

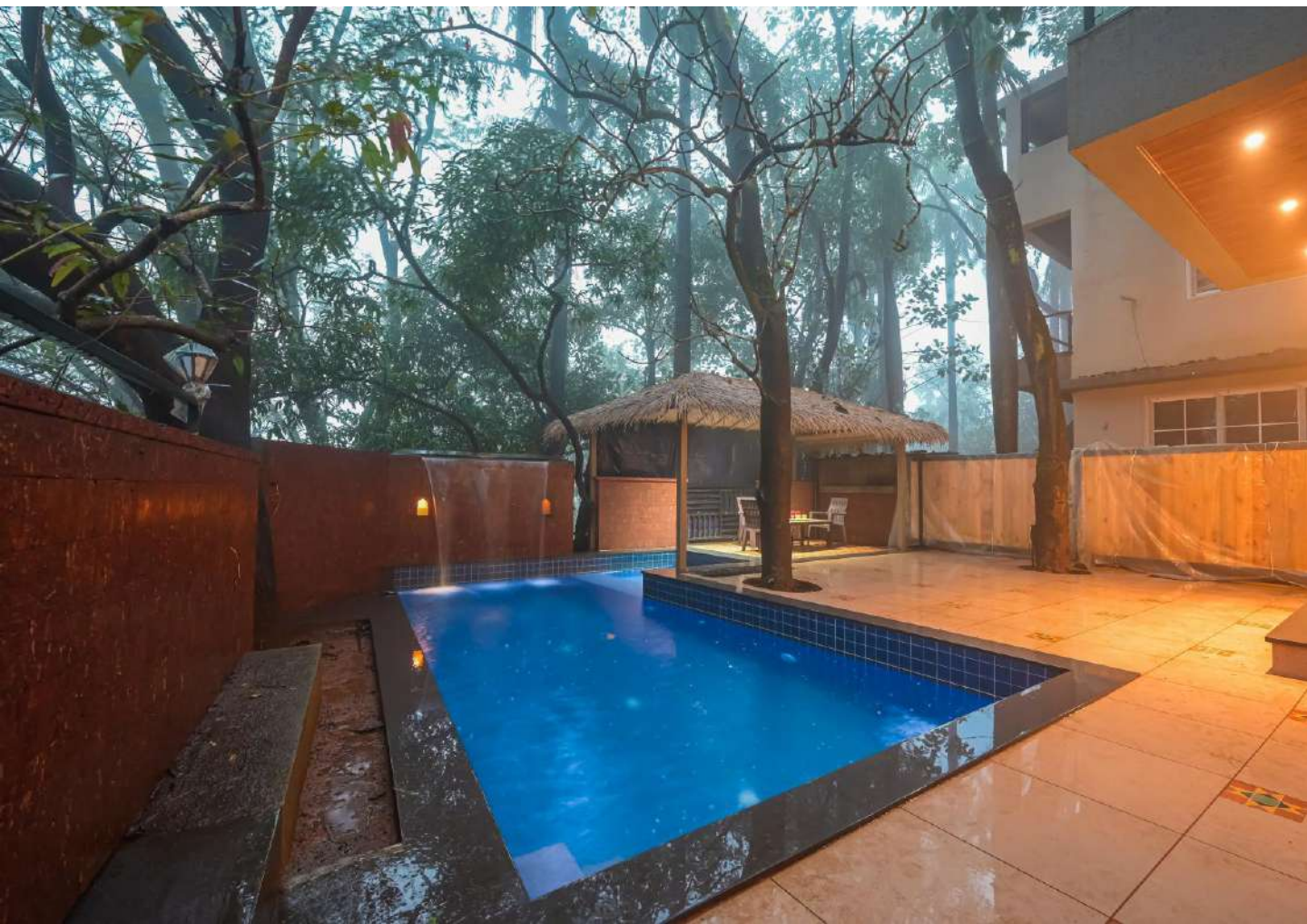


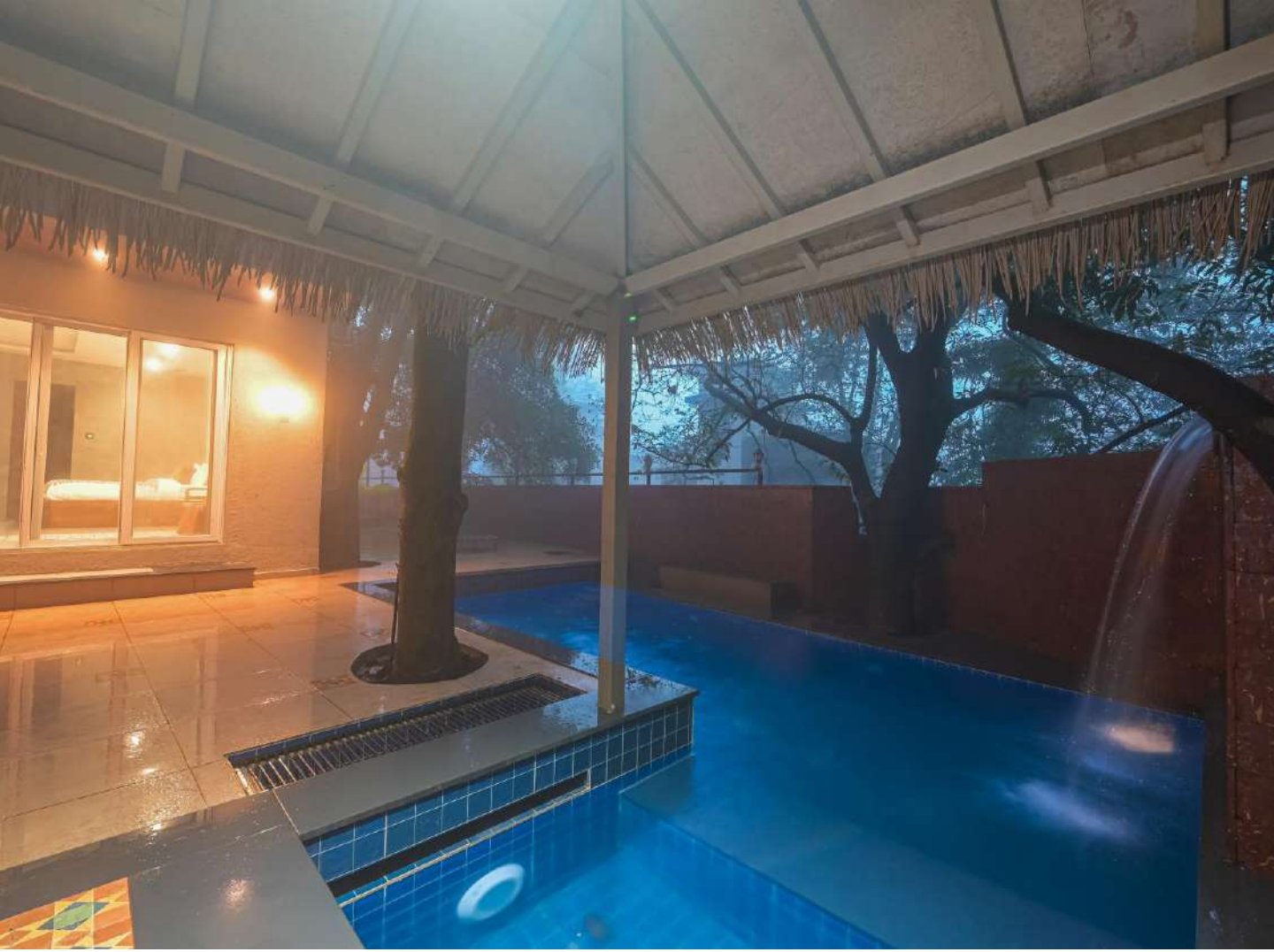
Casa Serene By Tropicana Stays

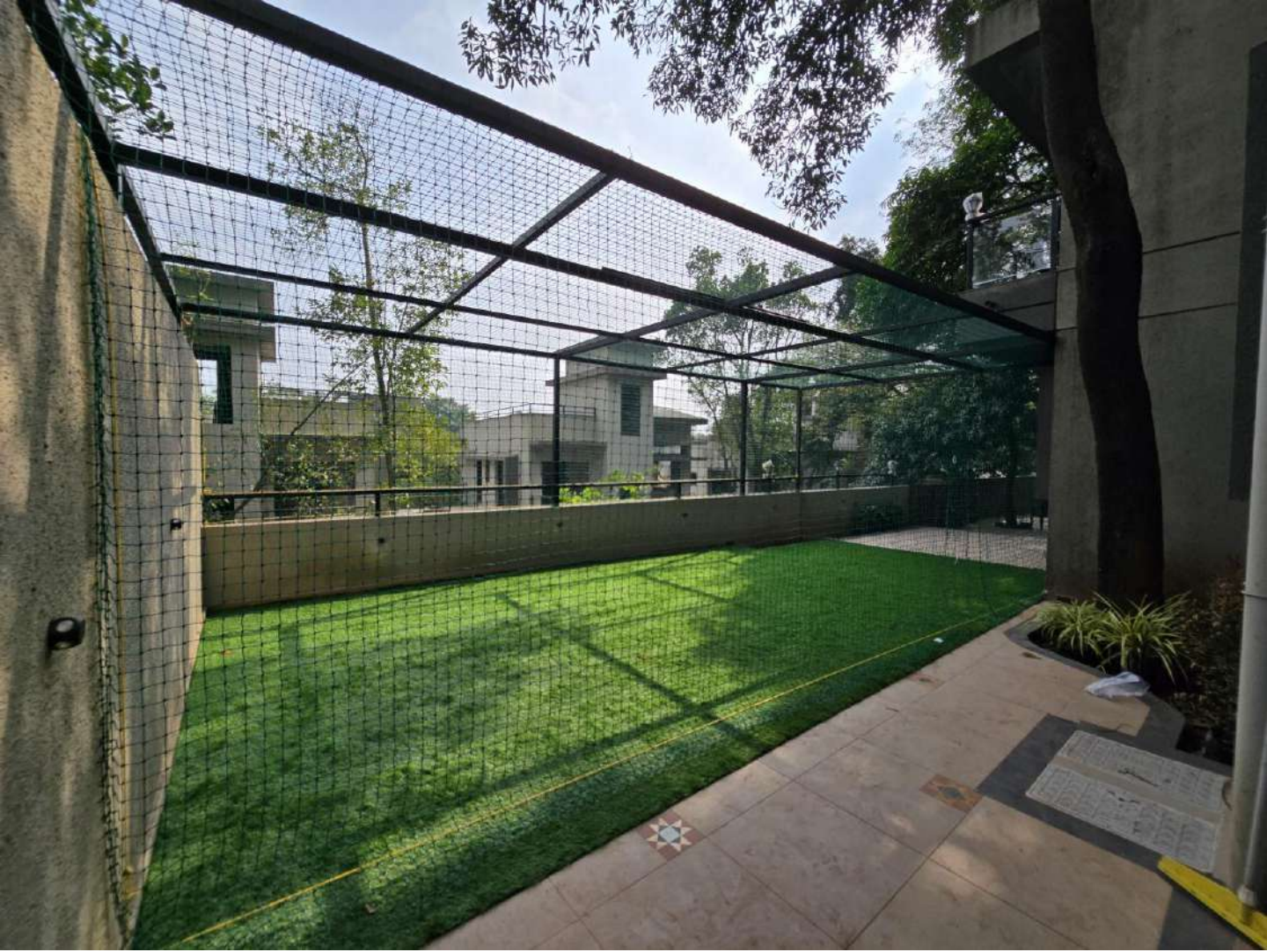
3BHK Private Pool

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| 1. Private Swimming Pool (20 X 10 X 4ft) | 6. Basic Kitchen (Fridge, Aqua Guard, Gas) |
| 2. 3AC bedrooms with washrooms | 7. Inverter Backup Up to 2 hours |
| 3. Portable Music system, Free Wi-Fi | 8. Caretaker available 9:00 am to 9:00 pm. |
| 4. TV in living room With Tata Sky | 9. Barbeque Facility |
| 5. Private Box Cricket Turf | 10. Parking Available |

Location : Casa Serene, Sukh Shanti Society, Tungarli, Lonavala.

