

Guest Services

Airlines

Air Canada.....	1-888-247-2262
Alaska Airlines.....	1-800-252-7522
American Airlines.....	1-800-433-7300
Continental Airlines.....	1-800-525-0280
Delta Airlines.....	1-800-221-1212
Northwest Airlines.....	1-800-225-2525
Southwest Airlines.....	1-800-435-9792
United Airlines.....	1-800-241-6522
USAir.....	1-800-428-4322

Airport Transportation

Please contact the Front Desk for airport transportation information.

Banking Services

Please contact the Front Desk for the location of the nearest bank or ATM.

Breakfast Buffet

Please join us in our breakfast room for a complimentary hot breakfast buffet from 6:00 A.M. To 9:00 A.M.

Bottled Water

Bottled water is available 24 hours at the Sundries Shop on the 1st Floor.

Check-In

Check-In time is 3:00 P.M.

Check-Out

Check-out time is 11 A.M. Please make arrangements with the Front Desk if you need to check out later than 11:00 A.M. Note; there may be an additional charge for late check-out.

Coffee Service

Coffee service is available by the Breakfast Area 24 hours a day.

Guest Services

Copies & Fax Services

Copy service is available 24 hours at the Front Desk. Copies are .10 cents each.

Credit Cards

We gladly accept Visa, MasterCard, Discover, American Express, Diners Club, Carte Blanche, JCB and credit cards.

Cribs

Cribs are available as a complimentary special request item through the Front Desk. The number of cribs available is limited and will be provided on a first come, first serve basis.

Dinner Delivery

Dinner delivery is available. Menus are available at the Front Desk.

Emergency - Fire

In the event of a fire, call 9 + 911.

Emergency - Medical

In the event of an emergency, medical or otherwise, call 9 + 911.

Forget Something?

For your convenience, the hotel has available at the Front Desk 24 hours per day at no additional charge, an assortment of personal items such as comb, shaving cream, razors, toothbrush, toothpaste, mouthwash, sewing kits and sanitary napkins.

High Speed Internet Access

Complimentary wireless internet access is available in guestrooms, the lobby and public areas. If you have difficulty connecting, please contact our Front Desk Staff for assistance or refer to the Tent Card on the desk in your guestroom. There is a page "**High Speed Internet Access**" in this Guest Directory.

Guest Services

Housekeeping/Extra Linens/Additional Amenities

Please contact the front Desk for any housekeeping needs you might have, including extra linens, towels, blankets, bath amenities or pillows.

Hotel Facilities

Swimming pool is located on the 1st Floor. Hours are 9:00A.M. To 10:00P.M.

Business Center is located 1st Floor. Open 24 Hours.

Meeting Room is located 1st Floor.

Fitness Room is located 1st Floor. Hours are 6:00A.M. To 10:00P.M.

Guest Laundry is located 1st Floor. Open 24 Hours.

Hotel Extensions

Please dial 0 for assistance.

Ice Machines

Ice machines are located on 1st Floor & 2nd Floor.

Key Cards

Should you lose your key card please notify the Front Desk immediately so that your lock may be recoded. Please return your key card to the Front Desk upon check-out.

Lost & Found

Please contact the hotel manager for articles that have been either lost or found.

Luggage Carts

Luggage Carts are available at the Front Desk.

Luggage Storage

Luggage storage is available from 6:00A.M to 6:00P.M. Please contact the Front Desk.

Mail & Fax Messages

Mail and fax messages received at the hotel may be collected by either calling or stopping by the Front Desk.

Guest Services

Newspapers

Complimentary newspapers are available at the Front Desk.

Parking

Complimentary parking is available for all registered hotel guests. The hotel cannot be responsible for items left in vehicles on the hotel property.

Pet Policy

Pets allowed based on the availability of pet friendly rooms. Up to 2 dogs or 2 cats per room with an 80 pound weight limit. Additional pet types (birds, reptiles, etc.) are not accepted at the hotel. Pet fee is \$20 per day with a \$140 per week maximum. A refundable cleaning & damage deposit of \$50 is required upon check-in. If damage occurs or excessive cleaning is needed, the deposit can become non-refundable and the hotel may charge additionally to cover the costs of repair/cleaning.

Postage Stamps

Postage is available at the Front Desk at the current postal rate.

Reservations

Please dial 1-800-Western (1-800-937-8376) for reservations or access our website at www.bestwestern.com.

Rollaway Beds

Rollaway Beds are available on a first come, first served basis. There is a \$10.00 charge for Rollaway Beds.

Reception

Front Desk is open 24 hours each day. For assistance dial 0.

Safety Deposit Box

Safety Deposit Box is available at Front Desk.

Sundries Shop

Shop is located on the 1st Floor behind the Front Desk. It has snack, sodas, frozen foods, etc. Open 24 Hours.

Guest Services

Tax

Sales taxes are based on local and federal requirements. Please contact the Front Desk for description/amounts of all applicable taxes charged by the hotel.

Transportation

We will be happy to arrange for taxi service or make recommendations concerning your transportation needs.

Wake-Up Calls

We'll be glad to wake you up so you can get your day started at the time you want. Simply call our Front Desk and specify the time of your wake-up call.