



Phone Calling Instructions for Inmate

Lift Phone, for English press 1, for Spanish press 2

Option 1: Direct Pay Calls

Option 2: Calling Card Calls

Option 3: PIN Debit Calls

Option 5: Report phone trouble to CPC, Drop Call Review, Reset Private PIN, Other Issues

For every call you must dial 0 + area code + telephone number

Personal Passcode – When you place a call with your valid PIN you will be prompted to enter a 4 digit passcode. This passcode can be any 4 numbers of your choice. You will then be prompted to hang up the phone and place a new call. When placing your next call you will be prompted to enter in your PIN # + 4 digit Personal Passcode

The call will be processed if:

- There is money on your Direct Pay account or PIN Debit account
- There is time/money on your Calling Card

Direct Pay, Calling Card & PIN Debit	
Rates	Description
Local Calls	
\$0.20/minute	Toll Calls & Long Distance In State
\$0.20/minute	Long Distance Out of State
\$0.20/minute	International Calls *Calling Card only
Products Sold	
Direct Pay	Call Time to 1 Phone # www.inmatesales.com 1-877-998-5678
PIN Debit	Call Time to Inmate's PIN www.inmatesales.com 1-877-998-5678
Calling Card	Call Time to Any Phone # 1-877-998-5678

* Taxes on calls and fees for deposits may apply where applicable.