Questions for Insurance Company

Call the Member Services number. Ask the representative, “What are my out-of-network healthcare benefits for speech therapy in an out-patient setting?” Take notes of the answers to the following questions:

* Is pre-authorization required? (If applicable)
* Co-payment? (if applicable)
* Deductible? (If applicable)
* Today’s accumulation for deductible?
* Co-insurance?
* Timely filing (when you need to submit the superbill)

If a pre-authorization is required, ask the representative to get this started. Many time they will need to transfer you to a different representative to grant authorization. The will ask you questions regarding the client and who will be providing the service.

**My info is as follows:** Lindsey Doyle, MA CCC SLP

NPI:1033398557

Location: Myo Speech and Feeding Center, LLC

**Evaluation codes**: -Feeding Evaluation 92610

-Speech Sound Production Evaluation 92522

-Speech and Language Evaluation 92523

-Fluency Evaluation 92521

**Therapy Codes: -**Speech Therapy 92507

-Feeding Therapy 92526

Next ask, “I have a Superbill, how do I submit?” Each insurance company has various ways to submit a Superbill. Most will have one of the below options or all three:

1. Fax Superbill to Insurance

Items included in fax: -Cover letter including clients name and member ID number

-The Superbill

2. Mail Superbill

3. Upload Superbill Through Your Insurance