org

Phone: 6614622087

Mailing Address:

The HVAC Store
22921 Soledad Canyon Rd

Santa Clarita, California 91350

By using our website, you confirm that you have read these Terms and agree to abide by them.
Thank you for choosing The HVAC Store