



System reset.

Brought in to assist with General MIS and ILR production and Exams management issues.

The client problem:

Student Records system only held one third of the data. Data was also held in access systems and data warehouse. They ran over 100 nightly scripts which reviewed and updated data in the core system. They also used bolt on systems to further engineer their data management.

Our Solution:

We carefully managed a rebuild of all consolidated data into the main student records system. We switched off all overnight processes and scripts. We then engineered and met with senior management to present a system rebuild and transition project. This would then engage with all departments to create new data capturing specifications and desired outcomes with mapped out new reporting dashboard system around the learner journey.

Outcome

Resulted in a stronger core system which was more reliable and could be used for the various business functions. Data captured once and used many times philosophy. This eliminated risks to data management, data breaches and data mismanagement. This also helped with team building, staff knowledge and confidence and improved morale.