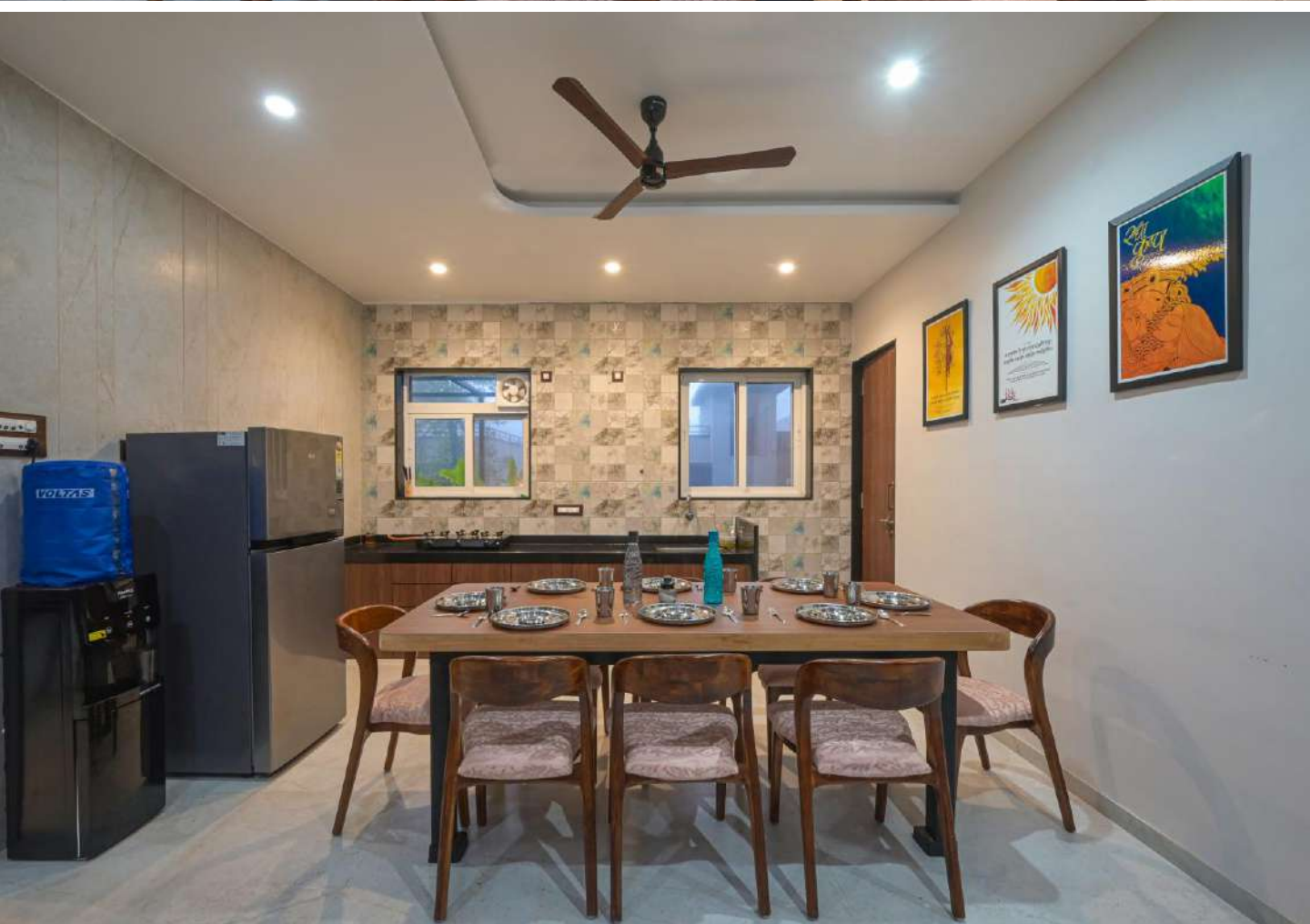














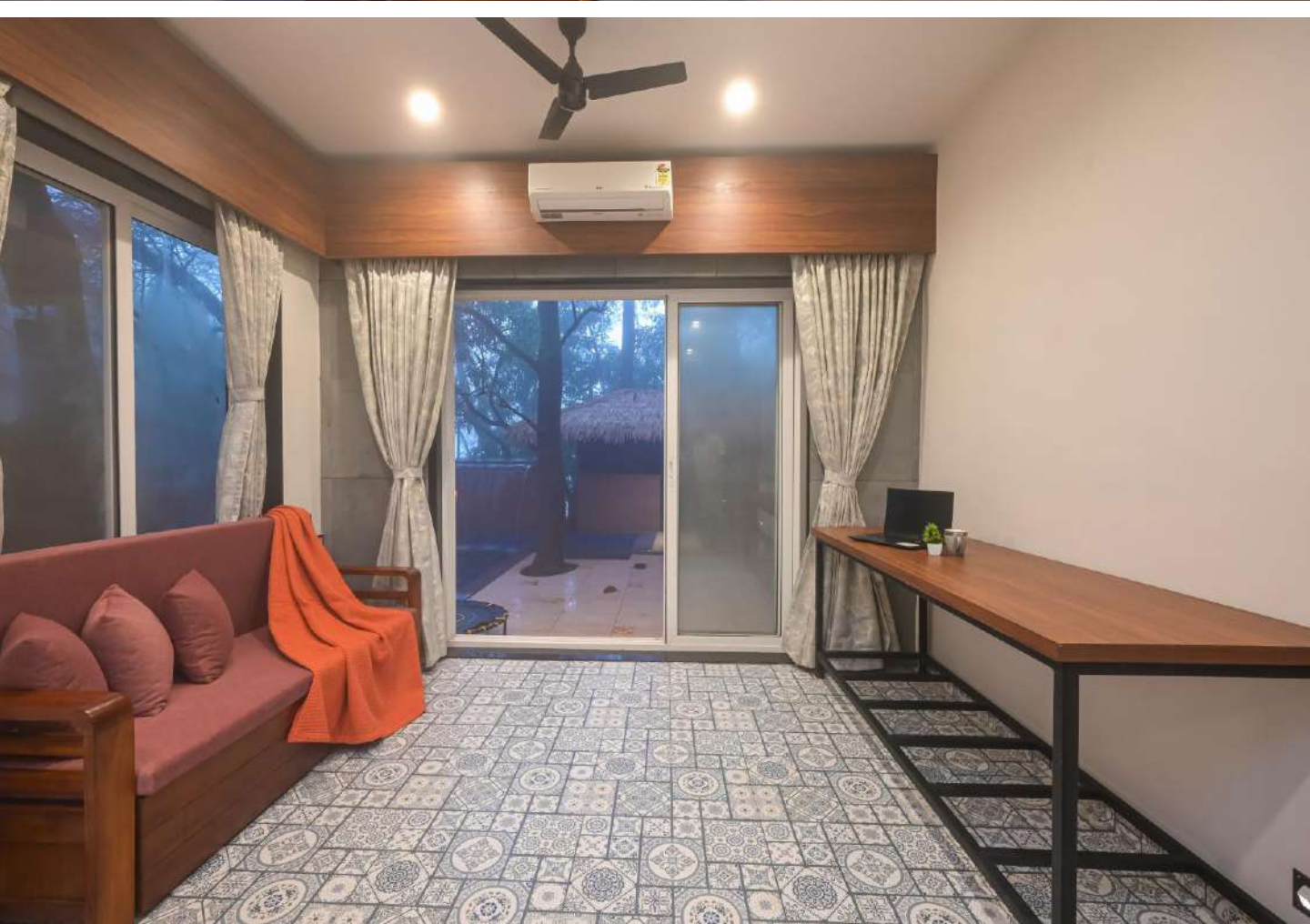












Terms & Conditions

Payment Policy :

- 50% adv is compulsory to block the dates.

Cancellation Policy-

- Advance Payment will be strictly non-refundable

Relocation & Rescheduling Policy :

Relocation or rescheduling is not allowed after booking.

House Rules

- 1. Check-In/Out:** Check-in at 1:30 PM; checkout at 11:00 AM. Early check-in/late checkout is not allowed. ₹2000/hour will be deducted from the security deposit for late checkouts.
- 2. ID & Payments:** Submit valid ID cards (except PAN cards), balance payment, ₹5000 security deposit, and check-in form at check-in.
- 3. Property Rules:** Guests are responsible for any damage/loss and may face additional charges. Lock rooms when stepping out. Management is not liable for lost belongings or accidents. Combustible or hazardous items are prohibited.
- 4. Guest Policy:** Only families and children with family are allowed. Bachelor/stag parties are strictly prohibited.
- 5. Music & Pool:** Outdoor music is prohibited after 9:30 PM. Indoor music at low volume only. Pool access: 1:30 PM to 9:30 PM (not allowed on checkout day). No lifeguard—adult supervision is required for kids.
- 6. Liabilities:** Guests are liable for damages or accidents due to negligence. Tropicana Stays is not responsible for accidents at the property or pool.
- 7. Kitchen Use:** Basic kitchen available for tea, coffee, and Maggi. Heavy cooking is prohibited.
- 8. Electricity:** Frequent blackouts in Lonavala/Karjat. Inverter backup supports lights/fans for up to 2 hours. No monetary compensation for blackouts.
- 9. Belongings:** Management is not responsible for theft or damage to personal items.
- 10. Prohibited Items:** Gambling, contraband, weapons, drugs, flammables, and pungent food are banned.
- 11. Electronics:** AC, TV, fridge, etc., may face issues; no compensation for downtime. Our team will arrange repairs promptly.
- 12. Wifi/Tata Sky:** Issues due to service providers will not be compensated.
- 13. Utensil Cleaning:** ₹500/night for caretaker assistance or self-cleaning at no charge.
- 14. Liabilities:** Management is not responsible for accidents, injuries, or losses during the stay.
- 15. Legal Issues:** Guests are responsible for any police complaints or fines incurred.

Pleasure to Having You on Board with Us.



Tropicana Stays

A LUXURY EVERYONE CAN AFFORD

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