

An EDB Postgres subscription reduces the risks of adopting a new database management system and helps optimize open source savings with the highest concentration of Postgres expertise and software available today.

Highlights

Access to Experts: Staff skilled in production PostgreSQL systems review and respond to all technical inquiries. Because the EDB staff has access to the community and the EDB experts who write the code, they deliver the best solutions possible.

24x7 Support: A subscription gives you 24x7 response to unlimited call incidents for continuous high quality support of your production systems, minimizing downtime, and maximizing performance.

Rapid Resolutions: With more PostgreSQL expertise than anywhere else, EDB eliminates guesswork and gets you back to optimal status quickly with solutions that last.

EDB Tools

EDB Postgres Enterprise Manager:

- » Provides monitoring, alerting, tuning and management for large-scale Postgres deployments from a single graphical console.

EDB Postgres Replication Server:

- » Versatile single-master and multi-master configurations solve a variety of database issues for read/write scalability, availability, performance, and data transfer with Oracle® and SQL Server®.

Safeguard Your Success

A database subscription from EDB is the best assurance available to keep your database running at peak efficiency while serving the needs of your business and customers. A subscription keeps your software up to date, provides you with additional tools for tuning, monitoring, security, availability, and more, to keep your database running optimally.

You also have access to the best 24x7 technical support available for PostgreSQL and EDB Postgres Advanced Server. EDB's

experienced support staff is backed by PostgreSQL community leaders and EDB engineering staff, assuring you quick and accurate responses to your issues.

An EDB database subscription will meet all your open source compliance requirements, including Indemnification, a business partner with a worldwide footprint, and insight and influence into a EDB Postgres product roadmaps.

Get the Most for Your Money

An EDB database subscription provides your organization with these unbeatable values:

Technical Support and Technical Alerts

Professional, round-the-clock service level agreements, are fulfilled by database experts and engineers. Technical Alerts limit downtime, avoid security issues, and ensure quality of service.

Severity 1 Bug Escalation/Hot Fix

Issues that threaten mission-critical operations receive top priority, including in-the-field fixes from the organization best qualified to do so.

Certified Software Updates

Customer-requested updates and fixes receive rigorous testing for installation and operation on multiple platforms, and are professionally delivered in certified installers.

Comprehensive Enterprise Tools

You won't find a higher quality / higher impact collection of DBA and developer tools for Postgres performance, scalability, high availability, and management needs.

Predictable Software/Budget Cycles

With EDB's efficient community code synchronization and reliable enterprise lifecycles, you can perform maintenance more effectively, improve your budget forecasts, and plan future investments better.

Early Influence and Insights

As a software subscriber, you get more influence over the features in software updates and early access to new releases that help you plan for the ongoing operation of your data infrastructure.

EDB Failover Manager:

- » Minimizes database downtime by providing health monitoring, failure detection/notification, and automatic failover required in various 9s high availability solutions.

EDB Postgres Backup and Recovery:

- » Eliminates error prone scripting and manual tasks with simple commands, retention policies, and a system wide catalog across local and remote Postgres servers.

SQL/Protect:

- » Centralized DBA managed protection for your database against multiple types of SQL injection.

EDB Postgres Migration Toolkit:

- » Online/offline schema/data migration from Oracle, SQL Server, and MySQL to Postgres complete with customization and fast parallel data loading.

Subscription Contents	EDB Postgres Standard Subscription	EDB Postgres Enterprise Subscription
Database	EDB PostgreSQL	EDB Postgres Advanced Server
Indemnification		✓
Enterprise Performance Features		✓
Enterprise Security Features		✓
Enterprise Developer Features		✓
Enterprise DBA Features		✓
Database Compatibility for Oracle		✓
Tools for Performance, Scalability, High Availability, and Management		
EDB Postgres Enterprise Manager	✓	✓
EDB Postgres Replication	Single & Multi-master	Single & Multi-master
EDB Postgres Failover Manager	✓	✓
EDB Postgres Backup & Recovery	✓	✓
SQL/Protect	✓	✓
EDB Postgres Migration Toolkit	✓	✓
Update Monitor	✓	✓
Software Maintenance Services		
Software Updates	✓	✓
Security Alerts / Updates	✓	✓
Severity 1 Escalation / Hot Fix	✓	✓
Premium Support Services		
Support Service Level	24 x 7	24 x 7
Initial Response Goal	1 Hour	1 Hour
Named Contacts	4	4
Number of Incidents	Unlimited	Unlimited
PostGIS geo-spatial Technical Support	✓	✓
Web Portal Case Management	✓	✓
Knowledgebase	✓	✓
PDF Documentation	✓	✓
Knowledgebase	✓	✓

NOTE: EDB Postgres Developer subscription is also available for non-production environments, providing 10x5 Support Level Service, use of EDB tools for Performance, Scalability, High Availability and Management, use of EDB Postgres Advanced Server (Enterprise subscription only), and two (2) blocks of feedback/advice consulting time each year, each block consisting of four (4) hours provided remotely.

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Contact us today about:

- » Software Subscriptions
- » Technical Support 24 x 7 x 365
- » Migration Assessments
- » Training (Online / On-Demand)
- » Professional Services

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